Quarterly Progress Report

Te Pou Matakana

Date issued:	31 January 2016	**Issued to:**	Te Puni Kōkiri
Overall project status:	Green	**Issued by:**	Toni Roberts
Period start:	1 October 2015	**Period end:**	31 December 2015

1. Commissioning activity

1.1. Completed activity

Whānau Direct

- Providers continue to deliver Whānau Direct within their respective regions
- Some trends reported by providers over the past quarter:
    - Whānau Direct continues to assist kaimahi to support whānau in their aspirational planning and reaching their goals
    - Whānau engagement is positive and once they receive support, whānau gain momentum in many other areas of life
    - On initial assessment whānau are thoroughly explained the Whānau Direct application process. Navigators find that whānau understand and have no problem with the process
    - Whānau are encouraged to self-manage their own plans moving forward - provide their own quotes/invoices, deposit slips. Support is provided for other whānau who have difficulty and require advocacy/support
    - Whānau require guidance with deciding what a need is and what a want is. Whānau receive this guidance from kaimahi
    - Kaimahi check with WINZ entitlements for resources that can be supplied through them in the first instance
    - Whānau are actively encouraged to continue their journey with provider services to continue moving forward
    - Working with trusted suppliers to better support whānau has improved over time
    - Managing whānau expectations of where the funding comes from and who's entitled to it is ongoing
- Quarterly report templates are now deployed through the Whānau Direct system
- Whānau Direct closed on 16 December 2015 and re-opened 18 January 2016

Collective Impact for Whānau

- TPM hosted a wānanga on 14 October 2015 in Auckland. The purpose of the wānanga was to bring North Island providers and kaimahi together to share their ideas and experience in supporting whānau
- The wānanga included a TPM update, presentations from each region by providers - sharing their ideas and experiences and three workshops - TPM's reporting framework, Whānau Ora best practice and Collective Impact
- The Collective Impact workshop was well attended with representatives from all 13 initiatives. TPM's research team delivered a presentation on Collective Impact, followed by questions/answers and general discussion
- TPM helpdesk (formally Whānau Direct helpdesk) has been expanded to response to reporting enquiries

Kaiārahi

Kaiārahi Timeline

Timeframe	Activities
October 2015	• TPM hosted a Wānanga for all providers and introduced the new reporting requirements that aligns with the AIP. TPM also presented the Outcomes Roadmap at this hui • TPM asked providers to provide feedback on the new Kaiārahi report requirements
November 2015	• TPM developed and distributed the Kaiārahi reporting pack including reporting templates and guidelines • The help desk was expanded to support Kaiarahi (and Collective Impact) reporting

	• TPK approved TPM's (Kaiārahi) Phase 3 funding allocation ($0.6 million) • TPM engaged existing and new providers to target and reach into the priority communities for the Phase 3 distribution • TPM carries out due diligence on new providers for Phase 3 • Draft Kaiārahi contracts for Phase 3 were sent to providers
December 2015	• Providers continue to recruit Kaiārahi • TPM responding to reporting requirement enquiries • TPM help desk continues

Kaiārahi Allocation Phase 3

Following the execution of Kaiārahi contracts in Q1, TPM reported that providers recruited 177.7 FTE Kaiārahi positions (referred to as 'Phase 1 and Phase 2' in our Q1 report). In October 2015, TPK agreed to transfer an additional $0.6 million for reallocation to priority communities for the remaining period of 2015/16 year (herein referred to as Phase 3). Many of these contracts ended 20 October 2015, therefore TPM commenced the majority of Phase 3 contracts from 1 November 2015, or depending on when the previous TPK contract term expired.

Following negotiations with TPK, TPM agreed to allocate the additional funds to whānau in priority communities, targeting specific locations within the Hauraki Waikato, Waiariki, Ikaroa-Rāwhiti and Te Tai Hauāuru regions including Murupara, Mangakino, Waikato, Levin, Ōtaki and Wairoa. All affected providers accepted the terms of the Phase 3 contracts, including the new reporting requirements. The Phase 3 allocation takes into account:

- Providers coming off Te Puni Kōkiri Kaiārahi contracts in the remaining 2015/16 year and ensuring that priority whānau are continued to be supported
- Whānau that are located in the priority communities of Te Tai Hauāuru, Waiariki, Ikaroa-Rāwhiti and Hauraki Waikato.

With the Phase 3 Kaiārahi, much of October and November 2015, TPM worked with new providers establishing connections and relationships to reach deeper into the priority communities (i.e. increasing coverage to more priority whānau)

Kaiārahi Reporting

In early November 2015, TPM issued the new Kaiārahi report requirements that align with the 2015/16 AIP in the form of a 'report workbook'. The report workbook contains all the necessary information for quarterly reporting, including templates and guidelines. With the new Kaiārahi reporting, all of the providers have struggled to make adjustments to their own practices, at both the whānau engagement and administration levels. TPM developed this reporting pack to alleviate burdens of accurate collection of quality whānau data, and also opened a help desk to respond to specific Kaiārahi reporting queries. The provider response has been slow, and challenging. TPM has had to work closer with providers, and this hands-on support will continue in Q3 and Q4 to ensure reporting is aligned to that required from TPK.

TPM has also engaged Whānau Tahi to customise Whānau Tahi Navigator to ensure relevant data is collected and reported through the system to meet these reporting requirements. Whānau Tahi will be providing training on the new enhancements in addition to the TPM help desk.

Our lead partners are also providing training and support on the new reporting requirements and the Whānau Tahi platform as required.

Kaiārahi Feedback

Kaiārahi have reported that priority whānau throughout all communities are struggling with basic needs. Whānau Direct has been a critical resource for Kaiārahi to support whānau to address these needs.

Whānau have highlighted a number of areas that they require Kaiārahi support including:

- Safe and healthy housing where whānau have identified as difficult to find and access
- Attending and supporting whānau at WINZ appointments so that they understand and receive full entitlement(s)

- Whānau requesting support for training, apprenticeships and placements which could lead to full time employment
- Pathways to gain qualifications and employment on farms and the wider agriculture
- Access to Early Childcare Education for tamariki.

A number of whānau have reported the positive impact a full and comprehensive assessment by Kaiārahi has had on their whānau. The assessment process has allowed whānau to identify and prioritise their goals they want to achieve, and the steps to help them clearly achieve their goals.

Research and Evaluation

- The positioning paper, A shared outcomes framework for whānau was very well received during its public consultation. The paper has been endorsed and accepted for implementation by Ministry of Health, Ministry of Education, Department of Corrections, and the Office of the Minister for Finance
- Feedback on the draft Outcomes Roadmap was received from key government ministers and agencies including from the office of the Minister of Finance. All those who provided feedback were sent detailed responses thanking them for their feedback
- Based on feedback by the Ministry of Health, Ministry of Education, Department of Corrections, and the Office of the Minister for Finance the draft Outcomes Roadmap has been through an initial stage of revision. We are awaiting final revisions from TPK to conclude the first stage of revision
- Dr Tanya Allport presented at the Health Services and Policy Research Conference in Melbourne Australia focusing on the interface between research, practice and policy, with the ultimate aim of using research to improve health outcomes for society. The presentation aimed to provide insight into the establishment journey of TPM and the aims/differences of an indigenous commissioning agency compared to traditional Government models, and served as an informal measurement tool of the reception of our research by the wider international research community.

1.2. Activity in progress

Whānau Direct

- Ongoing implementation of Whānau Direct
- Quarterly monitoring reports

Collective Impact for Whānau

- TPM is in the process of planning individual meetings with Collective Impact partnerships. The purpose of the one on one meetings with partnerships is to discuss the progress of their projects, identify what support they require from TPM, and progress towards, and the achievement of, whānau ora outcomes for priority whānau
- These meetings will inform follow up visits regarding alignment with the Outcomes Roadmap and the requirements for that regarding understanding, competency, system usage in March 2016
- Ongoing monitoring of Collective Impact initiatives

Kaiārahi

- Ongoing deployment and support for Kaiārahi providers
- Quarterly progress reports

Research and evaluation

- An independent evaluation of the Whānau Direct has been commissioned to answer the question: To what extent has Whānau Direct contributed to enhanced whānau capability and whānau outcomes? The independent evaluation proposal was signed-off in November 2015, with scoping work completed in early December. A final report with recommendations will be available by June 2016
- An independent evaluation of Collective Impact was commissioned in October/November 2015 to assess the effectiveness and efficiency of the programme, identify what has been learned and to ascertain good practice for future application. The final report will be released in June 2016
- A proposal was submitted to the TPM board to pursue a project partnership with Whakauae research in Whānau Ora Maori Commissioning models. The proposal was approved by the board

1.3. Progress against Investment Plan

Key Activity	Quarter	Comments
Commence Whānau Direct process evaluation	Quarter 2	In progress
Monitor Whānau Direct, Collective Impact and Kaiārahi contracts	Quarter 2	In progress

1.4. Activities planned for next quarter

- Planning is taking place for the Whānau Ora conference on the 11 & 12 July 2016
- Consultation with providers in relation to TPM's outcomes framework including refinement of assessment and measurement tools
- Refinement of TPM's outcomes framework, which will inform planning for the Annual Investment Plan 2016/17
- Engagement of Whānau Tahi to ensure that the IT solution continues to meet the data collection and reporting requirements of TPM and its provider network, within the context of TPM's outcomes framework

1.5. Activities / timeframes modified for next quarter

- None

2. Whānau engagement

2.1. Number of whānau engaged

Whānau Direct

Region	Target			Actuals			
	Whānau			Whānau		Whānau Members	
	Annual	Quarter	Cumulative	Quarter	Cumulative	Quarter	Cumulative
Te Tai Tokerau	408	102	204	25	129	67	266
Tāmaki Makaurau	408	102	204	160	325	554	1,135
Hauraki-Waikato	408	102	204	71	84	222	281
Waiariki	408	102	204	133	180	452	625
Ikaroa-Rāwhiti	408	102	204	100	184	305	540
Te Tai Hauāuru	408	102	204	119	150	377	472
Total	**2,448**	**612**	**1,224**	**608**	**1,052**	**1,977**	**3,319**

Collective Impact for Whānau

Region	Target			Actuals			
	Priority Whānau			Priority Whānau		Whānau Members	
	Annual	Quarter	Cumulative	Quarter	Cumulative	Quarter	Cumulative
Te Tai Tokerau	90	45	45	-	-	-	-
Tāmaki Makaurau	90	45	45	-	-	-	-
Hauraki-Waikato	90	45	45	112	112	232	232
Waiariki	90	45	45	72	72	215	215
Ikaroa-Rāwhiti	90	45	45	28	28	89	89
Te Tai Hauāuru	90	45	45	15	15	20	20
Total	**540**	**270**	**270**	**227**	**227**	**556**	**556**

Kaiārahi

Region	Target			Actuals			
	Priority Whānau			Priority Whānau		Whānau Members	
	Annual	Quarter	Cumulative	Quarter	Cumulative	Quarter	Cumulative
Te Tai Tokerau	369	185	185	72	72	370	370
Tāmaki Makaurau	685	343	343	517	517	1,317	1,317
Hauraki-Waikato	353	177	177	100	100	248	248
Waiariki	453	227	227	244	244	519	519
Ikaroa-Rāwhiti	377	189	189	218	218	341	341
Te Tai Hauāuru	432	216	216	155	155	364	364
Total	**2,669**	**1,337**	**1,337**	**1,306**	**1,306**	**3,159**	**3,159**

Priority Community whānau engagement by Kaiārahi:

Region	Priority Community	Whānau
Te Tai Tokerau	Kaitāia	14
	Whangārei	-
	Kaikohe	58
Tāmaki Makaurau	Glen Innes	20
	Papakura	28
	Māngere	69
	Manukau East	19
Hauraki-Waikato	Hamilton	70
	Ngāruawāhia	14
	Huntly	9
Waiariki	Rotorua	88
	Taupō	14
	Ōpōtiki	13
	Whakatāne	14
	Tūrangi	37
	Kawerau	-
Te Tai Hauāuru	Southern Taranaki	-
	Whanganui	-
	Taumarunui	26
Ikaroa-Rāwhiti	Northern East Coast	-
	Kaitī	22
	Gisborne	46
	Wairoa	-
	Camberley	-
	Flaxmere	-
	Lower Hutt	17
Total		**578**

2.2. Population characteristics

Whānau Direct

Gender	Quarter	Cumulative
Female	1,085	1,831
Male	864	1,440
Data Gap	28	48
Total	**1,977**	**3,319**

Gender	Quarter	Cumulative
0 - 9 years	610	1,043
10 - 17 years	380	635
18 - 24 years	202	362
25 - 44 years	438	730
45 - 64 years	241	398
65+ years	99	139
Data Gap	7	12
Total	**1,977**	**3,319**

Ethnic Group	Quarter	Cumulative
NZ Maori	1,769	2,978
Pasifika peoples	68	104
NZ Euro / Pakeha	77	133
Other	27	45
Data Gap	36	59
Total	**1,977**	**3,319**

Collective Impact for Whānau

Gender	Quarter	Cumulative
Female	302	302
Male	253	253
Data Gap	1	1
Total	**556**	**556**

Gender	Quarter	Cumulative
0 - 9 years	80	80
10 - 17 years	140	140
18 - 24 years	80	80
25 - 44 years	110	110
45 - 64 years	112	112
65+ years	23	23
Data Gap	11	11
Total	**556**	**556**

Ethnic Group	Quarter	Cumulative
NZ Maori	520	520
Pasifika peoples	8	8
NZ Euro / Pakeha	17	17
Other	8	8
Data Gap	3	3
Total	**556**	**556**

Kaiārahi

Gender	Quarter	Cumulative
Female	1,638	1,638
Male	1,226	1,226
Data Gap	295	295
Total	**3,159**	**3,159**

Gender	Quarter	Cumulative
0 - 9 years	672	672
10 - 17 years	523	523
18 - 24 years	341	341
25 - 44 years	645	645
45 - 64 years	371	371
65+ years	172	172
Data Gap	435	435
Total	**3,159**	**3,159**

Ethnic Group	Quarter	Cumulative
NZ Maori	2,408	2,408
Pasifika peoples	209	209
NZ Euro / Pakeha	109	109
Other	339	339
Data Gap	94	94
Total	**3,159**	**3,159**

2.3. Descriptions / narratives

2.3.1. Impact on whānau capability

Case Study: New beginnings for Mama and pēpe Withheld under section 9(2)(a)

[redacted]

Withheld under section 9(2)(a)

[redacted]

3. Performance

3.1. Outputs and results focused performance measures

Whānau Direct

<table>
<tr><th>Indicator</th><th>Baseline</th><th>Target</th><th>Data source</th><th>Data collection</th><th>Results</th></tr>
<tr><td>Funds are distributed within 24-48 hours of TPM's receipt of approved Whānau Direct applications that are complete and accurate</td><td>78%
(based on 2014/15 pilot)</td><td>Funds for 80% of Whānau Direct applications are distributed within 24-48 hours of TPM's receipt of approved applications that are complete and accurate.</td><td>Whānau Direct applications received and TPM records</td><td>Providers will send Whānau Direct approved applications to TPM, which will include an invoice and payment details for the funds requested.
TPM will record details of the receipt of whānau applications and the length of the process time taken to distribute funds.</td><td>Funds for 100% of Whānau Direct applications were distributed within 24-48 hours of TPM's receipt of approved applications that were complete and accurate.
A cumulative number of 1,052 out of 1,052 applications were paid within 24-48 hours.</td></tr>
<tr><td>Number of whānau and families supported by Whānau Direct.</td><td>N/A. The engagement targets have been set based on the Whānau Direct funding allocated to each region.</td><td>At least 2,448 whānau will have been supported by Whānau Direct funding, as follows:
• Tai Tokerau: 408
• Tāmaki Makaurau: 408
• Hauraki-Waikato: 408
• Waiariki: 408
• Te Tai Hauāuru: 408
• Ikaroa-Rāwhiti: 408.</td><td>Whānau Direct applications received and paid.
Whānau Direct providers' reports.</td><td>Providers will submit all approved Whānau Direct applications to TPM. This will include the region where the whānau is based. TPM will record the regional spread of Whānau Direct funding recipients.
For reconciling, providers will also report to TPM on the number of Whānau Direct recipients in their regions.</td><td>Please see section 2.1 for a breakdown of whānau and whānau members, by region.
Please see section 2.2 for the characteristics of whānau members.</td></tr>
<tr><td>Funds are distributed for whānau who seek to achieve at least one of the six Whānau Ora outcomes.</td><td>100%
(based on 2014/15 pilot)</td><td>The intention that 100% of Whānau Direct funds are distributed for whānau seeking to achieve at least one of the six Whānau Ora outcomes.</td><td>Whānau Direct applications received and TPM records.</td><td>Providers will submit all approved Whānau Direct applications to TPM. This will include information about the outcome that each whānau is seeking to achieve.</td><td>100% of Whānau Direct funds were distributed for whānau seeking to achieve at least one of the six Whānau Ora outcomes.
From the 1,052 cumulative whānau engaged in Whānau Direct, a total of 2,510 expected outcome connections were made to one of the six Whānau Ora outcome domains. Below is a breakdown across the six domains:
<table>
<tr><th>TPK Outcome Domain</th><th>Count</th></tr>
<tr><td>Whānau are living healthy lifestyles</td><td>985</td></tr>
<tr><td>Whānau are economically secure</td><td>877</td></tr>
<tr><td>Whānau are participating fully in society</td><td>326</td></tr>
<tr><td>Whānau are self-managing and empowered leaders</td><td>150</td></tr>
<tr><td>Whānau are cohesive and resilient</td><td>116</td></tr>
<tr><td>Whānau are confidently participating in te ao Māori</td><td>56</td></tr>
<tr><td>Total</td><td>2,510</td></tr>
</table>
The top six category items funded by Whānau Direct were:
• Household contents, bedding and maintenance (11.7 percent)
• Gym, sports and fitness memberships/fees (11.3 percent)
• Household appliances (9.8 percent)
• Household furniture (9.1 percent)
• Education and learning expenses (6.9 percent)
• Vehicle repairs and maintenance (6.0 percent).</td></tr>
<tr><td>Whānau recipients of Whānau Direct identify a positive impact from the intervention.</td><td>80%
(based on 2014/15 pilot)</td><td>80% of whānau who receive Whānau Direct funding for requests with a review date within FY15/16 report a positive impact from funding.</td><td>Whānau Direct reporting on outcomes based on information received from whānau at providers' compulsory check-ins/reviews.</td><td>Through application information, documented follow-up visits by providers and progress reporting on achievement.
Providers/Kaiārahi will follow up with each whānau who receives Whānau Direct funding in line with the results timeframes indicated in the application.</td><td>97% of whānau who received Whānau Direct funding reported a positive impact from the funding.
A cumulative number of 723 whānau out of 741 whānau (that completed a review) reported a positive impact.</td></tr>
</table>

TPM will measure and report on ex-post indicators measuring the impact on the whānau engaged by Whānau Direct and linked to the outcomes framework.	N/A. TPM will use the information collected over FY14/15-FY15/16 to establish a profile of Whānau Direct applications and the outcomes attributable to Whānau Direct. This will enable TPM to articulate how the Whānau Direct interventions support the achievement of outcomes for whānau.	N/A.	Whānau Direct applications and documented follow-up visits by providers/Kaiārahi.	TPM will aggregate the needs identified/results sought in each Whānau Direct application into results areas that align with the outcomes in the Whānau Ora Results Commissioning Framework. TPM will compare these trends to the surveys collected by providers/Kaiārahi at follow-up visits to determine the impact of the intervention.	TPM will report to TPK on the trends identified through Whānau Direct in its Annual Report.

Collective Impact for Whānau

<table>
<tr><th>Indicator</th><th>Baseline</th><th>Target</th><th>Data source</th><th>Data collection</th><th colspan="5">Results</th></tr>
<tr><td rowspan="2">Number of whānau and families engaged by Whānau Ora Partners</td><td rowspan="2">1,000 whānau engaged in 2014/15</td><td rowspan="2">1,800 whānau will be engaged by Whānau Ora Partners across TPM's six regions by the end of 2015/16, as evidenced by registrations with Whānau Ora Partners over 2014/15 and 2015/16</td><td rowspan="2">All contracted Whānau Ora Partnerships will collect detailed data on:
• Number of whānau engagements / registrations
• Number of whānau members in each whānau (i.e. number of individuals engaged)
• Number and characteristics of priority whānau identified
• Engagements and assessments of priority whānau
The priority outcomes sought by each priority whānau</td><td rowspan="2">In relation to these indicators, Whānau Ora Partners will collect and TPM will report quarterly on:
• the quarterly and cumulative number of whānau and whānau members engaged and registered in the Collective Impact initiatives with a Whānau Ora Partner across Te Ika a Māui and on a per region basis
• the characteristics that constitute priority whānau on a per region (or per Partnership, if more appropriate) basis as determined by each Partnership
the quarterly and cumulative number of priority whānau and whānau members who have been assessed and have identified their priority needs on a per region basis</td><td rowspan="2">Region</td><td colspan="2">Target</td><td colspan="2">Actuals</td></tr>
<tr><td>Quarter</td><td>Cumulative</td><td>Quarter</td><td>Cumulative</td></tr>
<tr><td rowspan="2">Number of priority whānau and families identified and assessed by Whānau Ora Partners</td><td rowspan="2">300 existing priority whānau in 2014/15</td><td rowspan="2">Of the 1,800 whānau engaged, 540 priority whānau will have been identified and assessed by Whānau Ora Partners and will have identified their priority needs by the end of 2015/16 , as follows:
• Tai Tokerau: 90
• Tāmaki Makaurau: 90
• Hauraki-Waikato: 90
• Waiariki: 90
• Te Tai Hauāuru: 90
• Ikaroa-Rāwhiti: 90</td><td>Te Tai Tokerau</td><td>150</td><td>150</td><td>211</td><td>211</td></tr>
<tr><td>Tāmaki Makaurau</td><td>150</td><td>150</td><td>224</td><td>224</td></tr>
<tr><td></td><td></td><td></td><td></td><td>Hauraki-Waikato</td><td>150</td><td>150</td><td>260</td><td>260</td></tr>
<tr><td></td><td></td><td></td><td></td><td>Waiariki</td><td>150</td><td>150</td><td>74</td><td>74</td></tr>
<tr><td></td><td></td><td></td><td></td><td>Ikaroa-Rāwhiti</td><td>150</td><td>150</td><td>40</td><td>40</td></tr>
<tr><td></td><td></td><td></td><td></td><td>Te Tai Hauāuru</td><td>150</td><td>150</td><td>76</td><td>76</td></tr>
<tr><td></td><td></td><td></td><td></td><td>Total</td><td>900</td><td>900</td><td>885</td><td>885</td></tr>
<tr><td></td><td></td><td></td><td></td><td></td><td colspan="5">Please see section 2.1 for a breakdown of priority whānau (engaged and assessed) and whānau members, by region.
Please see section 2.2 for the characteristics of whānau members.</td></tr>
</table>

Progression of whānau along a spectrum of milestone indicators per region:

Whānau Ora region	# of whānau engaged (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Te Tai Tokerau	0	0	0	0
Tāmaki Makaurau	0	0	0	0
Hauraki-Waikato	112	94	112	0
Waiariki	72	52	72	0
Ikaroa-Rāwhiti	28	28	28	0
Te Tai Hauāuru	15	15	15	0
Total	**227**	**189**	**227**	**0**

Progression of whānau along a spectrum of milestone indicators per outcome area:

Aggregate

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing	86	51	86	0
Whānau are living healthy life-styles	121	89	121	0
Whānau are cohesive, resilient and nurturing	13	6	13	0
Whānau are participating fully in society	73	44	73	0
Whānau are confidently participating in te ao Māori	19	11	19	0
Whānau are economically secure	103	72	103	0

Te Tai Tokerau

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing	0	0	0	0
Whānau are living healthy life-styles	0	0	0	0
Whānau are cohesive, resilient and nurturing	0	0	0	0
Whānau are participating fully in society	0	0	0	0
Whānau are confidently participating in te ao Māori	0	0	0	0
Whānau are economically secure	0	0	0	0

Tāmaki Makaurau

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing	0	0	0	0
Whānau are living healthy life-styles	0	0	0	0
Whānau are cohesive, resilient and nurturing	0	0	0	0
Whānau are participating fully in society	0	0	0	0
Whānau are confidently participating in te ao Māori	0	0	0	0
Whānau are economically secure	0	0	0	0

Hauraki-Waikato

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing	17	9	17	0
Whānau are living healthy life-styles	62	48	62	0
Whānau are cohesive, resilient and nurturing	5	1	5	0
Whānau are participating fully in society	26	14	26	0
Whānau are confidently participating in te ao Māori	7	4	7	0
Whānau are economically secure	64	46	64	0

Waiariki

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing	45	20	45	0
Whānau are living healthy life-styles	25	9	25	0
Whānau are cohesive, resilient and nurturing	2	1	2	0
Whānau are participating fully in society	42	26	42	0
Whānau are confidently participating in te ao Māori	5	2	5	0
Whānau are economically secure	32	22	32	0

Ikaroa-Rāwhiti

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing	24	22	24	0
Whānau are living healthy life-styles	19	17	19	0
Whānau are cohesive, resilient and nurturing	6	4	6	0
Whānau are participating fully in society	5	4	5	0
Whānau are confidently participating in te ao Māori	7	5	7	0
Whānau are economically secure	7	4	7	0

Te Tai Hauāuru

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing	0	0	0	0
Whānau are living healthy life-styles	15	15	15	0
Whānau are cohesive, resilient and nurturing	0	0	0	0
Whānau are participating fully in society	0	0	0	0
Whānau are confidently participating in te ao Māori	0	0	0	0
Whānau are economically secure	0	0	0	0

Aggregated view of shifts along the milestone indicator frameworks (shifts this quarter):

Priority outcome area	0	1	2	3	4	5
Whānau are self-managing	0	86	51	22	0	0
Whānau are living healthy life-styles	0	121	89	58	0	0
Whānau are cohesive, resilient and nurturing	0	13	6	0	0	0
Whānau are participating fully in society	0	73	44	16	0	0
Whānau are confidently participating in te ao Māori	0	19	11	4	0	0
Whānau are economically secure	0	103	72	39	0	0

Aggregated view of whānau positions on the milestone indicator framework (positions at the end of the quarter):

Priority outcome area	0	1	2	3	4	5
Whānau are self-managing	0	35	29	22	0	0
Whānau are living healthy life-styles	0	32	31	58	0	0
Whānau are cohesive, resilient and nurturing	0	7	6	0	0	0
Whānau are participating fully in society	0	29	28	16	0	0
Whānau are confidently participating in te ao Māori	0	8	7	4	0	0
Whānau are economically secure	0	31	33	39	0	0

Aggregated view of whānau baseline positions on the milestone indicator framework (initial position):

Priority outcome area	0	1	2	3	4	5
Whānau are self-managing	86					
Whānau are living healthy life-styles	121					
Whānau are cohesive, resilient and nurturing	13					
Whānau are participating fully in society	73					
Whānau are confidently participating in te ao Māori	19					
Whānau are economically secure	103					

Additional Key Performance Indicators

TPM is continuing to work with providers to collect relevant information and ensure data is recorded correctly in the TPM reporting workbook to enable reporting against the additional KPI Framework for Collective Impact engagement.
TPM will begin reporting to TPK against these KPI's in the quarter three report.

Indicator	Baseline	Target	Results
No. of tamariki in priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised whānau are self-managing who were not enrolled at the initial engagement who are now enrolled and attend an education institution (ECE, primary or kura) by the end of 2015/16	N/A	N/A	
No. of rangatahi in priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised education achieve NCEA at the typical level[1] or above by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised whānau are self-managing report that one or more whānau members achieve the relevant certification in an education/training programme by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised health who were not enrolled with a GP or up to date with immunisations at the initial engagement who are now enrolled with a GP and all whānau members are up to date on immunisations by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised housing report that they are living in a fully insulated home by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised whānaungatanga who identified domestic violence as a concern at the initial engagement who report a reduction in domestic violence/violent offences by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised improving whānaungatanga with members under the age of 18 at risk of being removed from the home at the initial engagement who are no longer at risk of being removed by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised community participation who report they are linked in to community networks	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised community participation who participate in organised sport and recreation activities	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised improving their cultural knowledge who report improvements in their confidence with speaking te reo Māori by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised improving their cultural knowledge know their iwi and hapū by the end of 2015/16	N/A	N/A	
No. of individuals in priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised employment and who are unemployed at the initial engagement who secure employment of any type by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who receive the job seekers benefit at the time of initial engagement and who have prioritised employment come off the job seekers benefit by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised financial literacy and who have developed a financial plan or budget and report consistently using the budget to make decisions by the end of 2015/16	N/A	N/A	

Kaiārahi

<table>
<tr><th>Indicator</th><th>Baseline</th><th>Target</th><th>Data source</th><th>Data collection</th><th colspan="5">Results</th></tr>
<tr><td>Number of priority whānau engaged by Kaiārahi</td><td>900 whānau (20 per FTE x 45 FTE)
2,654 whānau (20 per FTE x 132.7 FTE)</td><td>2,669 priority whānau will be engaged by Kaiārahi across TPM's six regions by the end of FY15/16, as evidenced by new registrations with Kaiārahi</td><td>All contracted Kaiārahi will collect detailed data on:
• Number of priority whānau engagements/registrations</td><td>In relation to this indicator, Kaiārahi will collect and TPM will report on:
• the quarterly and cumulative number of priority whānau engaged by Kaiārahi of Whānau Ora Partners across Te Ika a Māui, including the total whānau members supported
This will be reported on a total, per region and per priority community basis.</td><td colspan="5">Please see section 2.1 for a breakdown of priority whānau engaged, whānau engaged in priority communities, and whānau members, by region.
Please see section 2.2 for the characteristics of whānau members.</td></tr>
<tr><td rowspan="8">Number of priority whānau assessments completed by Kaiārahi</td><td rowspan="8">900 whānau assessments (20 per FTE x 45 FTE)
2,654 whānau assessments (20 per FTE x 132.7 FTE)</td><td rowspan="8">2,669 priority whānau assessments identifying whānau priority outcomes will be completed by the end of FY15/16 by Kaiārahi</td><td rowspan="8">All contracted Kaiārahi will collect detailed data on:
• Number of priority whānau assessments
• The priority outcomes sought by each priority whānau</td><td rowspan="8">In relation to this indicator, Kaiārahi will collect and TPM will report on:
• the quarterly and cumulative number of priority whānau assessments completed by Kaiārahi
• the number of priority outcomes identified by each whānau
This will be reported on a total, per region and per priority community basis.</td><td rowspan="2">Region</td><td colspan="2">Target</td><td colspan="2">Actuals</td></tr>
<tr><td>Quarter</td><td>Cumulative</td><td>Quarter</td><td>Cumulative</td></tr>
<tr><td>Te Tai Tokerau</td><td>185</td><td>185</td><td>72</td><td>72</td></tr>
<tr><td>Tāmaki Makaurau</td><td>343</td><td>343</td><td>451</td><td>451</td></tr>
<tr><td>Hauraki-Waikato</td><td>177</td><td>177</td><td>99</td><td>99</td></tr>
<tr><td>Waiariki</td><td>227</td><td>227</td><td>208</td><td>208</td></tr>
<tr><td>Ikaroa-Rāwhiti</td><td>189</td><td>189</td><td>193</td><td>193</td></tr>
<tr><td>Te Tai Hauāuru</td><td>216</td><td>216</td><td>136</td><td>136</td></tr>
<tr><td>Total</td><td>1,337</td><td>1,337</td><td>1,159</td><td>1,159</td></tr>
<tr><td rowspan="8">Number of priority whānau plans developed</td><td rowspan="8">900 priority whānau plans developed (20 per FTE x 45 FTE)
2,654 priority whānau plans (20 per FTE x 132.7 FTE)</td><td rowspan="8">2,669 priority whānau plans developed by the end of FY15/16 by Kaiārahi</td><td rowspan="8">All contracted Kaiārahi will collect detailed data on:
• Number of priority whānau plans developed
• The goals for action by each priority whānau</td><td rowspan="8">In relation to this indicator, Kaiārahi will collect and TPM will report on:
• the number of priority whānau plans developed by Kaiārahi on a quarterly and cumulative basis
• the number of goals for action by each priority whānau
This will be reported on a total, per region and per priority community basis.</td><td rowspan="2">Region</td><td colspan="2">Target</td><td colspan="2">Actuals</td></tr>
<tr><td>Quarter</td><td>Cumulative</td><td>Quarter</td><td>Cumulative</td></tr>
<tr><td>Te Tai Tokerau</td><td>185</td><td>185</td><td>44</td><td>44</td></tr>
<tr><td>Tāmaki Makaurau</td><td>343</td><td>343</td><td>423</td><td>423</td></tr>
<tr><td>Hauraki-Waikato</td><td>177</td><td>177</td><td>99</td><td>99</td></tr>
<tr><td>Waiariki</td><td>227</td><td>227</td><td>205</td><td>205</td></tr>
<tr><td>Ikaroa-Rāwhiti</td><td>189</td><td>189</td><td>191</td><td>191</td></tr>
<tr><td>Te Tai Hauāuru</td><td>216</td><td>216</td><td>117</td><td>117</td></tr>
<tr><td>Total</td><td>1,337</td><td>1,337</td><td>1,079</td><td>1,079</td></tr>
<tr><td>Number of priority whānau who have developed plans who complete the activities specified by the end of FY15/16</td><td>Baseline to be established in FY15/16 data collection</td><td>2,669 priority whānau who have developed plans who complete the activities specified by the end of FY15/16</td><td>All contracted Kaiārahi will collect detailed data on:
• Activities undertaken by whānau to implement their whānau plans
• Number of whānau who complete all activities specified for FY15/16</td><td>In relation to this indicator, Kaiārahi will collect and TPM will report on:
• the number of whānau who have completed the activities identified in the whānau plan for FY15/16, including an aggregated report on the types of activities undertaken</td><td colspan="5">TPM will report to TPK on this indicator in its Annual Report.</td></tr>
<tr><td>Number of priority whānau working with Kaiārahi who report the initiative has identified and responded to their specifics priorities and needs</td><td>Baseline to be established in FY15/16 data collection</td><td>2,488 priority whānau working with Kaiārahi who report the initiative has identified and responded to their specific priorities and needs</td><td>All contracted Kaiārahi will collect detailed data on:
• the number of priority whānau working with Kaiārahi
• the number of those whānau who report the initiative has identified and responded to their specific priorities and needs</td><td>In relation to this indicator, Kaiārahi will collect and TPM will report on:
• the number of priority whānau working with Kaiārahi who report the initiative has identified and responded to their specifics priorities and needs</td><td colspan="5">TPM will report to TPK on this indicator in its Annual Report.</td></tr>
</table>

Progression of whānau along a spectrum of milestone indicators per region:

Whānau Ora region	# of whānau engaged (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Te Tai Tokerau	72		44	28
Tāmaki Makaurau	517		423	94
Hauraki-Waikato	100		99	1
Waiariki	244		205	39
Ikaroa-Rāwhiti	218		191	27
Te Tai Hauāuru	155		117	38
Total	**1,306**		**1,079**	**227**

Progression of whānau along a spectrum of milestone indicators per outcome area:

TPM is continuing to work with providers to collect relevant information and ensure data is recorded correctly in the TPM reporting workbook to enable reporting against the Milestone Indicator Framework for Kaiārahi engagement. TPM will begin reporting to TPK against these KPI's in the quarter three report.

Aggregate

Priority Outcome Domain	**# of whānau who have prioritised outcome (cumulative)**	**# of whānau who have experienced a positive shift of 2+ (cumulative)**	**# of whānau who have experienced a positive shift of 1+ (cumulative)**	**# of whānau who have not experienced a shift (cumulative)**
Whānau are self-managing				
Whānau are living healthy life-styles				
Whānau are cohesive, resilient and nurturing				
Whānau are participating fully in society				
Whānau are confidently participating in te ao Māori				
Whānau are economically secure				

Te Tai Tokerau

Priority Outcome Domain	**# of whānau who have prioritised outcome (cumulative)**	**# of whānau who have experienced a positive shift of 2+ (cumulative)**	**# of whānau who have experienced a positive shift of 1+ (cumulative)**	**# of whānau who have not experienced a shift (cumulative)**
Whānau are self-managing				
Whānau are living healthy life-styles				
Whānau are cohesive, resilient and nurturing				
Whānau are participating fully in society				
Whānau are confidently participating in te ao Māori				
Whānau are economically secure				

Tāmaki Makaurau

Priority Outcome Domain	**# of whānau who have prioritised outcome (cumulative)**	**# of whānau who have experienced a positive shift of 2+ (cumulative)**	**# of whānau who have experienced a positive shift of 1+ (cumulative)**	**# of whānau who have not experienced a shift (cumulative)**
Whānau are self-managing				
Whānau are living healthy life-styles				
Whānau are cohesive, resilient and nurturing				
Whānau are participating fully in society				
Whānau are confidently participating in te ao Māori				
Whānau are economically secure				

Hauraki-Waikato

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing				
Whānau are living healthy life-styles				
Whānau are cohesive, resilient and nurturing				
Whānau are participating fully in society				
Whānau are confidently participating in te ao Māori				
Whānau are economically secure				

Waiariki

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing				
Whānau are living healthy life-styles				
Whānau are cohesive, resilient and nurturing				
Whānau are participating fully in society				
Whānau are confidently participating in te ao Māori				
Whānau are economically secure				

Ikaroa-Rāwhiti

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing				
Whānau are living healthy life-styles				
Whānau are cohesive, resilient and nurturing				
Whānau are participating fully in society				
Whānau are confidently participating in te ao Māori				
Whānau are economically secure				

Te Tai Hauāuru

Priority Outcome Domain	# of whānau who have prioritised outcome (cumulative)	# of whānau who have experienced a positive shift of 2+ (cumulative)	# of whānau who have experienced a positive shift of 1+ (cumulative)	# of whānau who have not experienced a shift (cumulative)
Whānau are self-managing				
Whānau are living healthy life-styles				
Whānau are cohesive, resilient and nurturing				
Whānau are participating fully in society				
Whānau are confidently participating in te ao Māori				
Whānau are economically secure				

Aggregated view of shifts along the milestone indicator frameworks (shifts this quarter):

Priority outcome area	0	1	2	3	4	5
Whānau are self-managing						
Whānau are living healthy life-styles						
Whānau are cohesive, resilient and nurturing						
Whānau are participating fully in society						
Whānau are confidently participating in te ao Māori						
Whānau are economically secure						

Aggregated view of whānau positions on the milestone indicator framework (positions at the end of the quarter):

Priority outcome area	0	1	2	3	4	5
Whānau are self-managing						
Whānau are living healthy life-styles						
Whānau are cohesive, resilient and nurturing						
Whānau are participating fully in society						
Whānau are confidently participating in te ao Māori						
Whānau are economically secure						

Aggregated view of whānau baseline positions on the milestone indicator framework (initial position):

Priority outcome area	0	1	2	3	4	5
Whānau are self-managing						
Whānau are living healthy life-styles						
Whānau are cohesive, resilient and nurturing						
Whānau are participating fully in society						
Whānau are confidently participating in te ao Māori						
Whānau are economically secure						

Additional Key Performance Indicators

TPM is continuing to work with providers to collect relevant information and ensure data is recorded correctly in the TPM reporting workbook to enable reporting against the additional KPI Framework for Kaiārahi engagement.
TPM will begin reporting to TPK against these KPI's in the quarter three report.

Indicator	Baseline	Target	Results
No. of tamariki in priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised whānau are self-managing who were not enrolled at the initial engagement who are now enrolled and attend an education institution (ECE, primary or kura) by the end of 2015/16	N/A	N/A	
No. of rangatahi in priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised education achieve NCEA at the typical level[1] or above by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised whānau are self-managing report that one or more whānau members achieve the relevant certification in an education/training programme by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised health who were not enrolled with a GP or up to date with immunisations at the initial engagement who are now enrolled with a GP and all whānau members are up to date on immunisations by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised housing report that they are living in a fully insulated home by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised whānaungatanga who identified domestic violence as a concern at the initial engagement who report a reduction in domestic violence/violent offences by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised improving whānaungatanga with members under the age of 18 at risk of being removed from the home at the initial engagement who are no longer at risk of being removed by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised community participation who report they are linked in to community networks	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised community participation who participate in organised sport and recreation activities	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised improving their cultural knowledge who report improvements in their confidence with speaking te reo Māori by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised improving their cultural knowledge know their iwi and hapū by the end of 2015/16	N/A	N/A	
No. of individuals in priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised employment and who are unemployed at the initial engagement who secure employment of any type by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who receive the job seekers benefit at the time of initial engagement and who have prioritised employment come off the job seekers benefit by the end of 2015/16	N/A	N/A	
No. of priority whānau working with Whānau Ora Partners / Kaiārahi who have prioritised financial literacy and who have developed a financial plan or budget and report consistently using the budget to make decisions by the end of 2015/16	N/A	N/A	

3.2. Incentive payment measures

- As outlined above

4. Spending profile

4.1. Operating costs and commissioning funds

- Please see separate document

4.2. Cost escalation / underspend issues

- The reasons for any cost escalations or underspend is set out above

5. Key risks / issues

5.1. Key risks

Withheld under section 9(2)(b)(ii) and 9(2)(ba)(i)

Description	Impact	Likelihood	Mitigation	Status
[redacted]				

5.2. Expected delays

- None

5.3. Operating policies

By checking this box, I confirm that the operating policies in place satisfy the principles and mandatory requirements as set out in Clause 4 of Appendix 11 to the Outcome Agreement.	Y

Acknowledgement

By signing below, I confirm that the information contained in this report is true and correct to the best of my knowledge.

Signed **Toni Roberts**

Date **2 February 2016**