



25 Pipiri 2025

File Ref: OIA 50424

Tēnā koe [REDACTED]

Official Information Act request

Thank you for your information request dated 1 Haratua 2025. You sought the following:

1. *Provide digital copies of correspondence, including but not limited to letters, emails, text, WhatsApp, signal, telegram, or any other electronic messaging received or sent to Whānau Ora Minister Tama Potaka since 1 January 2025?*
2. *Provide all documents outlining the procurement process used to select Whānau Ora Commissioning Agencies.*
3. *What were the eligibility and assessment criteria used in the procurement process for Whānau Ora Commissioning Agencies?*
4. *What impact analysis reports have been completed with the retendering contracts for Whānau Ora Commissioning Agency?*
5. *How many whānau will be impacted by the retendering contracts of Whānau Ora Commissioning Agency?*
6. *What is the composition of the Evaluation Panel of the Whānau Ora Commissioning Agency procurement process?*
7. *Provide an update of the ROI and RFP stage of the procurement process that have been concluded.*
8. *Provide reports, advice, briefings, if any, has Te Puni Kōkiri received and sent to Whānau Ora Minister Tama Potaka regarding Whānau Ora since 1 September 2024*
9. *What were the recommendations made from the Evaluation Panel on the submissions from the RFP respondents?*
10. *How will whānau-centred locally led models continue to provide culturally appropriate targeted services in the areas of Te Pou Matakana, Te Pūtahitanga o Te Waipounamu and Pasifika Futures since they have been disestablished?*

11. *What modelling has been completed by Te Puni Kokiri for the retendering contracts of Whanau Ora Commissioning Agency?*
12. *How many Whanau Ora contracts have been scrapped since 1 January 2025?*
13. *How will dismantling contracts for immunisations carried out by Whanau Ora Commissioning Agencies impact Māori immunisation rates?*
14. *How many staff will be made redundant from the disestablishment of Whanau Ora Commissioning Agencies?*
15. *On what date will the de-briefing process with RFP respondents start? What does this mean for those Commissioning Agencies and the community that relies on their services?*
16. *List of iwi, Māori communities, Māori stakeholders, hapū the Expert Panel and Te Puni Kokiri have consulted with during the procurement process.*

On 12 Haratua 2025, you amended and clarified the following parts of your request:

1. *All digital copies of correspondence sent to Whanau Ora Minister Tama Potaka relating to all matters relevant to Whanau Ora since 1 Jan 2025.*
4. *Have Te Puni Kokiri assessed potential consequences or mitigating risks assessments with the retendering contracts for Whanau Ora Commissioning Agency?*
8. *All reports, advice, briefings, Te Puni Kokiri has received and sent to Whanau Ora Minister relevant to Whanau Ora since 1 September 2024.*

You also withdrew question 11: “*What modelling has been completed by Te Puni Kokiri for the retendering contracts of Whanau Ora Commissioning Agency?*”

On 27 Haratua 2025, you were notified that question 13 was transferred to Te Whatu Ora | Health New Zealand for its response.

On 9 Pipiri 2025, you were notified of an extension of the timeframe for the response, to enable time for consultations. I am now in a position to respond.

Your request has been considered under the Official Information Act 1982 (**Act**).

Response

My responses to your questions are as follows:

- 1. All digital copies of correspondence sent to Whanau Ora Minister Tama Potaka relating to all matters relevant to Whanau Ora since 1 Jan 2025.**

An email search for this part of your request was conducted and over 1100 items were located. Due to the substantial amount of work that would be required to collate and bring together this information, this part of your request is declined under section 18(f) of the Act. The information cannot be made available without substantial collation.

2. Provide all documents outlining the procurement process used to select Whānau Ora Commissioning Agencies.

Information regarding the procurement process used to select the Whānau Ora Commissioning Agencies has been proactively released on the Te Puni Kokiri website here: [Whānau Ora Commissioning Services Procurement](#). This part of your request is declined under section 18(d) of the Act as the information requested is publicly available.

3. What were the eligibility and assessment criteria used in the procurement process for Whānau Ora Commissioning Agencies?

Information regarding the eligibility and assessment criteria used in the procurement process for Whānau Ora Commissioning Agencies is available in the Request for Proposal (RFP) documentation that can be found here: [RFP documentation](#). This part of your request is declined under section 18(d) of the Act as the information requested is publicly available.

4. Have Te Puni Kokiri assessed potential consequences or mitigating risks assessments with the retendering contracts for Whanau Ora Commissioning Agency?

Risk assessments were completed and recorded in the project risk register and updated regularly during the project. The key procurement related risks and mitigation actions were included in the Procurement Plan, which has been proactively released on the Te Puni Kokiri website here: [Procurement Plan](#). This part of your request is declined under section 18(d) of the Act as the information requested is publicly available.

5. How many whānau will be impacted by the retendering contracts of Whanau Ora Commissioning Agency?

This is information that belongs to the individual commissioning agencies, not Te Puni Kōkiri. This part of your request is declined under section 18(g)(i) of the Act as the information is not held by Te Puni Kōkiri and we have no grounds for believing the information is held by another department.

6. What is the composition of the Evaluation Panel of the Whanau Ora Commissioning Agency procurement process?

Information regarding the composition of the Evaluation Panel of the Whānau Ora Commissioning Agency procurement process is contained in the RFP Evaluation Report and has been proactively released on the website of Te Puni Kokiri here: [RFP Evaluation Report](#). This part of your request is therefore declined under section 18(d) of the Act as the information requested is publicly available.

7. Provide an update of the ROI and RFP stage of the procurement process that have been concluded.

The ROI closed on 24 Whiringa-ā-nuku 2024 and the RFP process concluded on 4 Pipiri 2025 with the final de-brief with RFP respondents. The final notice published on the Government Electronic Tenders Service (GETS) with the results marks the end of the procurement process: [GETS | Te Puni Kōkiri \(Ministry of Maori Development\) - Whānau Ora Commissioning Services](#).

8. All reports, advice, briefings, Te Puni Kokiri has received and sent to Whanau Ora Minister relevant to Whanau Ora since 1 September 2024.

Please refer to **Appendix A** for the list of briefings that are in scope of this part of your request. These briefings are either publicly available now on the website of Te Puni Kōkiri or Te Kawa Mataaho Public Service Commission or will soon will be publicly available on the Te Puni Kōkiri website. This part of your request is therefore declined under section 18(d) of the Act.

The links to the briefings that are available now are contained in **Appendix A**.

9. What were the recommendations made from the Evaluation Panel on the submissions from the RFP respondents?

The recommendations made from the Evaluation Panel on the submissions from the RFP respondents are contained in the RFP Evaluation Report and have been proactively released on the Te Puni Kokiri website here: [RFP Evaluation Report](#). This part of your request is declined under section 18(d) of the Act as the information requested is publicly available.

10. How will whānau-centred locally led models continue to provide culturally appropriate targeted services in the areas of Te Pou Matakana, Te Pūtahitanga o Te Waipounamu and Pasifika Futures since they have been disestablished?

Ensuring culturally appropriate targeted services was an important consideration within the RFP evaluation criteria and was weighted accordingly.

The four Whānau Ora commissioning agencies selected and contracted following the RFP to provide Whānau Ora commissioning services across Aotearoa starting on 1 Hōngongoi 2025 will be responsible for providing culturally appropriate targeted services in their contracted regions.

11. Withdrawn by the requester (as noted above)

12. How many Whanau Ora contracts have been scrapped since 1 January 2025?

Te Puni Kōkiri has not ended any Whānau Ora contracts since 1 Kohitātea 2025. The contracts for the incumbent Whānau Ora Commissioning Agencies end on 30 Pipiri 2025.

13. How will dismantling contracts for immunisations carried out by Whānau Ora Commissioning Agencies impact Māori immunisation rates?

This part of your request was transferred to Te Whatu Ora | Health New Zealand on 27 Haratua 2025 under section 14 of the Act.

14. How many staff will be made redundant from the disestablishment of Whānau Ora Commissioning Agencies?

Whānau Ora commissioning agencies, whether the incumbent and incoming commissioning agencies which will commission Whānau Ora outcomes starting on 1 Hōngongoi 2025, are devolved non-government organisations operating under outcomes agreements with the Government. Therefore, Te Puni Kōkiri does not hold information about staff redundancies for commissioning agencies. This part of your request is declined under section 18(g)(i) of the Act as the information is not held by Te Puni Kōkiri and we have no grounds for believing the information is held by another department.

15. On what date will the de-briefing process with RFP respondents start? What does this mean for those Commissioning Agencies and the community that relies on their services?

The de-briefing with RFP respondents commenced on 21 Haratua 2025 and is now concluded. The final notice published on GETS marked the end of the procurement process.

Please note that we do not consider the second part of this question to be within the scope of the Official Information Act 1982 because it does constitute a request for official information.

To assist in explaining why we have reached this conclusion, you can refer to the Office of the Ombudsman's guide¹ for requesters making requests under the Act. On page 7 of this guide there is a section differentiating 'information held' from 'information that is not held'. Specifically, the guide explains that an agency (or Minister) is not required to form an opinion or create information to answer an official information request.

16. List of iwi, Māori communities, Māori stakeholders, hapū the Expert Panel and Te Puni Kokiri have consulted with during the procurement process.

This part of your request is declined under section 18(e) of the Act as the document alleged to contain the information does not exist.

Through its regional network Te Puni Kōkiri works with hāpori Māori, iwi, hapu, and whānau across the motu. The five key shifts which were sought through the procurement process were informed by these experiences. Within the Whānau Ora project team, kaimahi with frontline experience in Whānau Ora delivery were used to test and validate the proposed approaches. Additionally, one of the key shifts being

¹ [Making official information requests - A guide for requesters.pdf](#)

sought through the procurement is the introduction of Investment Boards to better ensure localised representative input will drive investment decisions. Devolving decision-making into communities is a priority under the new contracts.

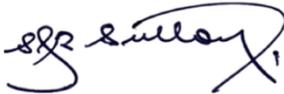
I trust my response satisfies your request.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that Te Puni Kōkiri publishes some of its OIA responses on its website, after the response is sent to the requester. The responses published are those that are considered to have a high level of public interest. We will not publish your name, address or contact details.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact us at oja@tpk.govt.nz.

Nāku noa, nā

A handwritten signature in blue ink, appearing to read 'Steven Sutton', with a stylized flourish at the end.

Steven Sutton
Hautū, Te Puni Tapatahi | Deputy Secretary, Governance

Appendix A: Documents

Item	Date	Document description	Decision
1.	12/09/24	Whānau Ora Procurement – Communications Engagement Plan	Declined under 18(d) – will soon be publicly available
2.	05/11/24	Whānau Ora Commissioning: Procurement	Declined under 18(d) – publicly available at: https://www.tpk.govt.nz/pages/download/pages-3201-A/Whanau%20Ora%20Commissioning%20-%20Procurement.pdf
3.	27/11/24	Whānau Ora Procurement Update	Declined under 18(d) – publicly available at: https://www.tpk.govt.nz/pages/download/pages-3201-A/Whanau%20Ora%20Procurement%20Update%20(27%20November%202024).pdf
4.	22/01/25	Whānau Ora Procurement Update	Declined under 18(d) – publicly available at: https://www.tpk.govt.nz/pages/download/pages-3201-A/Whanau%20Ora%20Procurement%20Update%20(22%20January%202025).pdf
5.	14/02/25	Update on the Public Service system response to the Inquiry into the Protection of Personal Information	Declined under 18(d) – publicly available at: https://www.publicservice.govt.nz/assets/DirectoryFile/MOSR-2025-0121-JOINT-REPORT-Update-on-the-Public-Service-system-response-to-the-Inquiry.pdf

6.	28/02/25	Whānau Ora Commissioning Procurement – next steps	Declined under 18(d) – publicly available at: https://www.tpk.govt.nz/pages/download/pages-3201-A/Whanau%20Ora%20Commissioning%20Procurement%20-%20next%20steps.pdf
7.	04/03/25	Whānau Ora Commissioning Procurement – additional information and assurances	Declined under 18(d) – publicly available at: https://www.tpk.govt.nz/pages/download/pages-3201-A/Whanau%20Ora%20Commissioning%20Procurement%20-%20additional%20information.pdf
8.	06/03/25	Whānau Ora Procurement – Transitional planning	Declined under 18(d) – publicly available at: https://www.tpk.govt.nz/pages/download/pages-3201-A/Whanau%20Ora%20Commissioning%20Procurement%20-%20transition%20plan.pdf
9.	25/03/25	Whānau Ora Expansion - Supporting the Transition	Declined under 18(d) - will soon be publicly available
10.	16/04/25	Whānau Ora Expansion – Options to derisk the transition	Declined under 18(d) - will soon be publicly available
11.	07/04/25 to 12/05/25	Extracts from Weekly Reports to the Minister for Whānau Ora Please note that extracts from earlier Weekly Reports can be found at the following link: https://www.tpk.govt.nz/pages/download/pages-3201-A/Weekly%20report%20extracts.pdf	Declined under 18(d) - will soon be publicly available