



21 SEP 2018

File Ref: OIA 37999

[REDACTED]

Tēnā koe [REDACTED]

Information Request: Hold Music

On 18 Mahuru 2018 you emailed us requesting the following information for the 2017/18 financial year:

- 1. The total amount spent by the Ministry on hold music. Please ensure to disclose any subscription fees, licensing fees, and any one-off/recurring payments made to the Ministry's service provider(s).*
- 2. The name of the service provider(s) engaged by the Ministry to provide hold music.*
- 3. The full playlist of songs which are used as hold music.*

Your request has been considered in accordance with the Official Information Act 1982 (the Act).

For the 2017/18 year Te Puni Kōkiri had no hold music, and no amount was spent on licensing or related expenses with regard to hold music. Therefore, your request is refused in full under section 18(e) of the Act as the information requested does not exist.

I trust my response satisfies your request.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that Te Puni Kōkiri publishes some of its OIA responses on its website, after the response is sent to the requester. The responses published are those that are considered to have a high level of public interest. We will not publish your name, address or contact details.



If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact Tia Choi, Senior Advisor, Ministerials and Business Support via tia.choi@tpk.govt.nz.

Ngā mihi

A handwritten signature in blue ink, appearing to be 'Fiona', with a long horizontal stroke extending to the right.

Fiona McBeath
Manahautū Tuarua Te Puni Tautoko | Deputy Chief Executive, Organisational Support