



Te Puni Kōkiri
MINISTRY OF MĀORI DEVELOPMENT

14 December 2021

File Ref: OIA 44062

9(2)(a)

Tēnā koe 9(2)(a)

Official Information Act request

Thank you for your information request dated 4 October 2021. You asked for the following information:

“All reports, advice, assessments, analyses, evaluations and recommendations you have produced or hold regarding the involvement of Whanau Ora Commissioning agencies, as well as Maori and Pasifika health providers, involvement in the COVID-19 vaccination roll out, strategy, communications and implementation.

“This request is for information not previously released to me and was produced or dated within the past 16 months. The request is for the information irrespective of whether it has been provided directly to Government Ministers or not.”

On 12 October 2021, you confirmed you were asking for information from Māori and Pasifika health providers, not only those funded through Whānau Ora.

On 2 November 2021, Te Puni Kōkiri extended the timeframe for a response, in accordance with sections 15A(1)(a) and (b) of the Official Information Act (the Act), as the request is for a large quantity of information and additional time is needed for the consultations that are necessary to reach a decision.

Your request has now been considered in accordance with the Act.

13 documents have been identified in scope of your request. The documents and my decisions with regard to the release of the information are set out in the table attached as Appendix A.

Some information has been withheld in accordance with the Act on the following grounds:

- 9(2)(j), to enable a Minister of the Crown or any public service agency or organisation holding the information to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).

Some information has been provided as relevant excerpts from longer documents, in accordance with section 16(1)(e) of the Act.

In making the decision to withhold information, I have considered the public interest considerations in section 9(1) of the Act.

An Aide-Memoire dated 8 March 2021 titled *Whānau Ora Commissioning Agencies role in the COVID-19 vaccine roll-out* was identified as relevant. However, it has been previously provided to you, on 20 July 2021, and is therefore out of scope.

I trust my response satisfies your request.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that Te Puni Kōkiri publishes some of its OIA responses on its website, after the response is sent to the requester. The responses published are those that are considered to have a high level of public interest. We will not publish your name, address, or contact details.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact uia@tpk.govt.nz.

Ngā mihi



Paula Rawiri
Hautū, Te Puni Rangapū ā-Rohe me Whakahaere | Deputy Secretary, Regional Partnerships & Operations

Appendix A – documents for OIA request from Paul Hunt dated 4 October 2021

Item	Date	Document description	Decision
1.	07 December 2020	Concept 3: COVID-19 Vaccine – Gisborne, East Coast, Wairoa	Release in full
2.	23 December 2020	Pasifika Futures: Annual Investment Plan 2020/2021	Withhold in part under section 9(2)(j) Relevant excerpts that can be released are provided in full, under section 16(1)(e)
3.	30 March 2021	Pasifika Futures: Quarter 3 Integrated Report 1 January – 30 March 2021	Relevant excerpts provided in full, under section 16(1)(e)
4.	31 March 2021	Te Pou Matakana Quarter 3 Report to 31 March 2021	Relevant excerpt provided in full, under section 16(1)(e)
5.	31 March 2021	Te Pūtahitanga o Te Waipounamu - Quarter 3 – Spending Profile	Relevant excerpt provided in full, under section 16(1)(e)
6.	28 April 2021	Toitu Tairāwhiti: Iwi-led COVID-19 Vaccination Roll Out Initiative	Release in full

Item	Date	Document description	Decision
7.	11 June 2021	Iwi led COVID Vaccination Roll Out Milestone 2 Report	Release in full
8.	30 June 2021	Pasifika Futures: Whānau Ora Commissioning – Quarter 4 Integrated Report 1 April – 30 June 2021	Relevant excerpts provided in full, under section 16(1)(e)
9.	30 June 2021	Te Pou Matakana Regional Engagement Snapshot	Relevant excerpts provided in full, under section 16(1)(e)
10.	30 June 2021	Te Pūtahitanga o Te Waipounamu Quarter 4 Report to Te Puni Kōkiri – 1 April - 30 June 2021	Relevant excerpts provided in full, under section 16(1)(e)
11.	30 June 2021	Te Pūtahitanga o Te Waipounamu Quarter 4 Manaaki	Relevant excerpts provided in full, under section 16(1)(e)
12.	15 September 2021	Iwi led COVID Vaccination Roll Out 3rd Milestone Report	Release in full
13.	17 September 2021	Pasifika Futures Ltd: Annual Investment Plan July 2021 - June 2022	Withhold in part under section 9(2)(j)

Item	Date	Document description	Decision
			<p>Relevant excerpts that can be released are provided in full, under section 16(1)(e)</p>

Concept 3 - Covid-19 Vaccine

Gisborne - East Coast - Wairoa



<p>Why ?</p> <ul style="list-style-type: none"> Our communities on the East Coast have shared their concerns about the potential devastating health impacts of Covid-19. This investment is to grow the resilience and immunity of Māori against Covid-19, in the region with the worst Māori health statistics in the country. 	<p>Focus Area(s) </p> <ul style="list-style-type: none"> Māori organisations to act as hubs for a range of government and community interactions and services. Building capability in management, leadership, resilience planning, implementation, and overall scale. 	<p>Risks </p> <p>No major risks have been identified at this stage</p> <p>Potential risks will be mitigated in project development stage</p>	<p>Investment </p> <p>We recommend multi-year funding given the scope and large geographical scale of the work</p> <ul style="list-style-type: none"> We recommend a total investment of \$500,000 <ul style="list-style-type: none"> - \$250,000 (exclusive of GST) FY 20/21, and - \$250,000 (exclusive of GST) FY21/22
<p>What are we funding?</p> <p>Situation</p> <ul style="list-style-type: none"> This concept is one aspect of a wider suite of projects, focussing on building the capability, resilience and wellbeing of Māori in Te Tairāwhiti. Te Tairāwhiti was, and is, greatly impacted by the economic and social effects of Covid-19. The health impacts have been relatively low, which has resulted in a relaxed approach to the virus and its potential devastating impacts. <p>Problem</p> <ul style="list-style-type: none"> The low health impact of Covid-19 has resulted in a laidback attitude towards the potential impact of the virus Tairāwhiti have the highest rates of overall avoidable mortality and morbidity Tairāwhiti has poorer access to health services, and; a strong presence of “anti-vaxxers” in the community, and There are high trust barriers in communities, and there is a concern that generic MOH messaging will not be listened nor adhered to. <p>These insights come from health providers, reporting, community interactions, as well as anecdotal evidence.</p> <p>Solution</p> <ul style="list-style-type: none"> TPK are trusted throughout Te Tairāwhiti; our support will add a measure of trust to the messaging and rollout of the Covid-19 vaccine. We are paying for capability building of Māori health providers, establishing Māori organisations as virtual and real hubs used for services and information, to support the development of community champions, and to support the establishment of a database of information. This project is also part of a wider programme working to formalise whakapapa connections through strengthening regional infrastructure and community networks. This will also work to increase Māori engagement in existing vaccination campaigns. 		<p>Project Outcomes </p> <ul style="list-style-type: none"> The overall outcome for this initiative is a more healthy, informed and resilient Māori population. Success factors will be more Māori vaccinated, an increase in informed and educated Māori in terms of health and wellbeing, and a more detailed evidence base of health/general issues Māori face. Data and information will be collected through community hubs. Estimated 4,000 people will be affected. The outcomes correlate with the Community Resilience & Infrastructure pou. 	<p>Long Term Viability </p> <ul style="list-style-type: none"> The outcomes will be continued through the capability built, established community hubs and communications network from this funding, and through an ongoing connection with iwi, hapu and community groups.
<p>Track Record </p> <ul style="list-style-type: none"> Te Tairāwhiti had a collective response to Covid-19, with the formation of Rau Tipu Rau Ora, including iwi, council and other partners. Māori health providers played a crucial role in this. Accomplishments include: <ul style="list-style-type: none"> The highest per capita testing rate in the country The highest rate of testing for Maori Redesigned health service delivery including leap in use of electronic media, joined up services, alliancing for action 	<p>Who is involved? </p> <ul style="list-style-type: none"> Turanga Health, Ngati Porou Hauora, Hauiti Hauora, Hauora Tairāwhiti. 	<p>Timeline </p> <ol style="list-style-type: none"> Feb '21: Project details agreed with kaitono March '21: Finalise plan, establish infrastructure and comms network April '21: Implementation phase, roll out of comms <ol style="list-style-type: none"> First report May '21: Implementation phase, roll out of comms June '21: Hubs established, vaccination roll out <ol style="list-style-type: none"> Second report July '21: Vaccination roll out September '21: Third report December '21: Final report 	<p>Key Project Partners </p> <ul style="list-style-type: none"> Tairāwhiti DHB Toitu Tairāwhiti Gisborne District Council Trust Tairāwhiti

Document 2 - Pasifika Futures: Annual Investment Plan 2020/2021

Excerpt

Covid-19

Pacific people and families existing inequitable health outcomes mean that they are particularly at risk for Covid-19. A Ministry of Health modelling report estimated the risk of hospitalisation and death for Pacific peoples to be respectively 7 and 4.6 times higher for Pacific peoples than for NZ European/Other (Bernard et al., 2020). The report further stated that due to the instability of Pacific people over the age of 60, the mortality burden will likely fall heavily on the older Pacific population. In the United States, compared to whites, the age adjusted COVID 19 mortality for Pacific Islanders is 2.4 times as high as Whites, who have the lowest rate (APM Research Lab, 2020).

In New Zealand, at this phase in the Pandemic, the Ministry of Health have reported as at 5 October 2020, 186 Pacific people, diagnosed with confirmed or probable cases of Covid-19 (Ministry of Health, 2020a). As a percentage of all Covid-19 cases in New Zealand, Pacific make up 10% of all Covid 19 cases (186/1855) compared to European/Other at 60% (1,113/1855), Asian at 17% (315/1855) and Maori at 9.5% (177). However, per head of ethnic population Pacific peoples with 4.9 per 10,000 people, have the highest infection rate of Covid-19, compared to Asian, Maori and European/Others with 4.5, 2.3, and 3.3 per 10,000, respectively (Ministry of Health, 2020a).

The majority of Pacific cases were the result of community transmission in the second wave or resurgence of Covid-19 in August 2020. In this second wave, Pacific people accounted for 61% (109/179) of the "Auckland August cluster", while Maori made up 22% (40/179) and Other 17% (30/179) (Ministry of Health, 2020a).

Pacific communities' have the highest Covid-19 test rate of all ethnicities in New Zealand with 281 tests per 1,000 people, followed by 162 per 1,000 for Maori, 142 per 1000 for Other and 125 per 1,000 for Asian (Ministry of Health, 2020a).

Document 3 –Pasifika Futures: Quarter 3 Integrated Report 1 January – 30 March 2021

Excerpt 1

Four collaboratives were held over zoom in February, across our main geographical regions; Auckland/Northland, Midlands , Wellington and South Island. Partners reported that families were resilient and adaptable, and they were supporting families to adapt to the challenges under COVID 19 and continue to work to achieve their goals. The resurgence of COVID-19 became a focus of the Talanoa to understand the needs and wellbeing of Pacific families in the community during the Alert Level changes. Partners reported that navigators were prepared with the resources and tools needed to support and check in on and support Whanau Ora families through the Alert Level changes. Auckland Partners reported families were anxious about the length of the lockdown and impacts on employment and income. Partners from all regions discussed the questions from families about the timeline for the roll out of the New Zealand vaccination programme and information and resources on vaccination were shared.

- Pasifika Futures Whanau Ora Conference

Planning for the annual Whanau Ora conference is underway, with the venue and date confirmed for *Auckland on the 17th and 18th of November at the Vodafone Events Centre*. Planning for this conference is vital in not only sharing stories and best practice within our network of Whanau Ora partners but also in establishing and strengthening collaborative relationships.

- National Consultation

Initial plans were to continue the National Consultation begun in Q2 during the last quarter but with the resurgence of COVID-19 and the risks of mass gatherings the consultation was postponed. To mitigate this risk, Pasifika Futures will hold an online zoom consultation during Quarter 4. Other regions which are yet to be visited, Northland, Gisborne, Taranaki, Tauranga are in plans to hold in-person Consultations

Excerpt 2

COVID-19 Response and Recovery

Families are Knowledgeable: Kai noo teatea mamao tatou pouroa
Pacific families are aware of how to prepare and protect their families through culturally appropriate channels, translations and dissemination through Pasifika Futures and its channel of media and community media networks

Workstream 1: Immediate Response

Stories and communications in this quarter focused on the information to support families during the two Alert Level changes in February. Stories and communications around Alert Level changes focussed on the following narratives

- 'Reassurance' - to ensure that the audience, our Pacific Community, are well informed and able to cope with the new alert levels and required behaviours
- 'Encouragement' - stories of encouragement to celebrate Alert level changes down and showcase the benefits of compliance to government directives.
- 'Vigilance' and 'Collective Responsibility' stories focused on vigilance and collective responsibility as we highlighted comments from Pacific specialists who reinforced the message of maintaining government health guidelines.

The following key stories were developed and shared across all digital platforms (websites, Facebook, Twitter, Instagram and LinkedIn):

- *NZ COVID Tracer app usage will keep our families safe* Released: 15 February 2021
- *Family support packages available for Pacific families in need* Released: 18 February 2021
- *4,599 families receive support throughout Alert Level changes* Released: 23 February 2021
- *Church ministers have key role sharing Covid-19 Vaccine message* Released: 24 February 2021
- *6,493 Pacific families supported during this recent lockdown period* Released: 12 March 2021
- *Self-isolation rules vital in combating Covid-19 and saving lives* Released: 3 March 2021
- *The impact of Community Finders in the fight against Covid-19* Released: 10 March 2021
- Shared regular MoH updates and announcements across all digital platforms
- Shared translated Alert Level updates from Ministry of Pacific Peoples across all digital platforms during the February Alert Level 3 and Alert Level 2 changes (Pacific translations included: Samoa, Tonga, Cook Island, Niue, Fiji, Rotuma, Tuvalu, Tokelau, Kiribati)
- *Etu Pasifika extends hours to cater for community demand* Released: 15 March 2021
- *Technological support critical for rural communities to access health services* Released: 23 April 2021

Workstream 2: Long term Resilience

The following stories were developed and shared in the Quarter to inspire and provide hope for Pacific families to build their long term resilience and wellbeing.

Stories of Inspiration and Hope

We focus on stories being Informative and inspirational. Stories are a mix of practical and professional advice as well as community narratives of resilience and family empowerment highlighted to reinforce our sense of unity and demonstrate the strength of our families and community.

- *One year on: Pacific communities continue to show resilience* Released: 28 February 2021
- *Be calm... We've done this before* Released: 16 February 2021
- *COVID-19 vaccines: Keeping our families safe* Released: 18 February 2021
- *Prioritising South Auckland for Covid-19 vaccine will keep the rest of NZ safe* Released: 02 March 2021
- *Awareness of other vaccines important for Pacific families wellbeing* Released: 1 April 2021
- *Covid-19 vaccine a "no brainer" to ensure the safety of your family* Released: 08 April 2021
- *Extra boost for mental health and addiction services for Pacific peoples* Released: 14 April 2021
- *Shared informative and inspiring stories from our PMA Members to reassure families of the success and excellence that is evident in our Pacific community.*
- *Etu Pasifika Measles, Mumps and Rubella (MMR) vaccine drive keeping families safe* Released: 23 March 2021

Analytics on Communications

Total social media footprint is 44,539 over Quarter 3, details in table below:

Families are Connected: Sema vakavuvale

Families and communities continue to be connected to Whanau Ora support services through supporting niche, regional and ethnic based networks in the community

Workstream 1: Immediate Response

Supporting Community Support Networks

During this recent resurgence of COVID-19, Pasifika Futures were engaged across different forums.

- **The Regional and Ethnic Specific Zoom Fono's hosted by the Ministry of Pacific Peoples (MPP):** for ethnic and regional specific communities across the country to talanoa on the COVID-19 vaccination with Pacific health professionals. PFL worked with MPP to provide updates on the services we were providing in response to the Alert level changes. Pasifika Futures provided updates on its COVID-19 response work across 13 Zoom Fono's that were regional and ethnic specific across the February 7-day lockdown:

- Region Fono 1 Auckland/Northland Monday 1st March
- Region Fono 2 Wellington/ Manawatu-Whanganui-Hawkes Bay Tuesday 2nd March
- Region Fono 3 Waikato/ Bay of Plenty- Rotorua-Taupo Wednesday 3rd March
- Region Fono 4 Christchurch/ Nelson- Marlborough-Tasman Thursday 4th March
- Region Fono 5 Otago/ Southland Friday 5th March

Ethnic specific – held in language:

- Tonga Monday 1st March
- Samoa Monday 1st March
- Cook Islands Tuesday 2nd March
- Niue Tuesday 2nd March
- Tokelau Wednesday 3rd March
- Tuvalu Wednesday 3rd March
- Rotuma Thursday 4th March
- Fiji Friday 5th March

- In addition PFL engaged regularly with
 - Pacific Church Ministers
 - Ministers Pacific Expert Advisory Group
 - Pacific Health, MOH COVID -19 Pacific Advisory Group

Document 4 - Te Pou Matakana Quarter 3 Report to 31 March 2021

Excerpt

1.2 Other Commissioning Activities

1.2.1 Research and Evaluation

Evidencing the success of the Whānau Ora Collective Impact Systemic through the lens of the COVID-19 response

Started in July 2020, this project aims to document the Whānau Ora response to COVID-19. This project will look at ways that the Whānau Ora network mobilised to support whānau and kaimahi through the COVID-19 pandemic.

The key milestones and deliverables this quarter included:

- **Project Scope** - The initial scope has been developed and will continue to be refined and discussed in line with the Participatory Action Research. If a change is needed to better reflect the research, there is capacity for this to happen.
- **Fieldwork Planning** - Site visits and interviews were ongoing. Interviews took place with kaimahi around Te Ika a Māui. The ongoing lockdowns has presented some challenges although these interruptions had already been anticipated. Hence, our team have been able to implement a number of technology-based solutions, for example Zoom and Teams, to safely connect with interview participants.
- **Sense-Making Workshops** - Interim reports were provided to the Wai Research Director at the end on December 2020. A sense making workshops was held with the research team to review feedback provided by the Director. The research team are currently in the process of addressing the feedback. Another sense-making workshop is planned for the end of quarter three to discuss the revised report.

A Case Study of a Whānau Ora Partner's COVID-19 response

This project will provide a detailed and descriptive case study of the Waipareira response to COVID-19 and look at ways that Te Whānau o Waipareira (TWOW) mobilised to support whānau and kaimahi through the COVID-19 pandemic.

The project will also share insights on the 'new ways of working' developed in response to the COVID-19 pandemic, new integrated team models, as well as highlighting the changes in the ways of working and supporting whānau and kaimahi within TWOW.

This project was started in July and the case study will be combined as part of the final report for the Whānau Ora COVID-19 national response project outlined above.

Whānau Ora Journal – Special Edition

The planned theme for this year is *Kawa*. *Kawa* sits at the heart of many ancient and enduring practices, traditions and philosophies, such as *marae pōwhiri*, *wānanga* and *tangihanga*, but it also guides us across many contemporary settings as well such as Kura Wānanga Reo, sporting endeavours and Kapa Haka environments. *Kawa* can also be understood as *ātua-endorsed* rituals, customs, protocols, and cultural practices for endeavours where important outcomes are at stake for social collectives and communities. The outcomes may have a specific social, environmental, intellectual, cultural or physical focus. Therefore, a fundamental purpose of *Kawa* is to safeguard participants and to optimise performance within the ritual itself. Successful participation within *Kawa* therefore requires a high performance mind-set.

Contributors will be asked to consider the impact of their own distinctive kawa as it relates to their work within the context of Covid-19.

The title has been confirmed as "Te Kawa o Whānau Ora" gifted to Wai Research from Dr. Kiri Tamihere-Waititi and using the six pou from her framework to guide us with "kawa" as our central kaupapa. The team have been working closely with the Whānau Ora Commissioning Agency Relationship Managers to introduce us to contributors from their rohe who may be keen to share their stories with us.

INFORM, PREPARE, UPLIFT SPENDING PROFILE

COVID-19 RESPONSE AND RECOVERY BUDGET FY21	Q1	Q2	Q3	Q4	TOTAL	CUMULATIVE BUDGET	VARIANCE	COMMENTS
COVID-19 Response and Recovery - Business as Usual Funds Repatriation	775,000	-	-	-	775,000	775,000	-	-
Additional Manaaki20 Navigators	263,000	375,000	468,000	-	1,106,000	1,230,500	(124,500)	Navigator contracts yet to be invoiced
Manaaki20 Navigators Extension					-	-	-	
PUNA Whānau Transition Fund / Kōanga Kai	42,920	385,510	363,662	-	792,092	2,201,411	(1,409,319)	Grant payments to increase in Q4. Introduction of Kōanga Kai initiative
Manaaki20 Evaluation	-	121,500	-	-	121,500	121,500	-	-
Tokona Te Raki Future Skills Research Hub	-	70,000	65,000	-	35,000	135,000	-	-
Labour Market Research	-	-	20,000	-	20,000	40,000	(20,000)	Final invoice expected in Q4
Aukaha Building Māori Resiliency	-	23,000	10,000	-	33,000	33,000	-	-
Aukaha Temp Agency - Additional Programme	-	-	-	-	-	-	-	-
Creative Natives Ltd - Vaccine Campaign	-	-	16,400	-	16,400	16,400	-	-
Manaaki20 Navigators	423,730	629,562	470,164	-	1,523,475	1,488,950	34,525	Contract reports/invoices received and paid out early
Manaaki20 Fund	795,800	577,500	455,500	-	1,828,800	1,958,300	(129,500)	Manaaki20 Fund contracts yet to be invoiced
Ngāi Tahu Takiwā Regional Skills Hubs	210,000	90,000	90,000	-	390,000	390,000	-	-
Whānau Ora Approach To Closing The Digital Divide	-	68,750	68,750	-	137,500	137,500	-	-
Aukaha Temp Agency	-	-	13,000	-	13,000	13,000	-	-
Engagement Via Manaaki20	-	19,200	19,200	-	38,400	38,400	-	-
Manaaki20 Connect	-	-	-	-	-	50,000	(50,000)	Contract yet to be invoiced
Manaaki20 Survey Administration	49,826	9,966	10,830	-	70,622	49,564	21,058	Variable administration costs
TOTAL	2,560,276	2,361,987	2,070,526	-	7,000,790	8,678,525	(1,677,735)	-



Toitu Tairawhiti: Iwi-led COVID-19 Vaccination Roll Out Initiative

This document sets out the Tairawhiti iwi-led Vax campaign to Tairawhiti Maori audiences our kuru pounamu, households, whanau, hapu and iwi communities.

The Approach: applying key lessons from COVID-19 Alert Level 4

- Tairawhiti's welfare response to COVID-19 Alert Level 4 was distinguished from other regions by its cohesion and collaboration across local government and civil defence, health and emergency services, local iwi and their hapu and community partners.
- The outreach and communications to Tairawhiti Maori audiences during Alert Level 4, in particular, included a number of inter-locking elements that boosted trust, confidence and uptake by Maori communities:
 - Leadership from the iwi authorities and their affiliates
 - Tailored communications for Maori audiences, rural and in the city
 - Use of iwi radio and other iwi-based communications channels
 - Local partnering with hapu and local community leadership (13 community nodes formed with Tairawhiti Maori network during 'lockdown').
 - Mobilised services to mitigate COVID-19 health impacts and detect community transmission i.e. flu jabs and Covid-19 testing.
- The evidenced results of this approach included:
 - A 30% increase in flu jabs among East Coast Maori seniors.
 - The highest rates of COVID testing as a district, and as a district Maori population, by the end of Alert Level 4.
 - A COVID-19 (economic) recovery plan, and governance arrangements, that are the blueprint commended by central government to all regions.



Toitu Tairawhiti: Iwi-led COVID-19 Vaccination Roll Out Initiative

We have established an overarching framework which sets out our core goals and operable principles; and organises our key work-streams across three distinct phases of implementation.

Framework Elements

- **Our core goals are set out in this statement–**

In 2021 we will ensure that:

- *All our kuru pounamu are vaccinated against COVID-19, flu and other preventable illnesses.*
- *Tairawhiti Maori achieve at least the same COVID and Flu vaccination rates as NZ nationally*

- The goals encapsulate our 'multi vax' approach i.e. in activating our local reach and relationships with whanau Maori, we seek their informed uptake of the two-dose COVID vax; as well as subscription to other available vaccinations e.g. flu jab for pakeke, subject to clinical safety and guidance.

- **Our operable principles are –**

- **Pono** – All of our Vax messages and actions are based on the clinical evidence and facts
- **Partnering** – Our approach affirms and partners with local leaders and action groups
- **Places & Spaces** – Go to where our people are; in spaces that help deliver a positive experience
- **Prioritization** – We know the supply of vax s constrained, so our order of priority is: the frontline (border and health kaimahi), then our *kuru pounamu* then all other adults in the whare.

- **The three implementation phases:**

The implementation timetable broadly aligns with the order of audiences for the COVID vax. So, in Autumn we begin the information and awareness raising campaign in tandem with vax roll-out for 'Tier 2' audiences (*kuru pounamu*) and any outstanding Tier 1 audiences (border control and health frontline workers). Following on from that, in June/Winter we commence roll-out to Tier 3 (adults 16 years plus), and see that programme through to completion (Sep/Spring).

- **The three main work-streams are:**

- **Communications:** A mix of tailored mass communications, via iwi radio and other channels; and informational and promotional events across local Maori communities.
- **Community partners:** Reactivation of Alter Level 4 hapu and community leaders network to identify and address opportunities and risks to successful vax roll-out; and support for trusted local champions to further catalyze whanau and community uptake.
- **Clinical roll-out:** Confirming and promoting the Mobile Vax Programme across Tairawhiti localities.

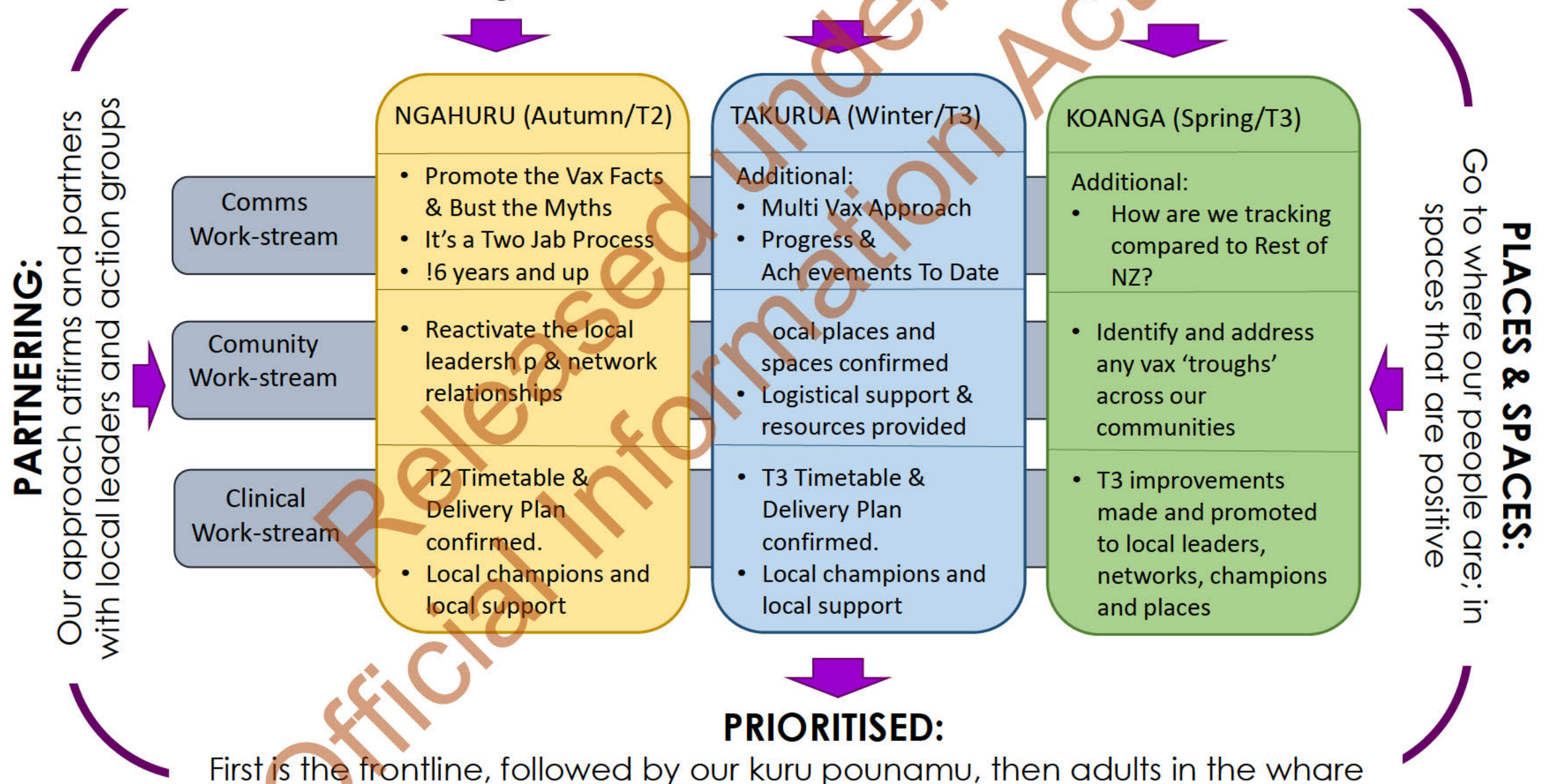
Programme Goals:

In 2021 we will ensure that:

- All our kuru pounamu are vaccinated against COVID-19, flu and other preventable illnesses.
- Tairawhiti Maori achieve *at least* the same COVID and Flu vaccination rates as NZ nationally

PONO:

All of our Vax messages and actions are based on the evidence and facts



Toitu Tairawhiti: Iwi-led COVID-19 Vaccination Roll Out Initiative

Toitu Tairawhiti Partners



RONGOWHAKAATA



TĀMANUHIRI

Our Key Affiliates

**NGĀTI
POROU
HAUORA**

Te Hauora o Turanganui a Kiwa Ltd

Turanga Health



Sponsors and Regional Partner



Te Puni Kōkiri
MINISTRY OF MĀORI DEVELOPMENT



Hauora
Tairāwhiti





Iwi led Covid Vaccination Roll Out

TOITU TAIRAWHITI

Milestone Report

Summary

The Advisory Board of the Iwi Led Covid 19 Vaccination Roll Out project consists of Te Runanganui o Ngati Porou, Rongowhakaata, Ngati Porou Hauora, Turanga Health, and iwi radio. As a board we are actively engaged in developing the approach, increasing our reach and ensuring our people have access to quality information, diverse and dynamic communications outputs that are reflective of our strategy “Our people, our spaces, our voices” in a high impact and saturation model to ensure maximum efficiency during the roll out for our rohe.

High Level Results

- Turanga Health have completed 241 vaccinations of over 65 and special needs – clinic (245 Childers Road) ran from 19th May through to the 27th May 2021. They will be starting to engage in vaccination clinics and Q & A sessions from T Karaka, to Muriwai, Manutuke, and Waihirere
- Ngati Porou Hauora have vaccinated 60% of their staff. 50% of the Uawa population 16 years + have been vaccinated and at the time of writing this report Tokomaru Bay were still having their vaccination clinic but had 88 people 16 years + vaccinated.

COMMUNICATIONS

We have focused on our ‘operable principals’ to guide our communication campaign for this roll out.

Pono – All of our Vax messages and actions are based on the clinical evidence and facts

- We have either delivered or planned to deliver Q & A sessions in local communities supported by doctors, scientists, local champions and local hauora staff. To date these have been well attended, well received and in the communities where vaccination clinics have occurred have yielded good uptake.
- We are engaging regularly with Hauora Tairawhiti and our Tairawhiti Ministry of Health Account Manager. We have printed distributed Ministry approved FAQ sheets and placed them at local clinics, community notice boards, and made them available at the Q & A sessions.
- We have set up regular radio interviews with Turanga Health, Ngati Porou Hauora for updates around the vaccination roll out as well as engaged Tina Ngata to promote their Q & A wananga in Wharekahika, and Dr Rawiri Jansen with his knowledge of vaccines as well. All of which we have the soundcloud for and is available in our G drive.

Partnering – Our approach affirms and partners with local leaders and action groups

- Our hapu leads are now involved in the roll out project, have advised their support and given feedback as to how we may make this experience a better one for whanau. They have been actively promoting our communications material and sharing it widely and positively.
- We proactively share the material developed amongst our advisory board and beyond for the benefit of all people in Te Tairāwhiti.

Places & Spaces – Go to where our people are; in spaces that help deliver a positive experience

- As previously stated, we have delivered and are planning on delivering both Q & A sessions and vaccination clinics at all rural localities. A comprehensive list can be found in our G Drive.
- Both Turanga Health and Ngati Porou Hauora are focused on ensuring that the vaccination experience is as good as it can possibly be. Both offer a cup of tea, friendly, professional service and Turanga Health were also able to offer a ride to and from the clinic. – See Video of the Vaccination Clinic.
- We have begun interviewing people about their experience with vaccination via radio, video and written articles.

Prioritization – We know the supply of vax is constrained so our order of priority is: the frontline (border and health kaimahi), then our *kuru pounamu*, then all other adults in the whare.

- The focus of the outgoing communication has been kaumatua 65+, those with disabilities and the vulnerable. In Turanga particularly where the population is high this has been a well managed process. Across the Coast it has been slightly more flexible but the result is that more people are being vaccinated and we are on track to achieve national targets.

COMMUNICATIONS OUTPUTS

Communications	Specifics	Details
Radio Interviews	Dr Rawiri Jansen Tina Ngata Caralee Lawton Reweti Ropiha Radio Ads x 5 Shanan Grey	We have sound clouds from all interviews available in our drive and will have weekly interviews from various professionals and whanau on radio supporting the vaccination roll out. More Ads are being developed as well as some Te Reo Maori ads
Posters/ Written	Posters for Q & As Posters for local Vaccination Clinics Posters with Key Messages Pipiwaharuroa Article Chaffey Aupouri Whanau -Article Lilian Ward- Article Kyras Dewes- Article Katereina Kaiwai- Article	The posters have been distributed to localities, and social media as well as through to local hapu leads.
Community Engagement	Uawa Tokomaru Bay Hicks Bay Muriwai Manutuke Waihirere Te Karaka	This week will be Te Puia/ Waipiro Bay, Ruatoria, Tikitiki, Te Araroa. These are reported as being well attended, well resourced and positive
Video Interviews	Dallas Poi Kevin Pewhairangi Phillip Tarawa Mario Counsel Dr Osman Mansoor Paku Jane Skudder Phil Heeney (Maori) Daisy Higgins Toni Hill	Led by Matai and team. These are excellent resources being organically shared. We have begun recording the Coast videos

Document 8 - Pasifika Futures: Whānau Ora Commissioning – Quarter 4 Integrated Report 1 April – 30 June 2021

Excerpt 1

Whānau Centred Systems






Covid19 activities unveiled the need for better systems to capture whānau plans. Te Rūnanga o Ngāti Whātua have connected with a number of new whānau returning to the region as a result of Covid19. Innovation investment this year will include system upgrades of moving to a n integrated case management solution that reflects their whānau-centric kaupapa.

Excerpt 2

1.2 Other Commissioning Activities

1.2.1 Research and Evaluation

During quarter four Wai Research developed Ngā Taumata Rangahau. Ngā Taumata Rangahau highlights five Pou or research principles to support our mahi and ensure the work programme aligns to the needs and aspirations of our communities. The Pou were developed in consultation with the community as well as learnings and experiences gathered from previous research mahi to date. The Pou will guide and inform mahi as well as provide a set of quality benchmarks for our research activities.

Ngā Taumata Rangahau				
				
Tikanga Matatini We will undertake research, which reflects and supports the cultural realities of our communities	Whakamana te Tangata We will respect and support our research participants and the information they provide	Whanake Waipareira We will prioritise translational research endeavour by generating information, which contributes to our communities	Whakapakari Rangahau We will build Māori capacity and capability. We will collaborate effectively with other groups and organisations and create mutually beneficial research opportunities	Tohatoha Mātauranga We will take active steps to profile and share the outcomes of our research. We will ensure that the information is widely profiled so that it may contribute to Māori, national, international and indigenous development

Evidencing the success of the Whānau Ora Collective Impact Systemic through the lens of the COVID-19 response

This project aims to develop a best practice model and a framework outlining key learnings from the Whānau Ora Commissioning Agency response to COVID-19. The mahi will contribute to the flourishing body of Whānau Ora research, increasing knowledge and awareness of key learnings from the collective response to COVID-19 and beneficial in informing any future responses.

A decision was made in the previous quarter to incorporate the local case study of a partner (below) into the Whānau Ora Collective Impact Report, which means there will now be one report to include both COVID-19 responses. Interviews, social media updates and data collection activities continued this quarter. Writing retreats for the team also took place.

The draft report is due at the end of July along with hui for key stakeholders to provide feedback. The final report is due to be produced next quarter.

Case Study of a Whānau Ora Partner's COVID-19 response

This project will provide a detailed and descriptive case study from the perspective of a localised community response to detail the specific methods that the Whānau Ora partner - Te Whānau o Waipareira initiated to support the needs of whānau and kaimahi through the COVID-19 pandemic.

The team member conducted interviews with kaimahi. The interviews highlighted learnings and insights and what Te Whānau o Waipareira call "The Waipareira Way" and how their agile and innovative ways have developed in response to the COVID-19 pandemic. It will also provide increased national and international awareness of an example of a localised, community Whānau Ora response to COVID-19. As outlined above, the final report is due in quarter one.

Document 9 - Te Pou Matakana Regional Engagement Snapshot

Excerpt 1

Further examples of partner capacity to deliver primary health care services came to fruition with the roll out of Partner COVID-19 vaccination programmes across the region. Focussed on vaccinating all Māori aged 16 years and over, uptake by this cohort has been surprisingly slow. Partners are working on strategies to encourage Māori to become vaccinated including improved communication through iwi radio and networks, and providing outreach community clinics. Kaiārahi are available at the clinics to talk with whānau about their support needs. Whānau Ora wellness packs were a welcome resource to further enhance whānau orangatanga.

Excerpt 2

COVID-19 Innovation

The digital strategy has progressed well. A comprehensive pilot programme of the Whānau Reflection App was led out by the Back Office. Kaiārahi and whānau were positive about the ease of using the App and the information it provides. The roll out of the Collective's digital reporting capability via SharePoint has occurred. The amount of data reported has significantly increased and information sharing improved as a result. This sharing of data (trends, challenges and highlights) will improve insights into the Collective's wider landscape and will be invaluable to the progression and development of the Partnership.

Excerpt 3

Tamaki-Makarau

Trends & Highlights

The effectiveness of the collective approach could also be seen in the health contracts awarded to TPHoT partners to set up vaccine centres on the back of their joint, then individual bids to MOH. Partners within all parts of the TPHoT Region have been able to set up their vaccine sites this quarter, and as a result, whānau have had significantly increased access to and been receiving vaccines along with Winter Wellness Packs to support whānau in the home. Manurewa Marae CE Natasha Kemp received notice while attending the Annual TPHoT CE hui that they were short staffed and needed a nurse for whānau waiting for their shots. She was able to share this with partners in attendance and CE's were willing to immediately enquire amongst their workforces for solutions, a great demonstration of the trust and cohesiveness of partners working for whānau.

Excerpt 4

Hauraki-Waikato

Trends & Highlights

COVID vaccinations have played a large part of a new type of BAU for the collective, seeing three partners heavily involved in supporting local vaccinations stations and/or setting up their own sites. Marketing and communication drives have been prevalent to encourage whānau uptake of the vaccine and numbers of those taking up the offering has been remarkable. Te Kōhao for example have seen high numbers coming through their site, of a range of nationalities eager to be immunised and who by all accounts are enjoying the experience and manaaki that is afforded to them. There is some way to go to increasing numbers of Māori being immunised in the Hauraki Waikato region and new and innovative social media campaigns have been

utilised by partners to boost numbers and this continues to be a focus for the collective.

Challenges & Opportunities

With the set-up of their COVID vaccinations stations, partners were again challenged with deployment of staff to support sites. Staff often found themselves wearing a number of hats which was challenging to ensuring that their BAU mahi and engagement with whānau could continue despite the added pressure. Their online referral process for vaccinations while useful for the younger generation to access, was a challenge for their aging population. This resulted in partners conducting more face to face contact with kaumātua and calling them directly. Partners worked particularly well together to transport whānau, particular those more vulnerable, to ensure vaccines could be more readily available and also provided kai to those waiting in queues throughout the day.

Excerpt 5

Waikato-Tainui Whānau Ora Collective

Trends & Highlights

Collectively there was a large push on COVID-19 vaccinations and despite challenges, a high population of their whānau were vaccinated across Waikato. A combined and collaborative effort by providers, Iwi and marae all contributed to well over 3000 of their enrolled populations, with a large effort on Māori specifically. Despite the overall low numbers of Māori uptake across the motu, Te Hauora o Ngāti Haua' data showed at least 37% of their numbers attending their vaccination site were Māori.

Challenges & Opportunities

A major challenge for the collective came in the wave of rolling out their COVID-19 vaccination strategies. The provision of \$15,000 to support Marae communities to promote COVID-19 vaccinations was delayed due to the changes in Ministry of Health rollout strategies. Raukura Hauora O Tainui had planned to vaccinate its 8,810 enrolled population over a six month period. The plan sought to utilise marae community health promotion methods, leverage the Kingitanga influence at Poukai, engaging local community leadership and Waikato local and national Waikato based celebrities to live stream their experiences at vaccination sites. Early identification of individuals and whānau aged 55 years and over with multiple co-morbidities identified 2,500 whānau across the Enderley and Dinsdale area, and over 400 whānau in the Huntly and Ngaruawahia areas with multiple co-morbidities and at high risk. Despite the challenges to vaccinate their whānau, as of 30 June, 2,700 vaccinations were delivered. The Waikato Tainui Whānau Ora Collective have had to adapt planned health promotion approaches due to the diversion of staff to support the vaccination sites and this has demonstrated the approach that was adopted for vaccinations across the Waikato Region.

COVID-19 Innovation

An example of how the COVID-19 Innovation programme supported whānau at Te Hauora o Ngāti Haua has seen some significant numbers of uptake in Māori. While numbers of Māori continue to remain a lot lower than other parts of the motu, they've had some rather good success.

Te Hauora o Ngāti Haua vaccination centre operated on a six week period.

Throughout the planning and implementation process, they focused on Tier 2 & Tier 3 criteria which included:

- 65+ Māori and non-Māori (plus close bubble contacts)

- ☐ Whaanau with underlying health conditions
- ☐ Hapuu mama
- ☐ Whaanau with disabilities

Eventually they were able to add a secondary criteria that included whaanau/bubble contacts of those who met the tier 2 and tier 3 criteria.

In anticipation of the rollout, five kaimahi were contracted from within the Ngāti Haua boundary to engage with whaanau and communities, and who also staffed the centre in kaimanaaki roles. These roles were all provided with resources and were able to be contracted at wage rates higher than the living wage to compensate their support of whaanau over those 6 weeks. Following the programme rollout, the kaimanaaki team were supported to apply for further roles within other sites across the Waikato.

Raukura Hauora O Tainui supported a collaborative Waikato Tainui Whānau Ora collective approach to support their Kaiaarahi to draw on the lessons learned from COVID-19, which gave their collective partners and Raukura Hauora O Tainui clinics/community services a platform to present both the western health and Māori health perspectives regarding vaccinations to whaanau at planned wananga. Kaiaarahi have been encouraged to develop the storytelling technique to bring to life the relevant stories of Te Puea and Tawhiao, relative to the communities as a way to encourage the enrolled population to build their awareness and knowledge about the vaccinations and take up the vaccination to protect their whaanau and whakapapa. Working with Waikato Tainui and the Marae oopu has built upon the lessons learned from COVID-19. The Kingitanga has promoted vaccinations across all Poukai and have had members of the Kingitanga streamed live on facebook to share their vaccination experience. While this has assisted in addressing the fear of vaccinations held by some whaanau, planned health promotion strategies would increase its reach. Raukura Hauora O Tainui will continue to use these strategies in the 2021/22 financial year.

Excerpt 6

WAIARIKI REGION

Eastern Bay of Plenty Whānau Ora Challenges & Opportunities

Rural whānau are also at a disadvantage as far as the COVID vaccine and screening services go, however one of our partners in this rohe are part of the vaccination roll out and are currently offering vaccines at their site in Whakatane with a plan to roll out mobile vaccines in the near future.

Trends & Highlights

This quarter has seen a big focus on the clinical side of this organisations business. COVID 19 has placed Ngā Mataapuna Oranga in a position to provide not only the swabbing and vaccine services but to provide Kaiārahi in support of these services, travelling with vaccinators into the regions.

Outreach for COVID vaccines has been successful in all but one suburb. Potential reasons for this were that this was a lower socio economic area, there is a high Pacific Island community, and low trust or confidence in the vaccine programme in this area. There was a lack of education component in the community prior to the pop up vaccine clinic attending. That said, the mobile clinic has had great success in all other regions of the Tauranga.

Western Bay of Plenty Whānau Ora Challenges & Opportunities

This partner identified a gap in the COVID vaccine rollout, and took the opportunity to create a way in which whānau can be supported to receive the vaccine in their communities, on marae, in rural areas, by having a van fully kitted out and turned into a mobile vaccine clinic. Being a trusted Māori PHO as well as a Whānau Ora provider, they have vaccinators on board, along with Kaiārahi who are supporting and assessing whānau at the same time to see if there are any other supports or services that they may need.

Whānau Ora Commissioning Programmes

Kaimahi

The loss of the CDL and the DA moving into another role has meant these two portfolios have been picked up by existing staff. Kaiārahi have continued to be supported with workforce development and training opportunities. Kaiārahi have also played a key role in supporting the vaccine rollout by travelling into the regions alongside the vaccinators, supporting whānau while they are going through this process.

Innovation

As mentioned, the use of the Innovation Fund to kit out a mobile vaccine vehicle has been a great move for this partner. The van is currently being used for COVID vaccines, however it will also be used for Flu and Measles (MMR) vaccines once the roll out of COVID vaccines is completed.

Excerpt 7

Tūwharetoa Whānau Ora Collective Challenges & Opportunities

The lead in this collective, Tūwharetoa Health Charitable Trust have taken the opportunity to lead the way in responsiveness for the COVID vaccine programme. They have a system of manaaki tangata and have enlisted champions in the community which has created a welcoming environment and made getting the vaccines a popular outing for pakeke and kaumatua.

Like others in the region, the rurality is also a challenge for this collective. They are in a small town so accessing specialist support services for whānau is often difficult for the navigators.

Excerpt 8

IKAROA-RĀWHITI Horouta Whānau Ora Trends & Highlights

HWO held a manaaki space in the Tolaga Bay Vaccine Clinic. Whānau who came to the clinic for their vaccination were issued a complimentary winter wellness pack that was distributed by WOCA. A kai station with soup, hot drinks and biscuits were offered for free to whānau whilst Kaiārahi played the guitar and had waiata throughout the three days. Horouta Whānau Ora website is being created by Ariki Solutions and will launch November 2021

Innovation

Another programme was for the C19 Recovery Response with Kaiārahi assigned to support whānau access to the C19 vaccine information and clinics via relevant services and providers. With a lot of whānau who live rurally along the East Coast without the same resources are those in town, it was important to have clinics set up in these townships. Making it accessible for whānau without putting them into

hardship. This was well received by the community, because the same kaimahi they came into contact with during COVID lock down were there at the clinics.

COVID 19 Innovation Fund

- ☐ Hui Rangatahi continue to be held at Te Reureu ensuring rangatahi are becoming equipped to become Marae leaders
- ☐ Muaupoko Tribal Authority also delivering Hui Rangatahi
- ☐ Challenges
- ☐ Te Kete Hauora having trouble engaging and recruiting rangatahi for hui
- ☐ Te Papaioea Fusion has not been able to progress their kaupapa this year. To be reviewed by governance

Released under the
Official Information Act 1982

Document 10 - Te Pūtahitanga o Te Waipounamu Quarter 4 Report to Te Puni Kōkiri – 1 April - 30 June 2021

Excerpt 1

CASE STUDY 1

PARTNER: NGĀ HAU E WHĀ NATIONAL MARAE

INITIATIVE: KAUMĀTUA ORA

LOCATION: ŌTAUTAHĪ

Vaccinations of the kaumātua at Ngā Hau E Whā Marae is a priority and a need to being informed around the COVID vaccination process. Our kaumātua can then take a leadership role encouraging whānau to be vaccinated and talk to those in the community on this subject matter with confidence, experience and knowledge. The Kaumātua Days out are always rewarding all the singing and kanikani is a form of rongoā by brightening their kaumātua pamper day with lots of aroha, karakia and smiles.

Excerpt 2

APPENDIX TWO COVID-19 RESPONSE AND RECOVERY BUDGET FY21 UPDATE

INCOME	FY21 BUDGET	TOTAL BUDGET	FY21 QUARTER ONE	FY21 QUARTER TWO	FY21 QUARTER THREE	FY21 QUARTER FOUR	FY21 Carry Forward	FY21 ANNUAL FORECAST SPEND
FY20 COVID-19 Response and Recovery Funding Second Increase - First Instalment	\$1,742,028	\$1,742,028	\$1,742,028	\$-	\$-	\$-	\$-	\$1,742,028
FY21 COVID-19 Response and Recovery Funding Second Increase - Second Instalment	\$5,226,083	\$5,226,083	\$-	\$5,226,083	\$-	\$-	\$-	\$5,226,083
Carry Forward FY20 - COVID-19 Response and Recovery	\$5,690,964	\$5,690,964	\$5,690,964	\$-	\$-	\$-	\$-	\$5,690,964
TOTAL COMMISSIONING INCOME	\$12,659,075	\$12,659,075	\$7,432,992	\$5,226,083	\$-	\$-	\$-	\$12,659,075
EXPENDITURE								
COVID-19 Response and Recovery - Business as Usual Funds Repatriation	\$775,000	\$775,000	\$775,000	\$-	\$-	\$-	\$-	\$775,000
Creative Natives Ltd - Vaccine Campaign	\$136,400	\$136,400	\$-	\$-	\$16,400	\$96,000	\$24,000	\$136,400
Carry Forward FY20 - COVID-19 Response and Recovery Activities	\$5,690,964	\$5,690,964	\$1,610,964	\$1,378,450	\$1,099,950	\$1,078,950	\$421,650	\$5,690,964

Excerpt 3

APPENDIX THREE CARRY FORWARD APPENDIX TO THE IPU APPROACH FY21

FUNDING STREAM	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
VACCINE CAMPAIGN				
Creative Natives Ltd	\$24,000.00	\$-	\$-	\$-
VACCINE CAMPAIGN - DEFERRED				
Creative Natives Ltd	\$24,000.00	\$-	\$-	\$-
Vaccine Campaign	\$24,000.00	\$-	\$-	\$-
Vaccine Campaign - Deferred	\$24,000.00	\$-	\$-	\$-

Document 11 - Te Pūtahitanga o Te Waipounamu Quarter 4 Manaaki

Excerpt 1

Entities are noticing the stress and pressure on the health system and on District Health Boards in particular and seeing flow on effects for our whānau. They say helping whānau manage their health conditions is becoming increasingly difficult and accessing the health services that whānau need. Getting correct and accurate COVID-19 vaccination information is difficult, and whānau are missing out on getting the help they need for mental health needs.

The changing health system also has implications for our entities. Entities have identified "Maintaining funding to deliver assistance effectively to our whānau" as the key challenge. A few of our partners receive funding through DHB's and the uncertain political climate is adding the financial uncertainty for our entities. This creates job insecurity and uncertainty for kaimahi, making staff retention an issue.

Funders and government officials (external to Te Pūtahitanga) using COVID-19 as a reason not to renew contracts in a timely manner or give certainty around the future of some contracts.

The impact of Te Pūtahitanga o Te Waipounamu Investment

Entities have consistently said that Te Pūtahitanga o Te Waipounamu pūtea and connections have enabled them to survive and whānau to thrive. Entities have talked about using Manaaki pūtea to pivot, change and create new opportunities for their businesses. Entities also spoke of how the pūtea has enabled them to employ and retain staff.

Entities have also noticed that the Commissioning approach provides greater opportunities than receiving funding through mainstream sources, and further evidence of this can be seen in the findings of Ihi Research (publication pending).

"We have employed four staff through the funding and employed an extra intern using our own funding."

"For us, Whānau Whānake, this investment allowed us to create an environment for thriving despite COVID-19 and our decade of disasters. Our ability to pivot quickly and mobilise outreach services has kept us connected to our whānau most in need. We have continued to build trust with our whānau. This allows whānau to share their whakapapa and struggles. Our kaimahi have been able to support whānau to navigate systems and gain strength for living well and managing their hauora. With the political climate is at a time of change, the opportunities that this investment had has been exciting for our entity, kaimahi, whānau and wider hapori."

"The impact of our connection with Te Pūtahitanga is huge and the best thing that ever happened to us and for us. Whakaruruhau exists because of Te Pūtahitanga. Relying on other forms of funding even if they have a Māori name, is still jumping through mainstream hoops with their failure to recognise Tikanga, Wairuatanga and Matauranga Māori holistically. Failure to recognise and accept the Māori Heartbeat. Only Te Pūtahitanga O Te Waipounamu accepts us as we are and for who we are. Who gives us back our mana to help our whānau and iwi on our terms. Who allows us to decide what our needs are, and how we want to deal with those needs. To give us the licence to find whānau grounded solutions, embedded in te ao Māori. Our whānau are humming on all that we have to offer due to your investment in Whakaruruhau. Te Pūtahitanga O Te Waipounamu YOU ROCK!!"

Excerpt 2

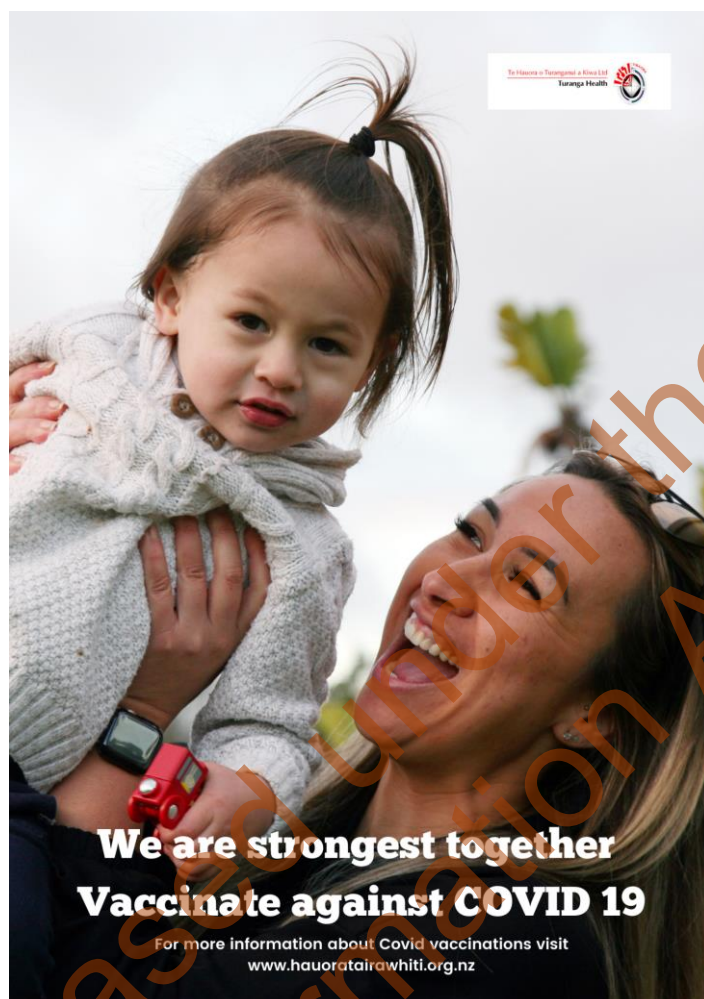
INFORM, PREPARE, UPLIFT SPENDING PROFILE

COVID-19 RESPONSE AND RECOVERY BUDGET FY21	Q1	Q2	Q3	Q4	TOTAL	CUMULATIVE BUDGET	VARIANCE	COMMENTS
COVID-19 Response and Recovery - Business as Usual Funds Repatriation	775,000	-	-	-	775,000	775,000	-	-
Additional Manaaki20 Navigators	263,000	375,000	463,000	564,500	1,665,500	1,689,500	(24,000)	Navigator contracts yet to be invoiced
Manaaki20 Navigators Extension	-	-	-	48,000	48,000	50,000	(2,000)	Contract yet to be invoiced
PUNA Whānau Transition Fund / Kōanga Kai	42,920	385,510	363,662	2,412,728	3,204,820	3,150,711	54,110	Extremely high demand
Manaaki20 Evaluation	-	121,500	-	162,000	283,500	283,500	-	-
Tokona Te Raki Future Skills Research Hub	-	70,000	65,000	35,000	170,000	200,000	(30,000)	Contract variation extending length of contract into FY22
Labour Market Research	-	-	20,000	30,000	50,000	50,000	-	-
Aukaha Building Māori Resiliency	-	23,000	10,000	10,000	43,000	43,000	-	-
Aukaha Temp Agency - Additional Programme	-	-	-	15,000	15,000	15,000	-	-
Creative Natives Ltd - Vaccine Campaign	-	-	16,400	72,000	88,400	112,400	(24,000)	\$24,000 contract yet to be invoiced
Manaaki20 Navigators	423,730	629,562	475,184	467,818	1,996,294	2,025,000	(28,706)	\$16,000 Manaaki20 Navigator contract yet to be invoiced
Manaaki20 Fund	813,300	588,000	455,500	469,000	2,325,800	2,334,300	(8,500)	\$10,000 Manaaki20 Fund contracts yet to be invoiced
Ngāi Tahu Takiwā Regional Skills Hubs	210,000	90,000	90,000	90,000	480,000	480,000	-	-
Whānau Ora Approach To Closing The Digital Divide	-	68,750	68,750	68,750	206,250	206,250	-	-
Aukaha Temp Agency	-	-	13,000	-	13,000	13,000	-	-
Engagement Via Manaaki20	-	19,200	19,200	19,200	57,600	57,600	-	-
Manaaki20 Connect	-	-	-	-	-	75,000	(75,000)	Contract variation extending length of contract into FY22
Manaaki20 Survey Administration	49,826	9,966	10,830	-	70,622	78,164	(7,542)	Variable administration costs
TOTAL	2,577,776	2,380,487	2,070,526	4,463,997	11,492,786	11,638,425	(145,638)	Overpend of \$35,362. \$181,000 deferred into FY22

Excerpt 3

APPENDIX ONE COVID-19 RESPONSE AND RECOVERY BUDGET FY21 UPDATE

INCOME	FY21 BUDGET	TOTAL BUDGET	FY21 QUARTER ONE	FY21 QUARTER TWO	FY21 QUARTER THREE	FY21 QUARTER FOUR	FY21 Carry Forward	FY21 ANNUAL FORECAST SPEND
FY20 COVID-19 Response and Recovery Funding Second Increase - First Instalment	\$1,742,028	\$1,742,028	\$1,742,028	\$-	\$-	\$-	\$-	\$1,742,028
FY21 COVID-19 Response and Recovery Funding Second Increase - Second Instalment	\$5,226,083	\$5,226,083	\$-	\$5,226,083	\$-	\$-	\$-	\$5,226,083
Carry Forward FY20 - COVID-19 Response and Recovery	\$5,690,964	\$5,690,964	\$5,690,964	\$-	\$-	\$-	\$-	\$5,690,964
TOTAL COMMISSIONING INCOME	\$12,659,075	\$12,659,075	\$7,432,992	\$5,226,083	\$-	\$-	\$-	\$12,659,075
EXPENDITURE								
COVID-19 Response and Recovery - Business as Usual Funds Repatriation	\$775,000	\$775,000	\$775,000	\$-	\$-	\$-	\$-	\$775,000
Additional Manaaki20 Navigators	\$1,747,000	\$1,747,000	\$396,000	\$318,000	\$527,500	\$449,000	\$57,500	\$1,747,000
Manaaki20 Navigators Extension	\$562,500	\$562,500	\$-	\$-	\$-	\$50,000	\$512,500	\$562,500
PUNA Whānau Transition Fund / Kōanga Kai	\$3,150,711	\$3,150,711	\$-	\$1,368,111	\$830,800	\$951,800	\$-	\$3,150,711
Manaaki20 Evaluation	\$283,500	\$283,500	\$-	\$121,500	\$-	\$162,000	\$-	\$283,500
Tokona Te Raki Future Skills Research Hub	\$200,000	\$200,000	\$-	\$70,000	\$65,000	\$65,000	\$-	\$200,000
Labour Market Research	\$50,000	\$50,000	\$-	\$40,000	\$-	\$10,000	\$-	\$50,000
Aukaha Building Māori Resiliency	\$48,000	\$48,000	\$13,000	\$10,000	\$10,000	\$10,000	\$5,000	\$48,000
Aukaha Temp Agency - Additional Programme	\$15,000	\$15,000	\$-	\$-	\$-	\$15,000	\$-	\$15,000
Creative Natives Ltd - Vaccine Campaign	\$136,400	\$136,400	\$-	\$-	\$16,400	\$96,000	\$24,000	\$136,400
Carry Forward FY20 - COVID-19 Response and Recovery Activities	\$5,690,964	\$5,690,964	\$1,610,964	\$1,379,450	\$1,199,950	\$1,078,950	\$421,650	\$5,690,964
Manaaki20 Navigators	\$2,025,000	\$2,025,000	\$475,000	\$600,000	\$475,000	\$475,000	\$-	\$2,025,000
Manaaki20 Fund	\$2,598,000	\$2,598,000	\$847,800	\$563,500	\$522,000	\$401,000	\$263,700	\$2,598,000
Ngāi Tahu Takiwā Regional Skills Hubs	\$525,000	\$525,000	\$210,000	\$90,000	\$90,000	\$90,000	\$45,000	\$525,000
Whānau Ora Approach To Closing The Digital Divide	\$275,000	\$275,000	\$-	\$68,750	\$68,750	\$68,750	\$68,750	\$275,000
Aukaha Temp Agency	\$13,000	\$13,000	\$-	\$13,000	\$-	\$-	\$-	\$13,000
Engagement Via Manaaki20	\$76,800	\$76,800	\$-	\$19,200	\$19,200	\$19,200	\$19,200	\$76,800
Manaaki20 Connect	\$100,000	\$100,000	\$-	\$25,000	\$25,000	\$25,000	\$25,000	\$100,000
Manaaki20 Survey Administration	\$78,164	\$78,164	\$78,164	\$-	\$-	\$-	\$-	\$78,164
TOTAL COMMISSIONING EXPENDITURE	\$12,659,075	\$12,659,075	\$2,793,964	\$3,307,061	\$2,649,650	\$2,887,750	\$1,020,650	\$12,659,075
NET TOTAL (INCOME - EXPENSES)	\$-	\$-	\$4,639,028	\$1,919,022	-\$2,849,650	-\$2,887,750	-\$1,020,650	\$-



Iwi led Covid Vaccination Roll Out

TOITU TAIRAWHITI

3rd Milestone Report

Summary

This report is the third milestone report for the Iwi Led Covid Vaccination Roll out for Te Tairāwhiti. We now have substantial momentum for vaccination and a streamlined process that is successful.

We have now shifted our focus and the energy of the campaign into supporting the Turanga population and the surrounding localities. As per the Ministry of Health Guidelines there is still a focus on vaccinating group 3 however we have adopted a 'whanau vaccination' approach. Essentially, nobody eligible will be turned away from the centers. Thus far this approach is working in our favour as vaccination numbers are climbing steadily.

High Level Commentary

- We are now focused on a highly resourced and high saturation model to support whanau in Turanga. Looking at more communication outputs, a targeted and a refined community approach.
- Ngati Porou Hauora, Turanga Health and Hauora Tairāwhiti are working together to serve the vaccination needs of the population in various locations across Gisborne and in the rural localities.
- Attached to this report is the communication plan which outlines a heavy focus and a ramping up of communication outputs from now up until October.

TOTAL GISBORNE VACCINATION NUMBERS

TURANGA HEALTH COVID VACCINATION NUMBERS TO DATE:				
VENUE	TOTAL NUMBERS	NUMBER UNDER 65	NUMBER OVER 65	ETHNICITY SPLIT
TE WHARE MAIRE (MAIN OFFICE TURANGA HEALTH DERBY ST)	742	211	531	MAORI: 609 EUROPEAN: 126 OTHER: 7
MANGATU	55	41	14	MAORI: 38 EUROPEAN: 17 OTHER: 0

MATAWAI	81	60	21	MAORI: 6 EUROPEAN: 75 OTHER: 0
TE KARAKA	147	109	38	MAORI: 110 EUROPEAN: 37 OTHER:
WAIHIRERE	73	58	14	MAORI: 69 EUROPEAN: 4 OTHER:
MANUTUKE	173	128	34	MAORI: 108 EUROPEAN: 40 OTHER: 25

TOTAL COAST VACCINATION NUMBERS

Community Rollout Stats									
Dose →	1st Dose				2nd Dose				
Community ↓	16-20	21-64	65+	Total	16-20	21-64	65+	Total	catch ups
Uawa	12	290	144	446	7	216	110	333	113
Toko	4	128	90	222	2	116	88	206	16
TSP/Waipiro	6	62	44	112	2	47	38	87	25
Ruatoria	11	208	133	352	7	169	118	294	58
Tikitiki	2	107	47	156	1	80	44	125	31
Te Araroa	13	136	79	228	5	81	61	147	81
Hicks Bay	4	55	21	80	3	36	17	56	24
Whangara		14	14	28		7	5	12	2
Gisborne	2	23	14	39		8	12	20	19
Other	2	5	3	10					
Total	56	1028	589	1673	27	760	493	1280	393

Eligible pop			
Community ↓	16-20	21-64	65+
Uawa	84	534	171
Toko	31	266	98
TSP/Waipiro	19	158	64
Ruatoria	94	682	204
Tikitiki	27	230	71
Te Araroa	33	302	46
Hicks Bay	31	169	37
			3351

RECENT COMMUNICATIONS OUTPUTS

Communication	Specific	Details
Vaccine Clinic Posters (physical)	Distributed to: Puhi Kaiti Kaiti Mall EIT student hub Horouta Pharmacy DeLautour Rd clinic Te Tini o Porou Huxley Rd dairy Taiki e	
Vaccine Clinic Posters (Digital)	Distributed to: Iminster Puhi Kaiti Te Wharau Horouta Wananga NUAM Waikirikiri	
Electronic Bill board (Wainui Road)	6th August- 27th of August	More billboard graphics are being developed
Publications	Full ad Gisborne Herald insert x3 (Wed 18th, Sat 21st, Wed 25th) GH feature story scheduled for Friday 15th GH mention in Hauora Tairawhiti Poutama room story GH Follow up story to run first week of vaccinations Nati Link	

Social Media/ Email	<p>TRONPNUI staff</p> <p>Thru Nati Link to NP iwi registered members (approx 2000 members live in Gisborne/East Coast)</p> <p>TRONPNUI FB post 1 - 4k people reached</p>	
Radio Ads	<p>RNP</p> <p>Turanga FM</p>	Already being broadcast

TOTAL COMMUNICATIONS OUTPUTS

Communications	Specifics	Details
Radio Interviews	<p>Dr Rawiri Jansen</p> <p>Tina Ngata</p> <p>Caralee Lawton (weekly)</p> <p>Reweti Ropiha (Fortnightly)</p> <p>Radio Ads x 7</p> <p>Shanan Grey</p> <p>Katereina Kaiwai</p> <p>Herewini Te Koha</p> <p>Rawiri Taonui</p>	<p>We have sound clouds from all interviews available in our drive and will have weekly interviews from various professionals and whanau on radio supporting the vaccination roll out. More Ads are being developed as well as some Te Reo Maori ads. These are shared between Radio Ngati Porou and Turanga FM</p>
Posters/ Written	<p>Posters for Q & As</p> <p>Posters for local Vaccination Clinics</p> <p>Posters with Key Messages</p> <p>Pipiwaharoa Article x 3</p> <p>Chaffey Aupouri Whanau -Article</p> <p>Lilian Ward Article</p> <p>Kyrah Dewes- Article</p> <p>Katereina Kaiwai- Article</p> <p>-Tai Kerekere</p> <p>-Hine August</p> <p>-Ngairi Mc Clutchie</p> <p>Kaa Keefe</p> <p>-Pat Dennis</p>	<p>The posters have been distributed to localities, and social media as well as through to local hapu leads.</p> <p>We have now shifted focused to the roll out of both iwi providers in Turanga.</p>
Community Engagement	<p>Uawa</p> <p>Tokomaru Bay</p> <p>Hicks Bay</p> <p>Te Puia/ Waipiro Bay</p> <p>Ruatoria</p> <p>Tikitiki</p> <p>Te Araroa</p> <p>Muriwai</p> <p>Manutuke</p>	<p>Matariki Pa of Stars-9 July 2021</p> <p>Te Poho o Rawiri</p>

	Waihirere Te Karaka	
Video Interviews	Dallas Poi Kevin Pewhairangi Phillip Tarawa Mario Counsel Dr Osman Mansoor Paku Jane Skudder Phil Heeney (Maori) Daisy Higgins Toni Hill Di Akurangi	We have received quotes for 5 more videos to be recorded and edited for a rangatahi specific campaign. We are now focusing on diversifying our video voices.

Upcoming Scheduled Vaccination Clinics

Turanga Health Covid Vaccination Venues		
Elgin Community Roll out		
Venue	Dates	Time
Cobham School - 264A Lynton Road, Elgin	Monday and Tuesday 16 & 17, 23 & 24, 30 & 31 (August) 6 & 7, 13 & 14, 20 & 21 (Sept)	All dates 4-7pm
TWOA- 630 Childers Road, Te Hapara	Starting week of 16 th Aug, running Monday-Friday. With the last day being Friday 24 th September	10am-3pm

Gisborne Harriers Club- 91 Innes St, Elgin	Starting week of the 16 th Thursday- Saturday till Saturday 25 September.	Thurs- 10am-6pm Friday- 8am-4pm Saturday-11am-4pm
Rural Roll out		
Whatatutu- Mangatu Marae	Wednesday 18 August	12pm-6pm
Matawai- Community Hall	Tuesday 24 th August	11am-6pm
Te Karaka- Rangatira Scout Hall	27 th – 28 th August	Friday- 12pm-6pm Saturday- 10am-3pm
Waihirere- Parihimanihi Marae	Tuesday 31 st August	12pm-6pm
Waerenga o Kuri- Community Hall	Thursday 2 nd September	12pm-6pm
Manutuke- Ohako Marae	3-4 September	Friday- 12pm-6pm Saturday- 10am-3pm
Waituhi- Pakowhai Marae	Tuesday 7 September	11am-6pm
Muriwai- Tamanuhiri Marae	Friday 10 th September	12pm-6pm
Whatatutu- Mangatu Marae	Thursday 16 th September	12pm-6pm
Te Karaka- Rangatira Scout Hall	Saturday 18 th September	11am-7pm
Matawai- Community Hall	Tuesday 21 st September	11am-6pm
Waihirere- Parihimanihi Marae	Thursday 23 September	12pm-6pm

Manutuke- Ohako Marae	Saturday 25 th September	11am-7pm
Waituhi- Pakowhai Marae	Wednesday 29th September	11am-6pm
Waerenga o Kuri- Community Hall	Thursday 30 th September	12pm-6pm
Muriwai- Tamanuhiri Marae	Friday 1 October	12pm-6pm

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Document 13 - Pasifika Futures Ltd: Annual Investment Plan July 2021 - June 2022

Excerpt 1

Pacific peoples' strength and resilience are deeply rooted in their cultural and family settings. These are some of the key factors that have contributed to sustaining their response to emergencies and crisis including the Covid-19 pandemic.

- Family connectedness through ongoing communication for mutual support
- Families taking leadership in keeping their families safe and sustained
- Cultural connectedness, including the use of Pacific languages for sharing of information to keep them knowledgeable
- Mobilisation of support through important community avenues such as churches
- Understanding the diversity of the Pacific communities
- Ethnic communities strengthening their voice and leadership role amongst their own communities
- High trust and compliance with Government instructions and advice
- Embracing Pacific values and trust.

This is consistent with a recent review by the Ministry of Social Development¹¹ of evidence regarding what could strengthen community resilience in Aotearoa. It pointed to the strength of social and cultural connections as what counts when it comes to supporting community resilience.

Excerpt 2

COVID-19

Pacific peoples' existing inequitable health outcomes mean they are more vulnerable to COVID-19. A Ministry of Health modelling report estimated the risk of hospitalisation and death for Pacific peoples to be seven, and 4.6 times higher for Pacific peoples than for NZ European/Other, with Pacific people over the age of 60 having the highest likelihood of mortality (Bernard et al., 2020).

New Zealand's Ministry of Health published as of 28 July 2021¹³⁰ reported that 0.7% (20/2864) COVID-19 cases were of Pacific ethnicity, compared to European/Other at 58% (1,668/2,864), Asian at 27% (762/2,864) and Māori at 7% (210/2,864). Most Pacific cases were the result of community transmission in the second wave or resurgence of COVID-19 in August 2020. In this second wave, Pacific people accounted for 61% (109/179) of the "Auckland August cluster", while Māori made up 22% (40/179) and Other 17% (30/179) (Ministry of Health, 2020a). Pacific peoples make up 12% of all the tests (286,533/2,454,303), compared to 13% for Māori, 17% for Asian and 54% for European/Other.

In 2021, multiple vaccines for COVID-19 were developed with two approved for use in New Zealand. By June 2021, 46,389 of 705,062 Pacific people had received the first dose and 28,385 had received their second dose and were fully vaccinated. Pacific people make up just 6% of the total number of completely vaccinated population and 7% of the total population. The 2021 Bula Sautu report highlighted the impactful Pacific community response to COVID-19, the strength and resilience of Pacific people to overcome adverse events with strong and supported leadership, resourcing, inter-agency collaboration, and effective communication by engaging with Pacific communities and embracing Pacific values, trust, and innovation.

Excerpt 3**A multilingual population, Samoan third most common language in Aotearoa**

The Pacific population is multilingual with 37.8% of Pacific people speaking two languages. Samoan is the third most common language spoken in New Zealand, after English and Te Reo Maori with 101,937 people or 2.2% of the total population speaking Samoan. Over half the Samoan population (55.5%) speak Samoan, and between 2013 and 2018 Samoan language speakers increased by 18% from 86,403 to 101,937. Other Pacific ethnic groups that experienced significant increase in language include Kiribati (48.8%), Tuvaluan (23.4%), Fijian (13.9%) and Tongan (12.5%), reflecting the growth in their respective populations.

The use of Pacific languages⁴⁸ is essential in facilitating an effective Pacific COVID 19 response through translated content to enhance the reach and understanding by Pacific communities of announcements, guidelines, available support, and is also critical to ensuring focused interventions are developed to support families (Ministry for Pacific Peoples, 2020).

Excerpt 4**Pacific Health Plus**

Based in Cannons Creek, Porirua, Pacific Health Plus is a general practice based service that provides a suite of medical and mental health services as well as Whanau Ora navigation service. Pacific Health Plus has played a key role in the COVID-19 vaccination drive with Pacific peoples in Wellington.