Te Pou Matakana: Progress Update

Overview of investment approach & activities

‘Tautokona te whānau, kia angitū, kia whai hua’
‘Supporting successful whānau’

Te Pou Matakana
COMMISSIONING AGENCY

Whānau Direct
Grants-based programme through which whānau can apply for support for a value of up to $1,000 to meet immediate needs and enable long-term results

Collective Impact
Investment in Whānau Ora Partners to deliver targeted initiatives and integrated services for whānau.

Kaiārahi services
Investment in Whānau Ora Navigators to work with whānau to develop plans, set goals and achieve their intended outcomes

Target population: Whānau in Te Ika-a-Māui

Contribution to Whānau Ora outcomes

Te Pou Matakana tracks whānau achievement against indicators of particular interest to Government, where relevant to the whānau and where those indicators align with self-identified whānau priorities. For example, through Collective Impact and Kaiārahi services since 1 July 2016:

- 34% (34 / 99) of tamariki now enrolled in ECE
- 44% (150 / 342) of rangatahi achieving NCEA
- 53% (1,055 / 1,987) of whānau participate in organised sport and recreation activities as a result of the intervention
- 60% (1,461 / 2,418) of whānau prioritising financial literacy developed a financial plan or budget and consistently use the budget to make decisions
- 65% (434 / 669) of whānau prioritising whānaungatanga who identified domestic violence as a concern report a reduction in domestic violence

FY16/17 performance information as at 31 December 2016

Concepts: Whānau achievement against indicators of leading healthy example, through Collective Impact and Kaiārahi services since 1 July 2016:

- where those indicators align with self-assessed priorities
- Whānau are participating fully in society
- Whānau are leading healthy lifestyles
- Whānau are economically secure
- Whānau are cohesive, resilient and nurturing

Notable achievements since 1 July 2016:

- 65% (434 / 669) of whānau prioritising whānaungatanga who identified domestic violence as a concern report a reduction in domestic violence

Investment update (as at 31 December 2016)

Whānau Direct
Te Pou Matakana commissions 26 providers to deliver Whānau Direct. Since 1 July 2016, Te Pou Matakana supported 603 whānau (1,972 individuals) through Whānau Direct.

Collective Impact
Te Pou Matakana commissions 13 Whānau Ora Partnerships involving more than 80 Whānau Ora Partners to deliver targeted initiatives and integrated services for whānau.

Since 1 July 2016, a cumulative total of 775 priority whānau (1,583 individuals) have been supported through Collective Impact initiatives. Te Pou Matakana reports 745 whānau (96%) have identified their strengths, needs and aspirations, of which 624 whānau (81%) have developed plans for achieving their goals, 124 whānau (16%) have completed a milestone goal and 24 whānau (3%) have achieved their priority outcome.

Kaiārahi services
Te Pou Matakana commissions a workforce of 209.2 Kaiārahi FTEs. Since 1 July 2016, Kaiārahi have engaged a cumulative total of 2,718 priority whānau (6,497 individuals). Te Pou Matakana reports 2,641 whānau (97%) have identified their strengths, needs and aspirations, of which 2,258 whānau (83%) have developed plans, 793 whānau (29%) have completed a milestone goal and 376 whānau (14%) have achieved their priority outcome.

Te Pou Matakana has also commissioned a workforce of 16.9 Pou Hākinakina FTEs to support whānau to achieve their whakapakari tinana, health and wellbeing goals.

Highlights of performance

Whānau Direct
359 whānau surveyed in Quarter 2 of FY16/17 reported a positive experience from Whānau Direct support and 362 whānau reported an immediate change has been achieved, leading to a positive impact (on whānau situation).

Collective Impact and Kaiārahi services
Self-identified priority outcomes achieved by whānau (whānau progress as at 31 December 2016)

<table>
<thead>
<tr>
<th>Priority Outcome</th>
<th>Whānau Achieved</th>
<th>Whānau Completed Milestone Goal</th>
<th>Whānau have Plan &amp; Goals</th>
<th>Whānau have assessed</th>
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<td>11</td>
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<td>Relationships</td>
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<td>264</td>
<td>53</td>
<td>11</td>
</tr>
</tbody>
</table>

Progress against performance measures

Milestone Indicator Framework

1. Whānau have completed whānaungatanga process
2. Whānau have identified their strengths, needs and aspirations
3. Whānau have a plan and have identified a milestone goal
4. Whānau have completed their milestone goal
5. Whānau have achieved their priority outcomes

Milestone performance (as at 31 December 2016)

- Whānau achievement of Milestone 4: 743 (31 December 2016)
- Whānau achievement of Milestone 5: 124 (31 December 2016)

Kaiārahi: Whānau shifts

- Whānau achievement of Milestone 4: 1,318 (31 December 2016)
- Whānau achievement of Milestone 5: 376 (31 December 2016)

Whānau & Commissioning Agency engagements

Whānau experience

A 15 year old young man was diagnosed with ADD was suspended from school as a result of violent outbursts at school. His whānau reached out for support from their local health provider who connected them with a Kaiārahi. Following an assessment and plan the Kaiārahi was able to have him reinstated back at school. The Kaiārahi and school developed a plan to achieve Level 1 NCEA and enrol him with the school athletics team.

Local mental health services have been engaged as part of the plan. They are providing professional support at home with the whānau. The young man is on track to achieve Level 1 NCEA and actively participates in athletics and drama.

Commissioning Agency engagement

Te Pou Matakana has made progress in implementing the innovation Fund in Quarter 2, with letters of offer outlining the Fund requirements being provided to Whānau Ora Collective Impact Lead Partners in mid-December 2016, and with variations to head agreements expected to be completed in Quarter 3.

As at Quarter 2, over 60 Kaiārahi were engaged in the NZQA-accredited Diploma in Whānau Ora, with the first module in this qualification expected to be completed in Quarter 3.

Website: www.tepoumatakana.com