

## Overview of investment approach & activities



*'Tautokona te whānau, kia angitū, kia whai hua'*  
*'Supporting successful whānau'*

Target population: Whānau in Te Ika-a-Māui

### Whānau Direct

Grants-based programme through which whānau can apply for support for a value of up to \$1,000 to meet immediate needs and enable long-term results

### Collective Impact

Investment in Whānau Ora Partners to deliver outcomes for whānau through cross-sector integrated service provision and whānau planning

### Kaiārahi services

Investment in Whānau Ora Navigators to work with whānau to develop plans, set goals and achieve their intended outcomes

## Investment update (as at 31 December 2016)

### Whānau Direct

Te Pou Matakana commissions **26 providers** to deliver Whānau Direct. Since 1 July 2016, Te Pou Matakana supported **603 whānau (1,972 individuals)** through Whānau Direct.

### Collective Impact

Te Pou Matakana commissions **13 Whānau Ora Partnerships** involving more than **80 Whānau Ora Partners** to deliver targeted initiatives and integrated services for whānau.

Since 1 July 2016, a cumulative total of **775 priority whānau (1,583 individuals)** have been supported through Collective Impact initiatives. Te Pou Matakana reports **745 whānau (96%)** have identified their strengths, needs and aspirations, of which **624 whānau (81%)** have developed plans for achieving their goals, **124 whānau (16%)** have completed a milestone goal and **24 whānau (3%)** have achieved their priority outcome.

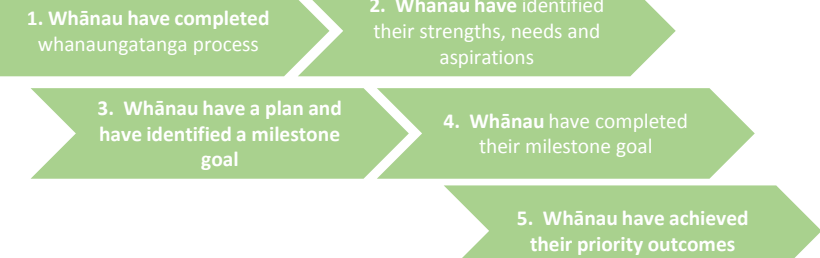
### Kaiārahi services

Te Pou Matakana commissions a workforce of **209.2 Kaiārahi FTEs**. Since 1 July 2016, Kaiārahi have engaged a cumulative total of **2,718 priority whānau (6,497 individuals)**. Te Pou Matakana reports **2,641 whānau (97%)** have identified their strengths, needs and aspirations, of which **2,258 whānau (83%)** have developed plans, **793 whānau (29%)** have completed a milestone goal and **376 whānau (14%)** have achieved their priority outcome.

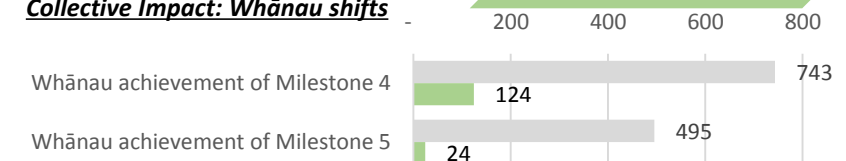
Te Pou Matakana has also commissioned a workforce of **16.9 Pou Hākinakina FTEs** to support whānau to achieve their whakapakari tinana, health and wellbeing goals.

## Progress against performance measures

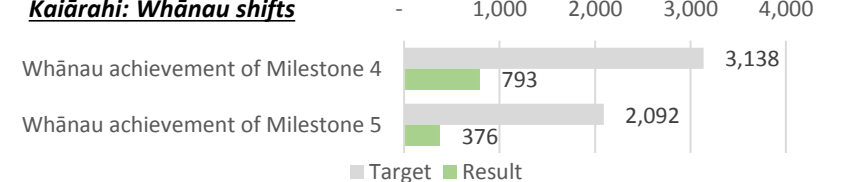
### Milestone Indicator Framework



### Collective Impact: Whānau shifts



### Kaiārahi: Whānau shifts



Milestone goals (Milestone 4) represent significant progress towards whānau achievement of priority outcomes. While whānau have begun to achieve their short to medium-term goals, it is expected that achievement of milestone goals will take time.

## Contribution to Whānau Ora outcomes

Te Pou Matakana tracks whānau achievement against indicators of particular interest to Government, where relevant to the whānau and where those indicators align with self-identified whānau priorities. For example, through Collective Impact and Kaiārahi services since 1 July 2016:

Whānau are participating fully in society

- 34% (34 / 99) of tamariki now enrolled in ECE
- 44% (150 / 342) of rangatahi achieving NCEA

Whānau are leading healthy lifestyles

- 53% (1,055 / 1,987) of whānau participate in organised sport and recreation activities as a result of the intervention

Whānau are economically secure

- 60% (1,461 / 2,418) of whānau prioritising financial literacy developed a financial plan or budget and consistently use the budget to make decisions

Whānau are cohesive, resilient and nurturing

- 65% (434 / 669) of whānau prioritising whānaungatanga who identified domestic violence as a concern report a reduction in domestic violence

Note: This is not a comprehensive list of Te Pou Matakana contribution to the Whānau Ora outcomes.

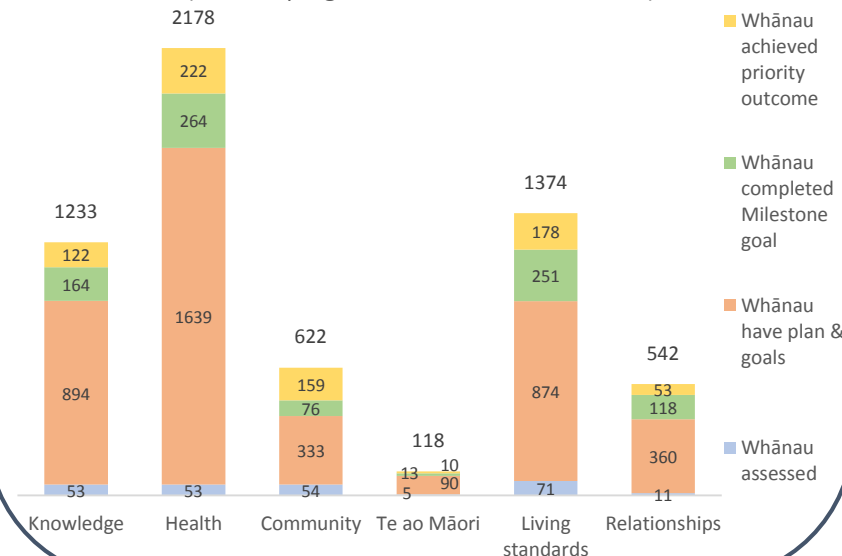
## Highlights of performance

### Whānau Direct

**359 whānau** surveyed in Quarter 2 of FY16/17 reported a positive experience from Whānau Direct support and **362 whānau** reported an immediate change has been achieved, leading to a positive impact (on whānau situation).

### Collective Impact and Kaiārahi services

#### Self-identified priority outcomes achieved by whānau (whānau progress as at 31 December 2016)



## Whānau & Commissioning Agency engagements

### Whānau experience

A 15 year old young man was diagnosed with ADD was suspended from school as a result of violent outbursts at school.

His whānau reached out for support from their local health provider who connected them with a Kaiārahi. Following an assessment and plan the Kaiārahi was able to have him reinstated back at school. The Kaiārahi and school developed a plan to achieve Level 1 NCEA and enrol him with the school athletics team.

Local mental health services have been engaged as part of the plan. They are providing professional support at home with the whānau. The young man is on track to achieve Level 1 NCEA and actively participates in athletics and drama.

### Commissioning Agency engagement

Te Pou Matakana has made progress in implementing the Innovation Fund in Quarter 2, with letters of offer outlining the Fund requirements being provided to Whānau Ora Collective Impact Lead Partners in mid-December 2016, and with variations to head agreements expected to be completed in Quarter 3.

As at Quarter 2, over 60 Kaiārahi were engaged in the NZQA-accredited Diploma in Whānau Ora, with the first module in this qualification expected to be completed in Quarter 3.