

Te Pou Matakana: Progress Update as at 30 June 2017

Website: www.tepoumatakana.com

Overview of investment approach & activities



'Tautokona te whānau, kia angitū, kia whai hua'
'Supporting successful whānau'

Target population: Whānau in Te Ika-a-Māui

Whānau Direct

Grants-based programme through which whānau can apply for support for a value of up to \$1,000 to meet immediate needs and enable long-term results

Collective Impact

Investment in Whānau Ora Partners to deliver outcomes for whānau through cross-sector integrated service provision and whānau planning

Kaiārahi services

Investment in Whānau Ora Navigators to work with whānau to develop plans, set goals and achieve their intended outcomes

Investment update (as at 30 June 2017)

Whānau Direct

Te Pou Matakana commissions **26 providers** to deliver Whānau Direct. Since 1 July 2016, Te Pou Matakana supported **2,614 whānau (7,814 individuals)** through Whānau Direct.

Collective Impact

Te Pou Matakana commissions **13 Whānau Ora Partnerships** involving more than **80 Whānau Ora Partners** to deliver targeted initiatives and integrated services for whānau.

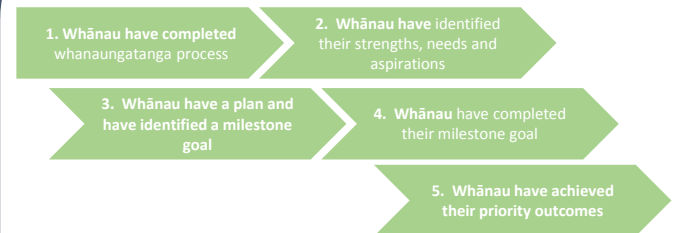
Since 1 July 2016, a cumulative total of **1,333 priority whānau (2,929 individuals)** have been supported through Collective Impact initiatives. Te Pou Matakana reports **624 whānau (47%)** have achieved their priority outcome while **789 whānau (59%)** have completed their milestone goal to progress towards their priority outcome.

Kaiārahi services

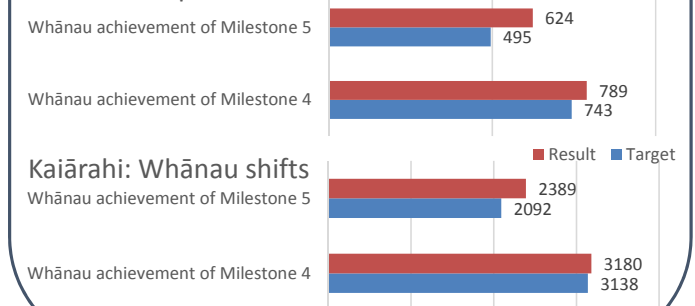
Te Pou Matakana commissions a workforce of **209.2 Kaiārahi FTEs**. Since 1 July 2016, Kaiārahi have engaged a cumulative total of **5,420 priority whānau (12,324 individuals)**. Te Pou Matakana reports **5,144 whānau (95%)** have identified their strengths, needs and aspirations, of which **4,618 whānau (85%)** have developed plans and **2,389 whānau (44%)** have achieved their priority outcome. Te Pou Matakana also commissioned a workforce of **16.9 Pou Hākinakina FTEs** to support whānau to achieve whakapakari tinana, health and wellbeing goals. Since 1 July 2016, these supported **518 whānau**.

Progress against performance measures

Milestone Indicator Framework



Collective Impact: Whānau shifts



Contribution to Whānau Ora outcomes

Te Pou Matakana tracks whānau achievement against indicators of particular interest to Government, where relevant to the whānau and where those indicators align with self-identified whānau priorities. For example, through Collective Impact and Kaiārahi services since 1 July 2016:

- Whānau are participating fully in society
 - 39% (78 / 202) of tamariki now enrolled in ECE
 - 64% (148 / 233) of rangatahi achieving NCEA
- Whānau are leading healthy lifestyles
 - 63% (1,358 / 2,167) of whānau participate in organised sport and recreation activities as a result of the intervention
 - 64% (860 / 1,336) of whānau are living in a fully insulated home as a result of the intervention
- Whānau are economically secure
 - 55% (962 / 1,742) of whānau prioritising financial literacy developed a financial plan or budget and consistently use the budget to make decisions
- Whānau are cohesive, resilient and nurturing
 - 72% (490 / 685) of whānau prioritising whānau who identified domestic violence as a concern report a reduction in domestic violence

Note: This is not a comprehensive list of Te Pou Matakana contribution to the Whānau Ora outcomes. Measurement of these KPIs was refined in Quarter 3.

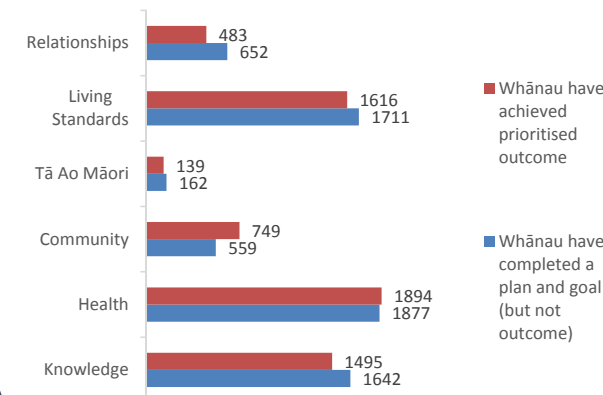
Highlights of performance

Whānau Direct

2,348 whānau (99%) surveyed in FY16/17 reported a positive experience from Whānau Direct support and **2,343 whānau (98%)** reported an immediate change has been achieved, leading to a positive impact (on whānau situation).

Collective Impact and Kaiārahi services

Priority Outcomes Achieved



Whānau & Commissioning Agency engagements

Whānau experience

NEW HABITAT FOR WHĀNAU Following a hospital referral to a local Whānau Ora partner a Kaiārahi met with a mum who had an extended family of 11 that included seven children with severe health issues arising from overcrowding in a damp home with no heating. With Kaiārahi support the family lodged a successful application with Habitat for Humanity NZ and now own a new home which is safe and warm and the children's health has dramatically improved.

FAMILY DIY A young mum with two adult children recently lost her husband after a short illness and was struggling financially. Her house was in need of urgent repair and she and her kids wanted to mark the passing of her husband for her children.

With Kaiārahi support she developed a plan to address these priorities including a whānau DIY plan to unite them as a family and start the healing process. The family are now closer and living in a warmer, cleaner home.

Commissioning Agency engagement

The Collective impact for Whānau shared learnings hui took place in April 2017 with all 13 lead partners attending along with other Whānau Ora partners across Te Ika a Māui. The hui facilitated sharing of achievements and workshops for application of shared learnings.