

Te Pou Matakana: Progress Update

Website: www.tepoumatakana.com

Overview of investment approach & activities



Te Pou Matakana
COMMISSIONING AGENCY

‘Tautokona te whānau, kia angitū, kia whai hua’
‘Supporting successful whānau’

Target population: Whānau and families in Te Ika-a-Māui

Whānau Direct

Kaupapa Māori grants-based programme through which whānau can apply for support for a value of up to \$1,000 to meet immediate or short-term needs and enable achievement of longer-term results

Collective Impact

Investment in Whānau Ora Partners to drive collective impact and deliver outcomes for whānau through cross-sector integrated service provision and whānau planning

Kaiārahi services

Investment in Whānau Ora Navigators to work with whānau to develop plans, set goals and achieve their intended outcomes

Investment update (as at 31 March 2016)

Whānau Direct

Te Pou Matakana contracts **26 providers** to deliver Whānau Direct. Te Pou Matakana engaged **2,973 whānau** through Whānau Direct in FY14/15, and supported an additional **1,676 whānau** since 1 July 2015. **98% (1,291 whānau) of the 1,318 whānau** surveyed in FY15/16 reported a positive impact from Whānau Direct support.

Collective Impact

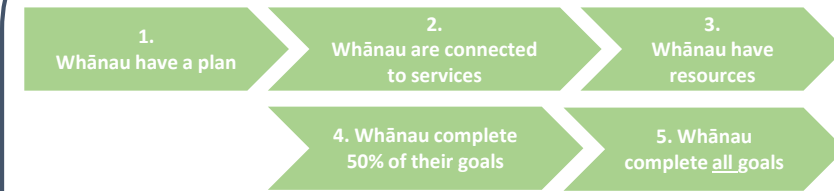
Te Pou Matakana contracts **13 Whānau Ora Partnerships** involving more than **100 Whānau Ora Partners** to deliver targeted initiatives and integrated services for whānau. Te Pou Matakana engaged **1,143 priority whānau** in FY14/15 and an additional **1,200 whānau** (including **541 priority whānau**) through Collective Impact since 1 July 2015. Of these priority whānau, **473 whānau** developed a whānau plan, and **432 of those whānau** have been connected to relevant support services. **Up to 10% of priority whānau** began to achieve goals in their priority outcome areas.

Kaiārahi services

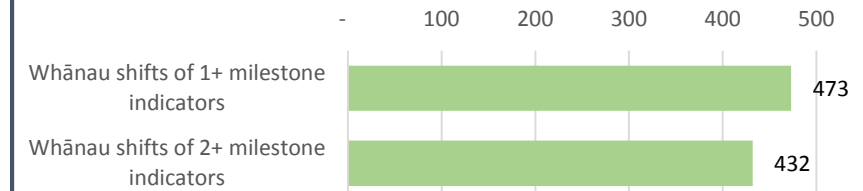
Te Pou Matakana commissions a workforce of **185.3 Kaiārahi FTEs**. Since 1 July 2015, Kaiārahi engaged **2,306 priority whānau**. Of these, **2,189 whānau** had their needs assessed and identified their priority outcomes; **1,770 whānau** developed whānau plans; and **1,273 whānau** have been connected with relevant support services. **Up to 25% of whānau** began to achieve goals in their priority outcome areas.

Highlights of performance

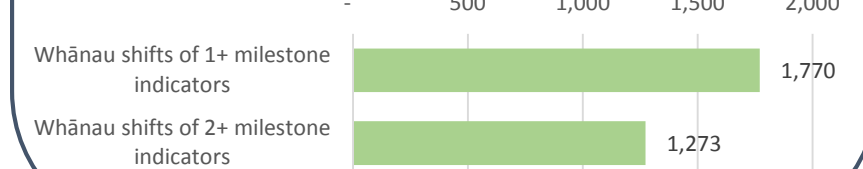
Milestone Indicator Framework



Collective Impact: Whānau shifts



Kaiārahi: Whānau shifts



Engagements & research activities

Recent and upcoming engagements

- Workshops with and ongoing support to Whānau Ora Partners
- Whānau Ora Conference 11-12 July 2016
- Completed a data-sharing Memorandum of Understanding between Te Whānau o Waipareira Trust, East Tamaki Health Care and Waitematā DHB

Research and evaluation activities

- Independent evaluations of Whānau Direct and Collective Impact with results due to be finalised in June 2016
- Partnership with Whakauae Research for a project related to Whānau Ora Māori Commissioning Models

Map of activities



Te Tai Tokerau

- 26.0 Kaiārahi
- 1 Partnership

Tāmaki Makaurau

- 48.6 Kaiārahi
- 1 Partnership

Waiariki

- 31.3 Kaiārahi
- 3 Partnerships

Hauraki-Waikato

- 24.3 Kaiārahi
- 1 Partnership

Te Tai Hauāuru

- 29.25 Kaiārahi
- 3 Partnerships

Ikaroa-Rāwhiti

- 25.85 Kaiārahi
- 4 Partnerships

Whānau profiles & experience

Whānau assessments

Whānau Direct is available to all whānau. Whānau Ora Partners and Kaiārahi use their own whānau assessment tools, with guidance from Te Pou Matakana, to identify and target high-needs or ‘priority’ whānau.

Partners and Kaiārahi track whānau progress along Te Pou Matakana’s Milestone Indicator Framework towards goal achievement (see milestone indicator shifts above) and record progress against indicators in line with Government priorities (e.g. NCEA, employment, immunisations).

Whānau priority outcomes

The majority of whānau are seeking support related to the Whānau Ora outcomes of living healthy lifestyles and economic security.

Kaiārahi have reported whānau priorities of safe and healthy housing, support at WINZ appointments, training and apprenticeships, qualifications to pursue employment in agriculture and access to ECE.

Whānau experience

An individual who has chronic health issues has full time care of a number of mokopuna. One mokopuna is autistic and is prone to running onto the road. This individual was connected with a Kaiārahi who completed an assessment and whānau plan. The Kaiārahi also helped this individual access support for their health issues and one-on-one support for the mokopuna with autism. Whānau Direct also provided support to repair fencing around the house. This individual continues to work towards the achievement of their goal, to gain fulltime employment.