Overview of investment approach & activities

‘Tautokona te whānau, kia angitū, kia whai hua’
‘Supporting successful whānau’

Target population: Whānau in Te Ika-a-Māui

Whānau Direct
- Grants-based programme through which whānau can apply for support for a value of up to $1,000 to meet immediate needs and enable long-term results

Collective Impact
- Investment in Whānau Ora Partnerships to deliver outcomes for whānau through cross-sector integrated service provision and whānau planning

Kaiārahi services
- Investment in Whānau Ora Navigators to work with whānau to develop plans, set goals and achieve their intended outcomes

Contribution to Whānau Ora outcomes

Te Pou Matakana tracks whānau achievement against indicators of particular interest to Government, where relevant to the whānau and where those indicators align with self-identified whānau priorities. For example, through Collective Impact and Kaiārahi services since 1 July 2016:

- 38% (21 / 55) of tamariki now enrolled in ECE
- 42% (33 / 78) of rangatahi achieving NCEA
- 59% (870 / 1,477) of whānau participate in organised sport and recreation activities as a result of the intervention
- 64% (9 / 14) of whānau now enrolled with a GP and all whānau members are up-to-date on immunisations
- 62% (696 / 1,116) of whānau who have prioritised financial literacy have developed a financial plan or budget and report consistently using the budget to make decisions

Note: This is not a comprehensive list of Te Pou Matakana contribution to the Whānau Ora outcomes.

Te Pou Matakana: Progress Update

Investment update (as at 30 September 2016)

Whānau Direct
- Te Pou Matakana commissions 26 providers to deliver Whānau Direct. Te Pou Matakana supported 154 whānau (665 individuals) through Whānau Direct in Quarter 1 of FY16/17.

Collective Impact
- Te Pou Matakana commissions 13 Whānau Ora Partnerships involving more than 80 Whānau Ora Partners to deliver targeted initiatives and integrated services for whānau.
- Since 1 July 2016, a cumulative total of 655 priority whanau (1,331 individuals) have been supported through Collective Impact initiatives. Te Pou Matakana reports 593 whānau (91%) have identified their strengths, needs and aspirations, of which 393 whānau (60%) have developed plans and are working towards their goals.

Kaiārahi services
- Te Pou Matakana commissions a workforce of 209.2 Kaiārahi FTEs. Since 1 July 2016, Kaiārahi have engaged a cumulative total of 1,787 priority whanau (5,399 individuals). Te Pou Matakana reports 1,787 whānau (93%) have identified their strengths, needs and aspirations, of which 1,025 whānau (83%) have developed plans and are working towards their goals. Te Pou Matakana has also commissioned a workforce of 16.9 Pou Hākinakina FTEs to support whānau to achieve their whakapakari tinana, health and wellbeing goals.

Te Pou Matakana: Progress Update

Highlights of performance

Whānau Direct
- 120 whānau surveyed in Quarter 1 of FY16/17 reported a positive impact from Whānau Direct support.

Collective Impact and Kaiārahi services
- Whānau who have completed whānau plans per outcome area

Whānau achievement of Milestone 4

Whānau achievement of Milestone 5

FY16/17 targets: Whānau shifts

Notes:
- 80 Whānau Ora Partners to deliver targeted initiatives and integrated services for whānau.
- 1,000, 2,000, 3,000, 4,000 Whānau Direct in Quarter 1 of FY16/17.
- 3,138 Whānau Direct in Quarter 1 of FY16/17.

Progress against performance measures

Milestone Indicator Framework

Whānau experience
- A 48-year-old truck driver and solo father of two had his licence revoked due to his diabetes affecting his driving ability. His DHB Diabetic Specialist was unable to see him for several weeks, which would have further delayed his return to work. The father sought support from a Whānau Ora Kaiārahi. Through his Kaiārahi, he was able to access support from Whānau Direct to see a private specialist. The Kaiārahi connected him with a specialist for the treatment he needed. He was able to see the specialist within a couple of days, his licence was reinstated and he was able to return to work. With follow-up appointments, he is now better able to manage his health condition.

Whānau & Commissioning Agency engagements

Commissioning Agency engagement
- Te Pou Matakana is offering places on the Diploma in Whānau Ora (Level 5 NZQA framework) to 60 Kaiārahi across the Whānau Ora partners. The course will begin in October 2016.