

## Overview of investment approach & activities



*'Tautokona te whānau, kia angitū, kia whai hua'*  
*'Supporting successful whānau'*

Target population: Whānau in Te Ika-a-Māui

### Whānau Direct

Grants-based programme through which whānau can apply for support for a value of up to \$1,000 to meet immediate needs and enable long-term results

### Collective Impact

Investment in Whānau Ora Partners to deliver outcomes for whānau through cross-sector integrated service provision and whānau planning

### Kaiārahi services

Investment in Whānau Ora Navigators to work with whānau to develop plans, set goals and achieve their intended outcomes

## Investment update (as at 30 September 2016)

### Whānau Direct

Te Pou Matakana commissions **26 providers** to deliver Whānau Direct. Te Pou Matakana supported **194 whānau (665 individuals)** through Whānau Direct in Quarter 1 of FY16/17.

### Collective Impact

Te Pou Matakana commissions **13 Whānau Ora Partnerships** involving more than **80 Whānau Ora Partners** to deliver targeted initiatives and integrated services for whānau.

Since 1 July 2016, a cumulative total of **655 priority whānau (1,331 individuals)** have been supported through Collective Impact initiatives. Te Pou Matakana reports **593 whānau (91%)** have identified their strengths, needs and aspirations, of which **393 whānau (60%)** have developed plans and are working towards their goals.

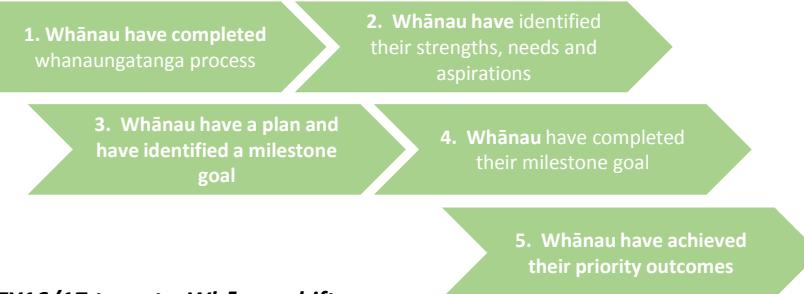
### Kaiārahi services

Te Pou Matakana commissions a workforce of **209.2 Kaiārahi FTEs**. Since 1 July 2016, Kaiārahi have engaged a cumulative total of **2,153 priority whānau (5,399 individuals)**. Te Pou Matakana reports **1,995 whānau (93%)** have identified their strengths, needs and aspirations, of which **1,787 whānau (83%)** have developed plans and are working towards their goals.

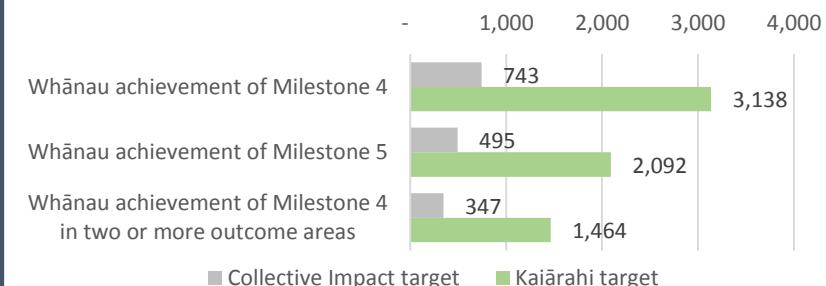
Te Pou Matakana has also commissioned a workforce of **16.9 Pou Hākinakina FTEs** to support whānau to achieve their whakapakari tinana, health and wellbeing goals.

## Progress against performance measures

### Milestone Indicator Framework



### FY16/17 targets: Whānau shifts



Milestone goals (Milestone 4) represent significant progress towards whānau achievement of priority outcomes. While whānau have begun to achieve their short to medium-term goals, it is expected that achievement of milestone goals will take time.

## Contribution to Whānau Ora outcomes

Te Pou Matakana tracks whānau achievement against indicators of particular interest to Government, where relevant to the whānau and where those indicators align with self-identified whānau priorities. For example, through Collective Impact and Kaiārahi services since 1 July 2016:

Whānau are participating fully in society

- 38% (21 / 55) of tamariki now enrolled in ECE
- 42% (33 / 78) of rangatahi achieving NCEA

Whānau are leading healthy lifestyles

- 59% (870 / 1,477) of whānau participate in organised sport and recreation activities as a result of the intervention
- 64% (9 / 14) of whānau now enrolled with a GP and all whānau members are up-to-date on immunisations

Whānau are economically secure

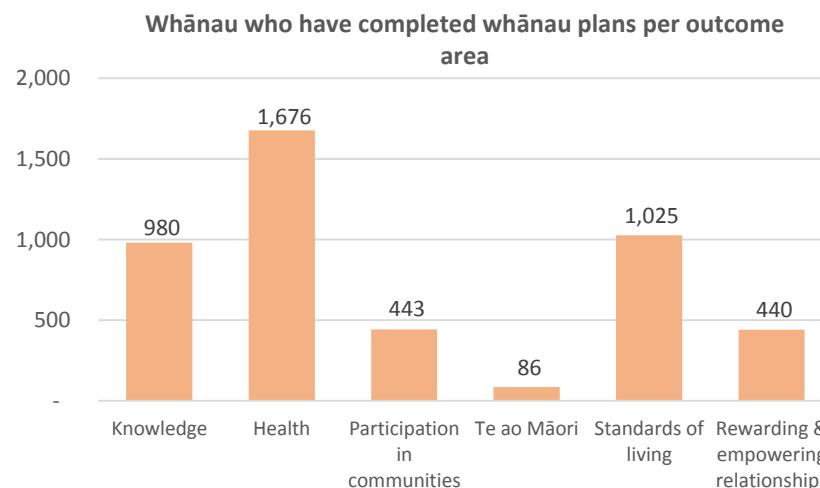
- 62% (696 / 1,116) of whānau who have prioritised financial literacy have developed a financial plan or budget and report consistently using the budget to make decisions

## Highlights of performance

### Whānau Direct

**120 whānau** surveyed in Quarter 1 of FY16/17 reported a positive impact from Whānau Direct support.

### Collective Impact and Kaiārahi services



## Whānau & Commissioning Agency engagements

### Whānau experience

A 48-year-old truck driver and solo father of two had his licence revoked due to his diabetes affecting his driving ability. His DHB Diabetic Specialist was unable to see him for several weeks, which would have further delayed his return to work. The father sought support from a Whānau Ora Kaiārahi. Through his Kaiārahi, he was able to access support from Whānau Direct to see a private specialist. The Kaiārahi connected him with a specialist for the treatment he needed. He was able to see the specialist within a couple of days, his licence was reinstated and he was able to return to work. With follow-up appointments, he is now better able to manage his health condition.

### Commissioning Agency engagement

Te Pou Matakana facilitated its annual Whānau Ora conference in July 2016: Measuring what matters for whānau – Kia tina ki runga, kia tāmōre ki raro. Over 300 people attended the conference from across Aotearoa.

Te Pou Matakana is offering places on the Diploma in Whānau Ora (Level 5 NZQA framework) to 60 Kaiārahi across the Whānau Ora partners. The course will begin in October 2016.