

# Te Pou Matakana: Progress Update as at 31 March 2017

Website: [www.tepoumatakana.com](http://www.tepoumatakana.com)

## Overview of investment approach & activities



*'Tautokona te whānau, kia angitū, kia whai hua'*  
*'Supporting successful whānau'*

Target population: Whānau and families in Te Ika-a-Māui

### Whānau Direct

Grants-based programme through which whānau can apply for support for a value of up to \$1,000 to meet immediate needs and enable long-term results

### Collective Impact

Investment in Whānau Ora Partners to deliver outcomes for whānau through cross-sector integrated service provision and whānau planning

### Kaiārahi services

Investment in Whānau Ora Navigators to work with whānau to develop plans, set goals and achieve their intended outcomes

## Investment update (as at 31 March 2017)

### Whānau Direct

Te Pou Matakana commissions **26 providers** to deliver Whānau Direct. Since 1 July 2016, Te Pou Matakana supported **1,042 whānau (3,382 individuals)** through Whānau Direct.

### Collective Impact

Te Pou Matakana commissions **13 Whānau Ora Partnerships** involving more than **80 Whānau Ora Partners** to deliver targeted initiatives and integrated services for whānau.

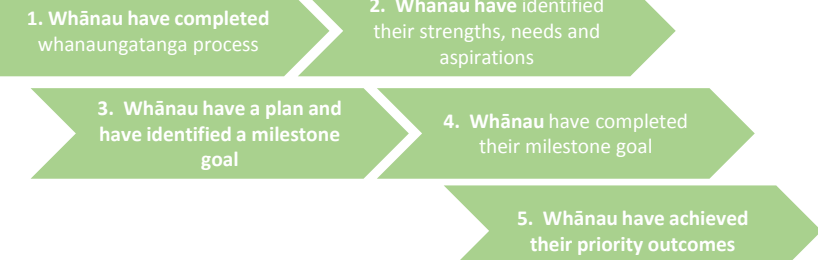
Since 1 July 2016, a cumulative total of **1,069 priority whānau (2,146 individuals)** have been supported through Collective Impact initiatives. Te Pou Matakana reports **1,061 whānau (99%)** have identified their strengths, needs and aspirations, of which **948 whānau (89%)** have developed plans for achieving their goals, **632 whānau (59%)** have completed a milestone goal and **302 whānau (28%)** have achieved their priority outcome.

### Kaiārahi services

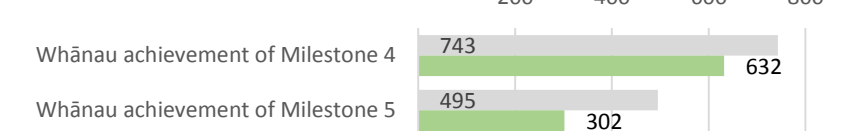
Te Pou Matakana commissions a workforce of **209.2 Kaiārahi FTEs**. Since 1 July 2016, Kaiārahi have engaged a cumulative total of **3,741 priority whānau (8,391 individuals)**. Te Pou Matakana reports **3,590 whānau (96%)** have identified their strengths, needs and aspirations, of which **3,052 whānau (82%)** have developed plans, **1,774 whānau (47%)** have completed a milestone goal and **1,190 whānau (32%)** have achieved their priority outcome. Te Pou Matakana also commissioned a workforce of **16.9 Pou Hākinakina FTEs** to support whānau to achieve whakapakari tinana, health and wellbeing goals. Since 1 July 2016, these supported **78 whānau**.

## Progress against performance measures

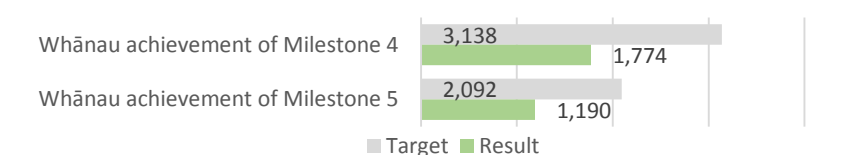
### Milestone Indicator Framework



### Collective Impact: Whānau shifts



### Kaiārahi: Whānau shifts



Milestone goals (Milestone 4) represent significant progress towards whānau achievement of priority outcomes. While whānau have begun to achieve their short to medium-term goals, it is expected that achievement of milestone goals will take time.

## Contribution to Whānau Ora outcomes

Te Pou Matakana tracks whānau achievement against indicators of particular interest to Government, where relevant to the whānau and where those indicators align with self-identified whānau priorities. For example, through Collective Impact and Kaiārahi services since 1 July 2016:

Whānau are participating fully in society

- 39% (78 / 202) of tamariki now enrolled in ECE
- 64% (148 / 233) of rangatahi achieving NCEA

Whānau are leading healthy lifestyles

- 62% (1,297 / 2,090) of whānau participate in organised sport and recreation activities as a result of the intervention
- 64% (1,142 / 1,789) of whānau are living in a fully insulated home as a result of the intervention

Whānau are economically secure

- 51% (856 / 1,694) of whānau prioritising financial literacy developed a financial plan or budget and consistently use the budget to make decisions

Whānau are cohesive, resilient and nurturing

- 64% (432 / 676) of whānau prioritising whānau support who identified domestic violence as a concern report a reduction in domestic violence

Note: This is not a comprehensive list of Te Pou Matakana contribution to the Whānau Ora outcomes.

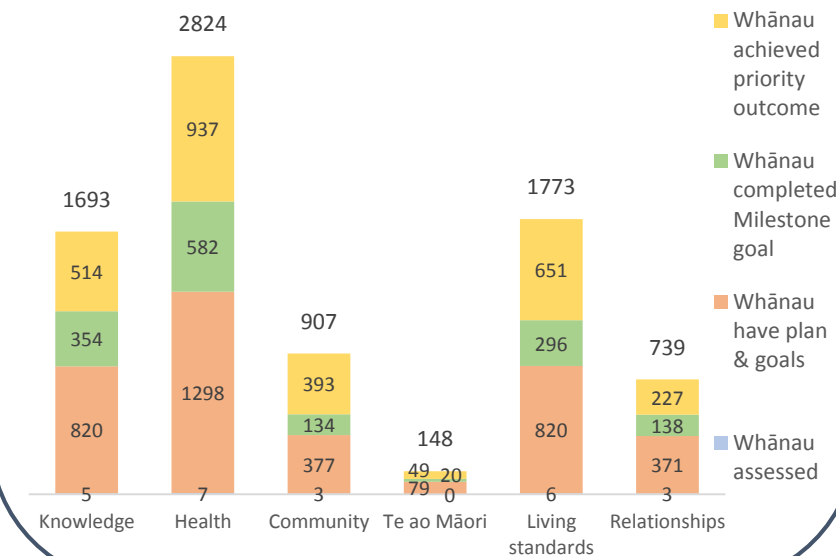
## Highlights of performance

### Whānau Direct

**750 whānau** surveyed in FY16/17 reported a positive experience from Whānau Direct support and **749 whānau** reported an immediate change has been achieved, leading to a positive impact (on whānau situation).

### Collective Impact and Kaiārahi services

Self-identified priority outcomes achieved by whānau (whānau progress as at 31 March 2017)



## Whānau & Commissioning Agency engagements

### Whānau experience

A 50 year old mum of two adult children had a history of mental and general health issues. Her partner had recently passed away and Housing New Zealand had given her notice to leave the house as it was in her partner's name.

With Kaiārahi support, she obtained formal identification in order to apply for a private rental and enrol with Housing New Zealand. She made an appointment with her GP who referred her to the nurse specialist for ongoing support with her health issues. She recently moved from temporary motel accommodation to a two bedroom flat, her children supported her move and have regular contact with her. She is no longer depressed, walks every day and feels secure having a home.

### Commissioning Agency engagement

Te Arawa Whānau Ora hosted the first Breast and Cervical Screening Support Services hui in Rotorua on 1 March 2017. It was an opportunity for partners to provide an update on progress, discuss challenges and outline activities going forward. It was well attended by kaimahi and managers involved in these services from the three lead partners in this area of support. The research team also delivered a 'Golden Thread' workshop – the first step in the development of a logic model for screening support services.