

Whānau Ora Review

Frequently Asked Questions about making a submission

1. Who can make a submission?

Any person, whānau, family, group or organisation that has an interest in Whānau Ora.

2. How long do I have to make a public submission?

Online submissions open on Wednesday 11 July and close on Wednesday 15 August 2018.

From June to August, the Review Panel is also engaging directly with those most involved in Whānau Ora such as the commissioning agencies, providers, entities, navigators as well as whānau and families who have had experience of Whānau Ora.

3. Can I submit my answers in any language?

Yes. The Panel will accept submissions in any language. As well as having the forms available in English, there are submission forms with questions provided in Te Reo Māori, Samoan, Tongan and Cook Islands Māori.

4. Do you have to have had experience with Whānau Ora to make a submission?

No. There are questions specifically for people who are **not involved** in Whānau Ora.

However it is helpful to know the Panel's Terms of Reference, which are to:

- assess the ability of the Whānau Ora commissioning approach to effect sustainable change in the wellbeing and development of whānau;
- *explore* the extent to which the Whānau Ora service delivery model and commissioning approach is accountable and transparent in the achievement of outcomes for whānau; and
- *scope* the applicability of a whānau centred approach as a model for improving outcomes for whānau across government with an emphasis on the social sector.

5. Who will receive my submission?

Your submission will be sent to the Secretariat supporting the Whānau Ora Review Panel members.

The independent Panel was announced in May 2018 by the Minister for Whānau Ora, Hon Peeni Henare. The Panel members are Caren Rangi (Chair), Kim Ngarimu, Tania Hodges, Te Rau Kupenga, Brenda Steele and Donna Matahaere-Atariki.

You can find out more about the Panel members [here](#).

6. What will happen with the information I provide in my submission?

The Review Panel will retain information and documents it receives as part of its review. It will use all the information it gathers, including your submission, to determine its findings and recommendations on Whānau Ora.

All information, including your submission, will be stored in a secure location and retained in accordance with the Privacy Act 1993 and Public Records Act 2005.

7. Will any of my personal details be published?

No. Personal information of submitters will be excluded from the Panel's final review unless permission has been explicitly given.

It is possible that content from some public submissions, for example, quotes or individual experiences, may be referenced or included in the Review report. Any stories and experiences published will be anonymised where possible.

The Panel will not reference any information you have supplied if you specifically request confidentiality.

8. Who can I contact if I have other questions about making a submission?

You can contact the Whānau Ora Review Panel via email at whanauorareview@tpk.govt.nz or you can phone 04 819 6000 and ask to get put through to the Secretariat of the Whānau Ora Review Panel.

You can find more information about the Whānau Ora Review at tpk.nz/whanauorareview.