



## Kaitāia

Waitomo Papakāinga is a Social Service agency that has been operating in Kaitāia for 30 years. Waitomo Papakāinga use a Te Ao Māori approach to deliver services that meet the diverse needs of their hapori. The Trust follows principles of tika, pono and aroha when working with whānau.

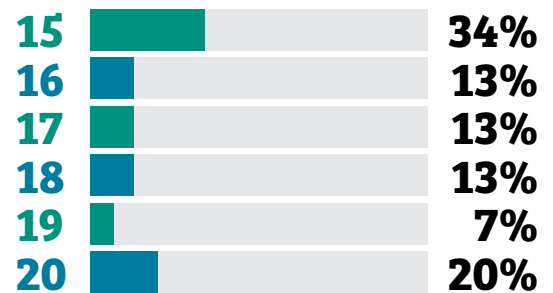
Taiohi Ararau engaged taiohi Māori aged 15-24, not in education, employment or training (NEET) and not receiving a benefit. Taiohi Ararau is taiohi-centred, manaaki approach to obtain essential documents: birth certificate, IRD number, bank account, and driver licence, to increase eligibility and access to employment and educational pathways.

Waitomo Papakāinga exceeded the total number of 10 taiohi contracted for, with a total of 15 taiohi in their programme.

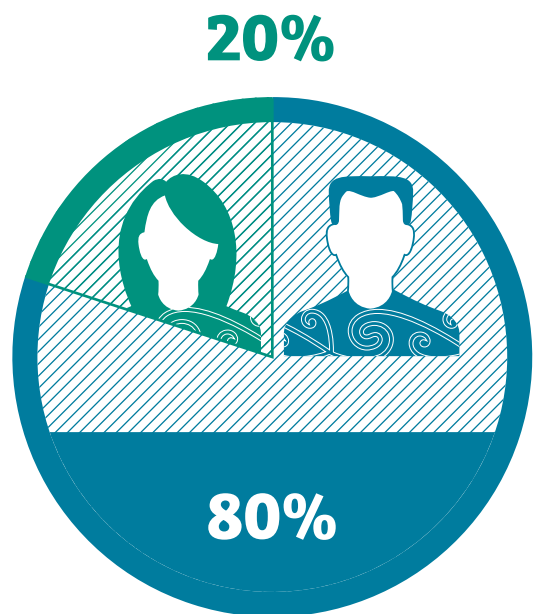
## Kō wai rātou?

Who are they?

Ages:

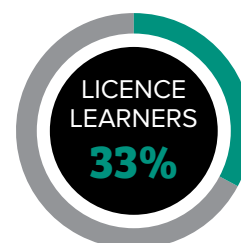
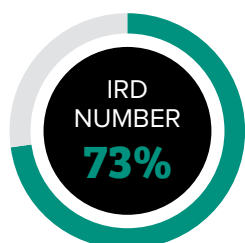


Gender:



## Kaitāia – Taiohi documents achieved:

■ OBTAINED ■ PROGRESSING ■ NO ■ N/A



## Ngā Wero – Challenges



### Historical Issues

Being known to the police and intergenerational abuse were concerns addressed as hindrances to taiohi progress and were able to be worked through with whānau, taiohi and in some cases other agencies.



### Communication

The rural spread of taiohi within this rohe, access to phones, data and reliable cell coverage and transport has at times tested Kaitono in their attempts to maintain regular contact with taiohi.

## Ngā Rongoā – Solutions

“Parents didn’t know what to do and came here specifically looking for a place for their taiohi; 16 year old youth, offending. We have an opportunity through counselling, literacy, numeracy, to actually get a bigger picture in terms of what’s happening in their [taiohi] lives. We can also reach out to the community and the other organisations that are involved or around our young people.” KAITONO

“Young taiohi, 19 years old. His partner is going to have a baby and was really struggling. Being able to sit down and to talk with him, tāne ki te tāne. Gave us an opportunity to see what his fears were, what was scaring him? What was stopping him from being the person that he really could be? Real conversations that are tangible and practical for them and their circumstances.” KAITONO

“We need to be really specific around their circumstance, and the challenges that they have, the barriers that they come up against and ways of working through them. For this young person it was ‘I’m a dad now and I have a baby and my wife to look after’. These are key learnings that taiohi are able to get through the programme.” KAITONO

“Unfortunately [taiohi] had very little engagement in Te Reo Māori, in terms of who they were. We’ve gone to their marae or urupā, looked at their whakapapa and they’ve had the opportunity to connect back to their ūkaipō, and where they’re from.” KAITONO

## Ngā Hua – Impacts

“A lot of them are a bit naïve or have a “I can take on the world” attitude.” The programme is giving them guidance in terms of what they need to do. What they should be looking at, guidance in more general sense around their lives and their circumstances, and ways of overcoming some of those obstacles and barriers!” KAITONO

“He’s a lot calmer than he used to be, he was pretty angry. He would take it out on the furniture, he wouldn’t take it out on anybody and he’s never hit anyone. He’s either taken it out on the furniture or outside on the fence. Since he’s been in Waitomo he’s learnt to calm it down and is actually listening to what’s going on.” WHĀNAU MEMBER

“He still has communication, literacy and numeracy needs. I think we’ve gotten to a stage where he’s got an opportunity to start. He’s been trying to get his learners license he needs a bit more confidence, he gets nervous. But he’s here.” KAITONO

“He’s been given love basically, caring, he’s got people around him that care what he does. Even though he may not acknowledge it or understand it. He will turn up here every morning. I say hello to him and he responds back appropriately, those are the huge changes from where he was.” KAITONO