

## Whānau Ora

## Key Messages

5 Haratua 2015





- People report Whānau Ora is making a difference. The OAG confirms it has been a success for many families who now have a plan to improve their lives.
- The Minister welcomes the advice to carry on with it despite the implementation problems identified.
- The two reports appear to identify similar strengths and weaknesses in the Whānau Ora policy. The minister and the ministry take these observations seriously.
- There have been shortcomings in implementation, but these have not undermined the fundamental soundness of the concept. These shortcomings are being addressed, and further scrutiny to ensure that they are is welcomed.
- The Ministry is working on improving its monitoring to ensure Whānau Ora is effective and reaches its full potential for improving lives
- From now on the meaning of Whānau Ora will be made crystal clear, and there is an undertaking to eliminate any further confusion
- This is an ambitious and innovative policy, tackling complex problems. Only the
  process of putting it into practice could have reliably road tested it for weak
  points and challenged the delivery agencies to step up.
- The Whānau Ora approach is hard; it is new and it is different and it will take
  persistence and determination to get it right. But these reports find enough
  potential, in spite of developmental problems, for the policy to mature and be
  well worth the effort.