Whānau Ora
COMMISSIONING AGENCY

Quarter One Progress Report
Whānau Ora Commissioning Agency

Date issued	22 November 2019	**Issued to**	Te Puni Kōkiri
Overall project status	Green	**Issued by**	Whānau Ora Commissioning Agency
Period start	1 July 2019	**Period end**	30 September 2019

Executive Summary

The Whānau Ora Commissioning Agency (WOCA) continues to work with Whānau Ora partners across Te Ika a Māui to operationalise our commissioning for outcomes policy. This is the quarter one report of the 2019/20 year. This report highlights key information in relation to commissioning activities across Te Ika a Māui. It also provides success stories on how our commissioning activities have positively changed the lives of whānau.

Whānau Direct

- A total of 503 whānau were supported through Whānau Direct this quarter including 1,469 whānau members.
- A total of 866 outcomes (an average of 1.7 outcomes per whānau) have been planned so far this financial year with 685 (79%) of these outcomes confirmed as achieved through the 'check-in' process.
- The most common outcomes sought (as a percentage of total outcomes planned) were within the domains of whānau standards of living (44%), followed by whānau health (30%) and whānau participation in the community (14%).
- Cumulative summary tables of whānau engagement and outcomes planned vs achieved for this quarter are below:

Region	Whānau Engaged	Whānau Members
Te Tai Tokerau	78	256
Tāmaki Makaurau	106	323
Hauraki-Waikato	94	298
Waiariki	108	244
Ikaroa-Rāwhiti	40	118
Te Tai Hauāuru	77	230
Total	**503**	**1,469**

Outcome Domain	Outcomes Planned	Outcomes Achieved	Achieved %
Whānau standards of living	384	302	79%
Whānau health	259	210	81%
Whānau participation in the community	123	94	76%
Whānau knowledge	64	49	77%
Whānau relationships	24	21	88%
Whānau engagement in Te Ao Māori	12	9	75%
Total	**866**	**685**	**79%**

Kaiārahi

- A total of 4,462 whānau have been engaged by Kaiārahi this quarter including 8,840 whānau members.
- The first quarter of the financial year has allowed Whānau Ora partners to confirm the active whānau they are working with, and hence, we have seen a 'reset' in whānau engagement effective 1 July 2019. This has not impacted the numbers for the previous financial year.
- A total of 5,062 outcomes (an average of 1.1 outcomes per whānau) were planned over this quarter with 809 (16%) of these outcomes achieved since 1 July 2019.
- The most common outcomes (as a percentage of total outcomes planned) were within the domains of whānau standards of living (27%), followed by whānau health (24%) and whānau knowledge (18%).
- Cumulative summary tables of whānau engagement and outcomes planned vs achieved for this quarter are below:

Region	Whānau Engaged	Whānau Members
Te Tai Tokerau	805	1,895
Tāmaki Makaurau	472	649
Hauraki-Waikato	600	1,411
Waiariki	1,305	2,643
Ikaroa-Rāwhiti	807	1,510
Te Tai Hauāuru	473	732
Total	**4,462**	**8,840**

Outcome Domain	Outcomes Planned	Outcomes Achieved	Achieved %
Whānau standards of living	1,349	290	21%
Whānau health	1,231	200	16%
Whānau knowledge	917	141	15%
Whānau participation in the community	821	99	12%
Whānau relationships	396	54	14%
Whānau engagement in Te Ao Māori	348	25	7%
Grand Total	**5,062**	**809**	**16%**

Collective Impact

- 960 whānau have been engaged through Collective Impact this quarter (including 2,356 whānau members).
- As per Kaiārahi, the first quarter of the financial year has allowed Whānau Ora partners to confirm the active whānau they are working with, and hence, we have seen a 'reset' in whānau engagement effective 1 July 2019. This has not impacted the numbers for the previous financial year.
- A total of 3,560 outcomes (an average of 3.7 outcomes per whānau) were planned as at the end of this quarter with 137 (4%) of these outcomes achieved since 1 July 2019.
- The most common outcomes (as a percentage of total outcomes planned) were within the domains of Whānau knowledge (33%), Whānau health (22%), and Whānau standards of living (19%).
- Cumulative summary tables of whānau engagement and outcomes planned vs achieved for this quarter are below:

Region	Whānau Engaged	Whānau Members
Te Tai Tokerau	95	409
Tāmaki Makaurau	179	243
Hauraki-Waikato	85	276
Waiariki	201	514
Ikaroa-Rāwhiti	203	439
Te Tai Hauāuru	197	475
Total	**960**	**2,356**

Outcome Domain	Outcomes Planned	Outcomes Achieved	Achieved %
Whānau knowledge	1,169	18	2%
Whānau health	779	6	1%
Whānau standards of living	693	55	8%
Whānau engagement in Te Ao Māori	487	49	10%
Whānau participation in the community	336	9	3%
Whānau relationships	96	0	0%
Total	**3,560**	**137**	**4%**

Innovation Fund

Planning has commenced for the Innovation Fund 2019/20. The team have reviewed the funding categories, guidelines and relevant templates including the project plan and contract variation templates. Partners are due to submit project plans for the fund by 31 October 2019 and contract variations are due to be completed by 30 November 2019.

1.0 Commissioning Activity

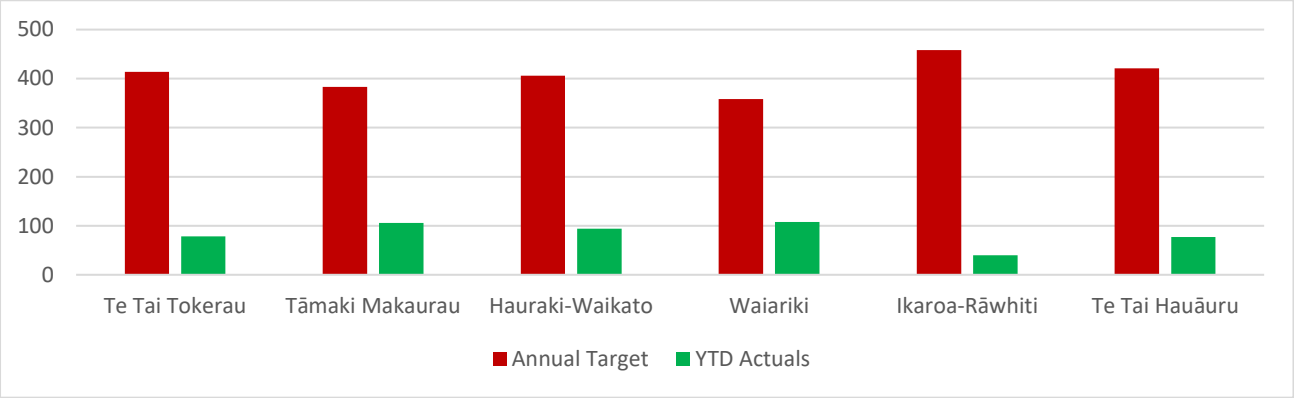
1.1 Commissioning Programmes

1.1.1 Whānau Direct

1.1.1.1 Whānau Engagement

The following table outlines the number of whānau supported by Whānau Direct across the six regions.

Region	Target			Actuals			
	Whānau			Whānau		Whānau members	
	Annual	Quarter	Cumulative	Quarter	Cumulative	Quarter	Cumulative
Te Tai Tokerau	414	104	104	78	78	256	256
Tāmaki Makaurau	383	96	96	106	106	323	323
Hauraki-Waikato	406	102	102	94	94	298	298
Waiariki	358	90	90	108	108	244	244
Ikaroa-Rāwhiti	458	115	115	40	40	118	118
Te Tai Hauāuru	421	105	105	77	77	230	230
Total	**2,440**	**612**	**612**	**503**	**503**	**1,469**	**1,469**



The following tables outline the demographic breakdown of whānau supported by Whānau Direct.

Gender	Cumulative
Female	833
Male	608
Data Gap	28
Total	**1,469**

Age Band	Cumulative
0 - 9 years	481
10 - 17 years	296
18 - 24 years	125
25 - 44 years	319
45 - 64 years	187
65+ years	60
Data Gap	1
Total	**1,469**

Ethnic Group	Cumulative
NZ Maori	1,266
Pasifika peoples	116
NZ Euro / Pakeha	48
Other	13
Data Gap	26
Total	**1,469**

1.1.1.2 Whānau Outcomes

The following table outlines the outcomes planned and achieved by whānau by outcome domain this year.

Outcome Domain	Outcomes Planned	Outcomes Achieved	Achieved %
Whānau standards of living	384	302	79%
Whānau health	259	210	81%
Whānau participation in the community	123	94	76%
Whānau knowledge	64	49	77%
Whānau relationships	24	21	88%
Whānau engagement in Te Ao Māori	12	9	75%
Total	**866**	**685**	**79%**

A breakdown of the most common outcome areas prioritised by whānau within each outcome domain is below:

Outcome Domain	Outcome Area	Outcomes Planned	Outcomes Achieved	Achieved %
Whānau standards of living	Basic furnishings/amenities	133	104	78%
	Safe transport options	85	67	79%
	Housing standards including household maintenance	84	69	82%
Whānau health	Physical/Personal health	178	148	83%
	Family/Social Health	36	26	72%
	Nutrition	27	22	81%
Whānau participation in the community	Access to community resources	42	38	90%
	Legal Documentation/Birth Certificates/Passports/ID/Drivers Licence	40	27	68%
	Connection to community networks	20	12	60%
Whānau knowledge	Education/training	50	36	72%
	Skills/knowledge for employment	12	11	92%
	Information Communication and Technology literacy	2	2	100%
Whānau relationships	Relationships with social, health, and education service providers (including Government Departments)	7	6	86%
	Household relationships	7	6	86%
	Wider whānau relationships	6	5	83%
Whānau engagement in te ao Māori	Connections to Māori community organisations including Education/Kohanga	6	4	67%
	Marae activities	2	2	100%
	Whakapapa/whānau connections	1	1	100%

1.1.1.3 Whānau Resources

The top 15 resource categories funded through Whānau Direct made up 74% of the total investment this quarter.
The most common resources purchased contributed to almost 32% of the investment including Vehicle repairs and maintenance (14%), Beds, cots, mattresses and linen (11%) and Laptops & Tablets incl accessories (7%).

Resource Category	% of Investment
Vehicle repairs and maintenance	14%
Beds, cots, mattresses and linen	11%
Laptops & Tablets (incl accessories)	7%
Drivers license	6%
Household repairs and maintenance incl materials	5%
Other household contents/items	4%
Adult's clothes/shoes	4%
Children's clothes/shoes	4%
Kitchen appliances	4%
Bathroom and laundry appliances	3%
Gym/exercise class memberships	3%
School and tuition fees/donations	3%
Vision and hearing services/resources	2%
Debt/loan repayment or fees/fines	2%
Baby supplies/equipment	2%

Improved financial stability, employment opportunities, health and wellbeing continued to be the main drivers for Whānau Direct applications this quarter.

Whānau accessed Whānau Direct to help ease financial stress. Some whānau seeking financial support were referred to budgeting support services. Whānau noted that budgeting improved their confidence and overall financial literacy.

Whānau Direct supported whānau with clothing and personal products to improve employment opportunities. These items increased confidence to attend job interviews and negotiate with prospective employers.

Whānau continued to engage with Whānau Ora partners for support with their aspirations of improved health & wellbeing. Whānau Direct assisted whānau with access to a gym membership, adequate clothing and footwear.

Resource supported whanau with GP visits, medication and medical expenses. This enabled whānau to focus on the achievement of health outcomes identified within their whānau plans.

Everyday items, such as, clothing, household appliances and furniture i.e. couch in the home to spend time together to practice whakawhanaungatanga in their whare.

Whānau Direct resource enabled a whānau to ensure vehicles were compliant and roadworthy. A reliable vehicle meant that whānau could attend hospital appointments, school, work and visit whānau.

Working whānau continued to seek financial support for unexpected expenses, car repairs, school uniforms and school supplies. Partners expressed the need to espeically support whānau on low incomes.

1.1.1.4 Whānau Success

Withhold under section 9(2)(a)

[redacted]

1.1.1.5 Other Performance Measures

The following table outlines the other performance measures that were accomplished this year (targets vs actuals).

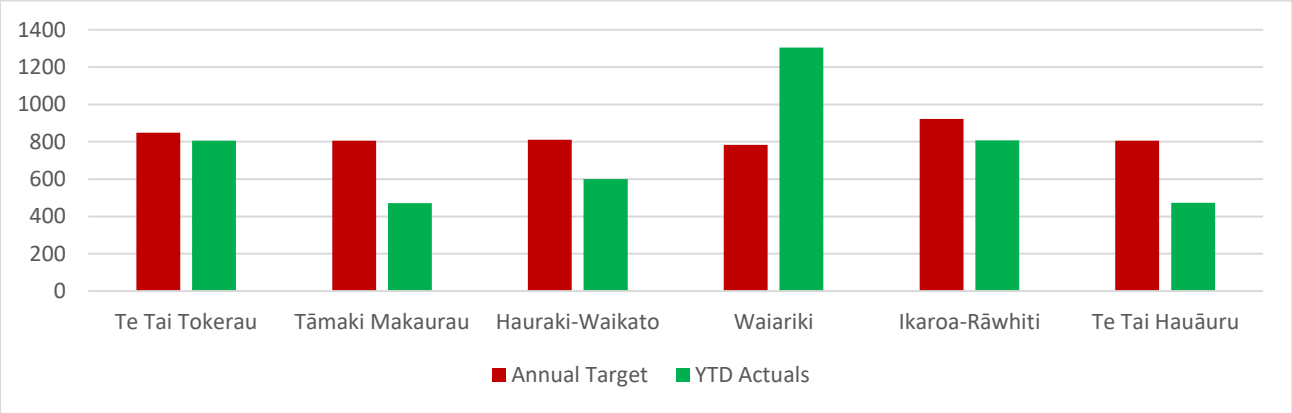
KPI	Indicator	Target	Actual
WD2	95% of funds are distributed within two working days of WOCA's receipt of approved applications	95%	99.4% (500 out of 503)
WD3	90% priority whānau report a positive experience	90%	99.5% (415 out of 417)
WD4	95% of priority whānau report that an immediate change has been achieved through Whānau Direct	95%	97.8% (408 out of 417)
WD5	95% of priority whānau report a positive impact on the whānau situation as a result of the intervention	95%	98.1% (409 out of 417)

1.1.2 Kaiārahi

1.1.2.1 Whānau Engagement

The following table outlines the number of whānau supported by Kaiārahi across the six regions.

Region	Target	Actuals				
	Priority whānau	Priority whānau and whānau members				
	4,184 priority whānau supported in FY18/19	# new priority whānau enrolled this quarter	# priority whānau exited this quarter	# of active priority whānau this quarter	# priority whānau engaged since 1 July 2018	# priority whānau members engaged since 1 July 2018
Te Tai Tokerau	849	185	204	805	805	1,895
Tāmaki Makaurau	805	126	114	472	472	649
Hauraki-Waikato	810	131	155	600	600	1,411
Waiariki	783	140	91	1,305	1,305	2,643
Ikaroa-Rāwhiti	922	167	31	807	807	1,510
Te Tai Hauāuru	805	70	74	473	473	732
Total	**4,974**	**819**	**669**	**4,462**	**4,462**	**8,840**



The following tables outline the demographic breakdown of whānau supported by Kaiārahi.

Gender	Cumulative
Female	5,144
Male	3,680
Data Gap	16
Total	**8,840**

Age Band	Cumulative
0 - 9 years	1,914
10 - 17 years	1,423
18 - 24 years	1,040
25 - 44 years	2,399
45 - 64 years	1,508
65+ years	525
Data Gap	31
Total	**8,840**

Ethnic Group	Cumulative
NZ Māori	7,399
Pasifika peoples	468
NZ Euro / Pakeha	476
Other	389
Data Gap	108
Total	**8,840**

Kaiārahi engagement in priority communities

The following table outlines the number of whānau engaged through Kaiārahi across pre-defined priority communities.

Region	Priority Community	Benchmark	Actuals
Te Tai Tokerau	Kaitāia	70	110
	Whangārei	194	214
	Kaikohe	85	132
Region total		**349**	**456**
Tāmaki Makaurau	Glen Innes	14	62
	Papakura	42	40
	Māngere	19	61
	Manukau East	83	30
Region total		**158**	**193**
Hauraki-Waikato	Hamilton	427	148
	Ngāruawāhia	74	64
	Huntly	87	70
Region total		**588**	**282**
Waiariki	Rotorua	191	206
	Taupō	27	85
	Ōpōtiki	39	74
	Whakatāne	50	84
	Tūrangi	25	53
	Kawerau	53	27
Region total		**385**	**529**
Ikaroa-Rāwhiti	Northern East Coast	79	34
	Kaitī	30	55
	Gisborne	8	37
	Wairoa	55	71
	Camberley	21	13
	Flaxmere	29	42
	Lower Hutt	98	5
Region total		**320**	**257**
Te Tai Hauāuru	Southern Taranaki	30	13
	Whanganui	98	120
	Taumarunui	41	25
Region total		**169**	**158**
Total		**1,969**	**1,875**

Whilst WOCA policy is permissive and does not confine Kaiārahi engagement to specific locations within each community, Kaiārahi do engage whānau within the above defined priority communities across Te Ika a Māui.

Due to our policy, there will be communities where whānau engagement does not reach benchmark levels, as per the above table.

As part of the ongoing work by Data Analysts to ensure accurate data is maintained within Whānau Tahi, we anticipate that a number of partners may reclassify the community that whānau reside in throughout the financial year.

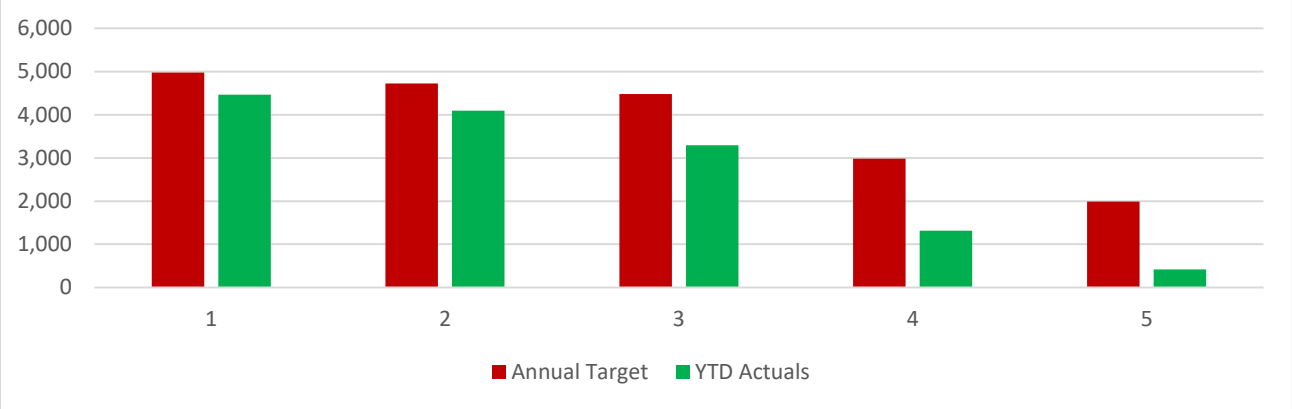
1.1.2.2 Whānau Progress

The following table outlines the unique priority whānau highest end positions by region on the Milestone Indicator Framework:

Region	1	2	3	4	5
Te Tai Tokerau	0	137	331	221	116
Tāmaki Makaurau	16	112	137	162	45
Hauraki-Waikato	26	110	209	97	158
Waiariki	220	92	753	191	49
Ikaroa-Rāwhiti	10	228	402	140	27
Te Tai Hauāuru	97	119	149	82	26
Total unique whānau	**369**	**798**	**1,981**	**893**	**421**

The total milestones completed by priority whānau are:

	1	**2**	**3**	**4**	**5**
Annual Target	4,974	4,725	4,477	2,984	1,990
Year-to-date Actuals	4,462	4,093	3,295	1,314	421



Of the 4,462 whānau engaged through Kaiārahi, 4,093 (92%) have completed assessments to identify their needs and aspirations, and 3,295 (74%) have developed a plan with goals.

1,314 whānau (29%) have completed a milestone goal, making significant progress towards their priority outcomes, and 421 whānau (9%) have achieved one or more of their priority outcomes.

1.1.2.3 Whānau Outcomes[1]

The following table outlines the outcomes planned and achieved by whānau by outcome domain this year.

Outcome Domain	Outcomes Planned	Outcomes Achieved	Achieved %
Whānau standards of living	1,349	290	21%
Whānau health	1,231	200	16%
Whānau knowledge	917	141	15%
Whānau participation in the community	821	99	12%
Whānau relationships	396	54	14%
Whānau engagement in Te Ao Māori	348	25	7%
Total	**5,062**	**809**	**16%**

A breakdown of the most common outcome areas prioritised by whānau within each outcome domain is below:

Outcome Domain	Outcome Area	Outcomes Planned	Outcomes Achieved	Achieved %
Whānau standards of living	Housing standards including household maintenance	438	93	21%
	Basic household items, amenities or clothing	224	54	24%
	Safe transport options	217	38	18%
Whānau health	Physical/personal health	378	66	17%
	Whānau/social health	352	48	14%
	Mental health	152	19	13%
Whānau knowledge	Education/training	477	63	13%
	Financial literacy/Budgeting	256	36	14%
	Skills/knowledge for employment	104	28	27%
Whānau participation in the community	Connection to community networks	298	23	8%
	Access to community resources	236	36	15%
	Legal Doc's/Passports/Personal ID/Drivers License	188	26	14%
Whānau relationships	Parenting knowledge/skills	129	27	21%
	Whānau/Household relationships	117	12	10%
	Relationships with service providers (incl Gov. Dep.)	80	10	13%
Whānau engagement in te ao Māori	Involvement with Māori community organisations	194	3	2%
	Te Reo Māori	44	4	9%
	Whakapapa/whānau connections	40	3	8%

Whānau have continued to prioritise outcomes consistent with last year, with the top three outcome areas within each domain remaining the same across the majority of outcome areas.

[1] We are continuing to work with Whānau Ora partners on linking whānau outcomes to the Outcomes Framework (via the Outcomes Menu), and we expect outcomes may be reclassified at the domain/area level as the coding protocols are refined within this framework

Kaiārahi observed first-hand the positive impact of achieving a legal driver license. Whānau feel empowered knowing they drive themselves legitimately to mahi, without the fear of traffic infringements. Whānau also have a valid form of identification.

Kaiārahi continued to support whānau with complex and stressful life situations. Whānau required support with Oranga Tamariki and gaining access to their tamariki. Whānau feel comfortable with Kaiārahi and are therefore more open to talking about the complex range of issue that need support.

Kaiārahi facilitated a housing wanānga for the community who have aspirations of owning their own whare. The wanānga was aimed at educating whānau on the different type of government grants and bank loans available to whānau, including papakainga grants and utilising kiwisaver for a first home loan deposit.

There were whānau who had aspirations of starting their own business. With support of the Kaiārahi, whānau did research, gathered information and created a business plan for their business ideas. Their ideas include homemade kawakawa soaps and oils, lawn mowing and yard maintenance, upcycling used furniture and catering. The shift in attitude and mind set for whānau demonstrates that whānau are starting to recognise alternative sources of income and realise that it is possible to achieve the aspiration of having their own business.

Whānau engaged with Kaiārahi to gain support for their tamariki with physical activity. Kaiārahi facilitated rangatahi workshops introducing a range of physical activities including netball, touch rugby, soccer, softball etc. Whānau made the time to attend and participate with their tamariki.

Through strong community networks Kaiārahi navigated whanau to a range of health and social services this quarter. Housing, WINZ and health services were areas whanau required support. This is key in terms of achieving goals outlined in whānau plans.

Whānau expressed their gratitude by sharing kaimoana to Kaiārahi. The practice of manaakitanga and whakawhanaungatanga demonstrates the trust, respect and aroha shared between whānau, Kaiārahi and the Whānau Ora partner.

Kaiārahi were supported with workforce development and training including privacy act, advocacy for vulnerable tenants, mental health, budget advice, WINZ advocacy and violence.

Withhold under section 9(2)(a)

1.1.2.4 Whānau Success

[redacted]

1.1.2.5 Data Analysts

Quarter one has provided data analysts the opportunity to undertake analysis on active caseloads with kaiārahi and work alongside them to review open plans, outcomes and goals. This has allowed them to complete any retrospective exits to 'reset' active whānau for this year's reporting.

Data analysts have continued to embed the new outcomes measurement framework for their respective Collective Impact initiative, and they have been working closely with the WOCA data and performance team to ensure Whānau Tahi is configured with the relevant assessment and measurement tools, and ensuring all outcomes are mapped within the system.

Our data and performance team have also used this first quarter to review the reporting framework, templates, guidelines and training/support programme. The team have reviewed quarter one reporting, and have identified additional/specific support required for priority partners. Visits have been scheduled in quarter two for these partners.

1.1.2.6 Other Performance Measures

The following table outlines the other performance measures for Kaiārahi, targets versus actuals.

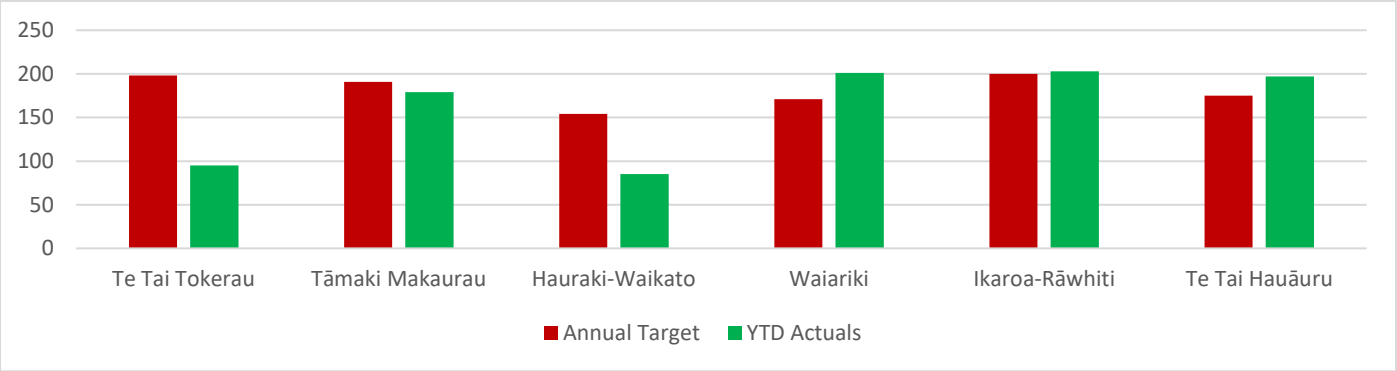
KPI	Indicator	Target	Actual
Kaiārahi			
K6	Priority whānau report that the initiative has identified and responded to their priorities and needs.	80%	*Report six-monthly*
K7	Priority whānau report a positive experience.	80%	*Report six-monthly*
K9	Priority whānau report improvements in ability to plan and achieve goals.	80%	*Report six-monthly*
K12	Priority whānau experience measurable progress towards achieving multiple priority outcomes, as evidenced by a positive shift to (at least) milestone 4 on the milestone indicator framework in 2 or more of their priority outcomes.	30%	*Report six-monthly*
Data Analysts			
K4	15.0 FTE data and outcomes measurement resources are deployed across Te Ika a Māui.	15	15 (100%)
K5	75% of Whānau Ora partners have been engaged in training workshops (including ongoing guidance) to continue to build outcomes measurement capacity and capability in priority communities in Te Ika-a-Māui, providing them with the relevant support to engage, assess, measure and report on whānau outcomes.	75%	18 (23%)
K8	Whānau Ora partners engaged in the training workshops report that the training material was easy to understand and that the training workshops were good quality, providing them with the relevant support to engage, assess, measure and report on whānau outcomes.	75%	*Report six-monthly*
K13	Whānau Ora partners report improvements in their knowledge and understanding of outcomes measurement, data collection and reporting.	75%	*Report six-monthly*

1.1.3 Collective Impact

1.1.3.1 Whānau Engagement

The following table outlines the number of whānau supported by Collective Impact across the six regions.

Region	Target	Actuals				
	Priority whānau	Priority whānau and priority whānau members				
	990 priority whānau supported in FY18/19	# new priority whānau enrolled this quarter	# priority whānau exited this quarter	# of active priority whānau this quarter	# priority whānau engaged since 1 July 2018	# priority whānau members engaged since 1 July 2018
Te Tai Tokerau	198	33	6	95	95	409
Tāmaki Makaurau	191	27	2	179	179	243
Hauraki-Waikato	154	22	8	85	85	276
Waiariki	171	23	2	201	201	514
Ikaroa-Rāwhiti	200	13	6	203	203	439
Te Tai Hauāuru	175	36	12	197	197	475
Total	**1,089**	**154**	**36**	**960**	**960**	**2,356**



The following tables outline the demographic breakdown of whānau supported through Collective Impact.

Gender	Cumulative
Female	1,267
Male	1,036
Data Gap	53
Total	**2,356**

Age Band	Cumulative
0 - 9 years	621
10 - 17 years	505
18 - 24 years	234
25 - 44 years	537
45 - 64 years	293
65+ years	109
Data Gap	57
Total	**2,356**

Ethnic Group	Cumulative
NZ Māori	2,007
Pasifika peoples	153
NZ Euro/Pākehā	63
Other	57
Data Gap	76
Total	**2,356**

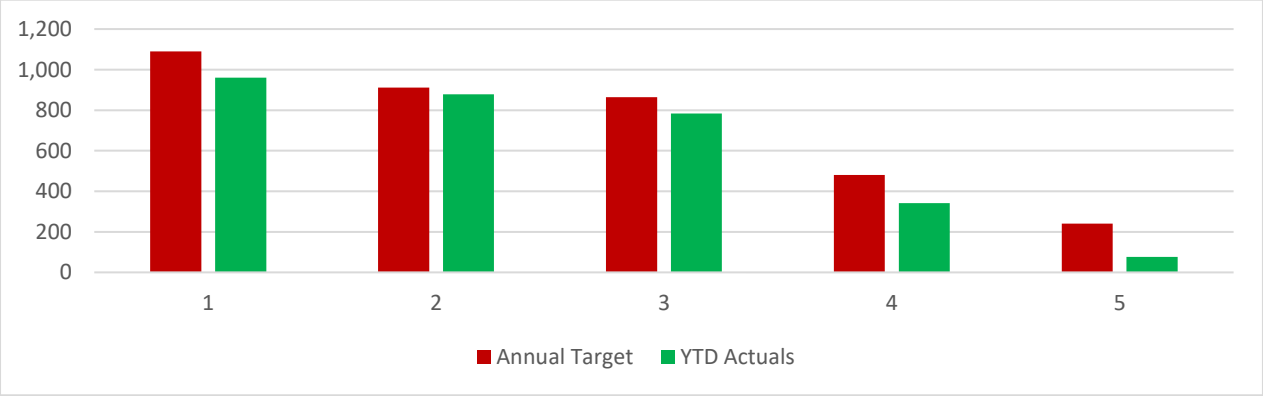
1.1.3.2 Whānau Progress

The following table outlines the unique priority whānau highest end positions by region on the Milestone Indicator Framework:

Region	1	2	3	4	5
Te Tai Tokerau	0	1	46	48	0
Tāmaki Makaurau	40	24	112	2	1
Hauraki-Waikato	6	8	2	34	35
Waiariki	12	1	81	94	13
Ikaroa-Rāwhiti	4	42	108	38	11
Te Tai Hauāuru	19	20	93	49	16
Total unique whānau	**81**	**96**	**442**	**265**	**76**

The total milestones completed by priority whānau are:

	1	2	3	4	5
Annual Target	1,089	912	864	480	240
Year-to-date Actuals	960	879	783	341	76



Of the 960 whānau engaged through Collective Impact since 1 July 2019, 879 (92%) have completed assessments to identify their needs and aspirations, and 783 (82%) have developed a plan with goals.

341 whānau (36%) have completed a milestone goal, making significant progress towards their priority outcomes, and 76 whānau (8%) have achieved one or more of their priority outcomes.

1.1.3.3 Whānau Outcomes[2]

The following table outlines outcomes planned and achieved by whānau by outcome domain for this financial year.

Outcome Domain	Outcomes Planned	Outcomes Achieved	Achieved %
Whānau knowledge	1,169	18	2%
Whānau health	779	6	1%
Whānau standards of living	693	55	8%
Whānau engagement in Te Ao Māori	487	49	10%
Whānau participation in the community	336	9	3%
Whānau relationships	96	0	0%
Total	**3,560**	**137**	**4%**

[2] We are continuing to work with Whānau Ora partners on linking whānau outcomes to the Outcomes Framework (via the Outcomes Menu), and we expect outcomes may be reclassified at the domain/area level as the coding protocols are refined within this framework

A breakdown of the most common outcome areas prioritised by whānau within each outcome domain is below:

Outcome Domain	Outcome Area	Outcomes Planned	Outcomes Achieved	Achieved %
Whānau knowledge	Education/training	525	7	1%
	Health literacy	489	3	1%
	Financial literacy/Budgeting	103	6	6%
Whānau health	Physical/personal health	645	4	1%
	Whānau/social health	93		0%
	Mental health	12	1	8%
Whānau standards of living	Housing standards including household maintenance	469	12	3%
	Basic household items, amenities or clothing	45	4	9%
	Whānau employment	42	21	50%
Whānau engagement in te ao Māori	Involvement with Māori community organisations	136	19	14%
	Te Reo Māori	125	9	7%
	Whakapapa/whānau connections	94	3	3%
Whānau participation in the community	Access to community resources	160	9	6%
	Connection to community networks	100	0	0%
	Legal Doc's/Passports/Personal ID/Drivers License	57	0	0%
Whānau relationships	Whānau/Household relationships	64	0	0%
	Wider whānau relationships	12	0	0%
	Relationships with service providers (incl Gov. Dep.)	11	0	0%

1.1.3.4 Collective Impact Whānau Success Indicators

The following table outlines the additional "better off" measures for Collective Impact. We will commence six-monthly reporting against these outcome measures in quarter two.

Partner	Outcome Measures	Planned	Achieved	Ach %
Ngāti Hine Health Trust	Whānau have improved access to health providers			
	Whānau have improved access to education services			
Manukau Urban Māori Authority	Whānau have increased awareness of opportunities to engage in Te ao Māori			
	Whānau have access to Te Ao Māori activities			
Te Kotahitanga Collective	Whānau have increased knowledge of health planning and/or management			
	Whānau have increased opportunities to be physically active			
Te Kōhao Health	Whānau have increased work readiness			
	Whānau have increased access to services			
Te Arawa Whānau Ora	Whānau have improved management of their respiratory condition			
	Whānau have improved knowledge and awareness of their respiratory condition			
Ngā Mātāpuna Oranga	Whānau have access to health services			
	Whānau have increased knowledge of housing health risks			
Ngāti Rangi Trust	Whānau have increased knowledge of home maintenance			
	Whānau have warmer, safer and healthier homes			
Tui Ora	Whānau have increased access to te ao Māori			
	Whānau have increased access to whenua tupuna			
Te Tihi o Ruahine Whānau Ora Alliance	Whānau have increased access to employment			
	Whānau have increased access to primary healthcare			
Whaiora Whānui	Whānau have improved access to healthy kai			
	Whānau have improved knowledge/awareness of healthy nutrition			
Te Rōpū Āwhina ki Porirua	Whānau have increased knowledge of school enrolment process			
	Whānau are adequately resourced for high school			
Te Taiwhenua o Heretaunga	Whānau have increased readiness for work			
	Whānau have increased transition into education			
Te Rūnanga o Ngāti Porou	Whānau have increased access to relevant informative resources			
	Whānau have increased knowledge of and contact with relevant service providers			

A summary of each Collective Impact Initiative is in the table below, including an update on the progress of quarter one.

Partner	Common Agenda	Agreed Outcomes for 2019/20	Progress Update
Ngāti Hine Health Te Tai Tokerau	Moko I te Puna Tamariki in Te Tai Tokerau will get the best start at school. This initiative will support parents as first teachers by providing access to knowledge, resources and services to support and develop their ability to provide essential support to their tamariki. This initiative will also aim to increase tamariki enrolment in early childhood care, and/or primary school	• Improved access to health providers • Improved access to education services • Improved understanding of the education needs of tamariki	Programme is progressing successfully. Engagement of whānau and progression of action plans in progress
Te Puna Hauora Te Tai Tokerau	He Maara Hou Ngati Whatua rangatahi successfully completing secondary school	• In progress	'He Maara Hou' continues to thrive Regular communication and wānanga with Partners that contribute to the common agenda and how they can support rangatahi through the Whānau Ora approach. New working relationships with Northcote College, Otamatea High School, Dargaville College, and Kaipara College. Further hui are planned next quarter. Key milestones included recruitment for rangitahi Kaiārahi, brand and promotional collateral developed and the online communication platform near completion. Once rangatahi are enrolled with HMH online, they will have access to a secure login to create profiles, develop and modify goals, meet peers within the iwi, discuss dreams and aspirations, access tuakana and kaiārahi support, and be informed of any opportunities. The team attended the Ngati Whātua tertiary summit in August. This was very positive, rangatahi responded well to the kaupapa, and were enthused about being alongside their peers. Rangatahi were able to participate in a survey that related to personal strengths, aspirations, and school engagement. Whānau Voice: summary of survey responses relating to aspirations and school engagement, completed by rangitahi at the Ngati Whātua Tertiary Summit. The findings will inform the next steps of the initiative.
Manukau Urban Māori Authority	He Ararau Working with whānau to connect to Te Ao Māori	• Whānau have increased awareness of opportunities to engage in Te ao Maori	MUMA have engaged whānau who are committed to the kaupapa of 'He Ararau (Many Pathways)'.

Tāmaki Makaurau	Cultural identity and accessing cultural knowledge and support has emerged as a key need with whānau who access programmes at MUMA. Although this is part of the way MUMA engages and works with whānau it has been identified that more intense support is required in this area	• Whānau have access to Te Ao Māori activities Whānau participate in kaupapa Maori activities • Whānau have increased knowledge of Te ao Maori	Kaimahi have taken time to really understand their whānau, so they can provide and plan for a range of opportunities, initiatives and events for whānau to participate and connect with Te Ao Māori activities. Key activities for this quarter include: • Tuhinga Auaha II A Creative writing workshop - Creative Writing Workshop 2 in Manukau. This workshop was designed to connect whānau to the poetic mentality and lyrical āhua of tupuna Māori, as well as expressing their own works – the theme was "Karangarua" interpreted as "belonging to more than one tribe". • Hangi in the Hood - whānau living in Manurewa were guided through the process of cooking a ground hangi, including navigating the local regulations, logistics, kai quality assurance, (over)eating, and tohatoha/ sharing the leftovers. For many it was their first experience of this type of mahi Māori. • Waiata at Ngā Whare Wātea Marae - whānau thoroughly enjoyed the experience and have slowly built up their own repertoire of waiata Māori. • Te Reo Matahīapo at Ngā Whare Wātea Marae - whanau attendance to learn te reo māori, need to work through a plan to make these classes more accessible for whānau that work • Te Ao Māori activities at Te Wānanga o Aotearoa - Kaiārahi and whānau navigated towards courses Pukamata / Facebook - provides centralised communication to navigate whānau towards events, programmes and information
Te Kotahitanga Tāmaki Makaurau	Lean In Whānau Supporting whānau to achieve a healthy lifestyle All partners are located within South Auckland and have identified health and wellbeing (focus on obesity) as an issue for whānau across their area. All partners will work with different cohorts utilising the same assessments and tracking	• Increased knowledge of health planning and/or management Improved health planning • Increased opportunities to be physically active Improved physical health • Increased motivation and/or confidence to participate in Physical Activity	Whānau engaged in this initiative ranging from 5 - 65+ years old, the largest age group being 45-65 years old. Key activities this quarter: • Working with older whānau that have long-term medical conditions, Kaiārahi are analysing the entire whānau situation and becoming more knowledgeable to better understand their long-term medical conditions. With the addition of a new kaimahi this has increased ability to work with those with long term health conditions and support them through their more intensive medical needs • Rangatahi engagement requires wider engagement from their whanau to ensure they are following through with outcomes and goals at home. Kaiārahi continue to communicate this to

			whanau and have coordinated whanau hui with the involvement of key teachers to get better buy in for rangitahi support systems. Kaiarahi are providing transport options to further keep rangatahi engaged • Hauora activities include Tai Chi, mindfulness, Maramataka, dance, healthy kai, swimming. Kaiārahi are also adapting activities to the abilities of whānau attending
Te Kōhao Health Hauraki Waikato	Te Ngira Improve the economic outcomes for rangatahi aged 16 – 24 years and their whānau through education, employment and training This initiative will support whānau to be self-sufficient by focusing on their income to meet family budgets and consumption needs e.g. housing, child care, transportation, food, and health care.	• Increased work readiness • Increased access to services • Increased connection to Te Ao Maori • Increased training & skill development • Increased employment	Whānau are actively engaging in planning and preparing for employment, job search and being successfully placed into employment. This quarter 11 individuals were able to gain employment. The other key measure is education and training, 11 individuals were able to engage in education and 9 graduated from their education / training and gained their tohu Te Ngira Collective Impact continue to strengthen relations with local training providers and businesses to maximise opportunities for whānau. The following organisation have been engaged through the quarter: Wintec, Te Wananga o Aotearoa, Salvation Army, Kiwi Lumber, Vertical Horizons, NZ Labour Hire The focus for this first quarter was to awhi Waikato/Tainui rangatahi in the Pae Aronui Programme delivered by Vertical Horizons. The 20 day program was delivered in 3 phases. The first phase was a 5 day noho wananga at Te Ohaki Marae where the rangatahi completed a 2 day first aide course, Whakawhānaungatanga and clarity what the programme content consisted of. The second phase was a 10 day train to work noho wananga at Waahi Pa where the rangatahi completed NZQA unit standards in Civil and Building Construction Industries. The third phase was a 5 day noho wananga at Parawera Marae with rangatahi from Waikato, Auckland and Wellington. The rangatahi were informed and equipped with what they need to prepare themselves to get paid employment. The employment coordinator was able to help 5 rangatahi to graduate from this course
Ngā Mataapuna Oranga Waiāriki	Manawa Ora Improving health outcomes by addressing respiratory conditions with Te Rereatukahia whānau This initiative will support whānau who have a respiratory disease or are at risk of having a respiratory condition. Due to the	• Whānau have access to health services • Increased knowledge of respiratory health • Increased knowledge of housing health risks Whānau are addressing home health risks	The extension from Te Rereatukahia community into Pirirakau community is proving successful with an increase of 23 new whanau this quarter. Many assessments and whanau plans were captured this quarter with planning for the follow up whanau hui underway, this is to share the findings and advise whanau about community support mahi. Sustainable Options continue to provide housing assessments for whanau and identify repairs and maintenance that will

	location of this pa (community) NMO will work with local authorities to build a mobile access strategy. The initiative will also assess housing conditions impacting their health Whānau who reside in the Te Rereatukahia Pa, in Tauranga West, and who have respiratory disease		contribute to healthier homes. Further mahi is ongoing to confirm a shared data pathway with Sustainable Options and Western BOP District Council, with the goal to consolidate whānau plans and achievements
Te Rūnanga o Te Whānau Waiāriki	Apanui Hikitia To improve whānau Relationships. This common agenda evolved from previous research they conducted with whānau. Engage with whānau who have a desire / need to address factors impacting on their whānau relationships	• In progress	The initiative is centred on the whānau making everyday decisions, such as, days and time of appointments, how often they meet with Kaiārahi and for what purpose. This practice empowers the whānau to demonstrate their mana motuhake in their everyday life. The programme encourages and empowers whānau 'sit in the driver's seat' of their life in order to create positive change and outcomes for their whānau. Partners have created practical learning environments within action-oriented workshops that teach whānau the tools to sit in the driver's seat for their life. Partners are making progress in supporting whānau to improve and strengthen their whānau relationships. Whānau identified that there are positive benefits to improving the quality of their relationships within the whānau, and within their community
Te Arawa Whānau Ora Collective Waiāriki	Whaimua Improving whānau quality of life by addressing the management of longterm conditions relating to respiratory disease This initiative will support whānau who have a life-long respiratory disease or are at risk of having a respiratory condition, to effectively manage their condition. By providing support and access to essential medical services and increasing knowledge of their condition through a number of tailored activities	• Whānau have improved management of their respiratory condition • Improved Knowledge and awareness of their respiratory condition • Improved whānau Wellbeing	Whaimua have strong data practise to evidence change and progress for whanau respiratory and health related outcomes. Self-reported improvements are corroborated by data showing lesser GP visits due to respiratory illnesses and more importantly hospital visits/admissions have significantly reduced in number these trends are showing that our Whaimua whanau have improved with regards to self-managing their respiratory conditions by having a better understanding of their health conditions Not all gains of the program and successes of Whaimua whanau can be measured by surveys. We see in them the appearance of a more confident person, of not being weighed down by the burden of their health condition. They are showing confidence that they are now in control of their health; their focus and determination to remain at their optimum best; and the over-all positive change in their personality. Challenges and resolve strategies this quarter: • Challenge for whanau to keep healthy in the colder months, Paearahi made frequent reminders and support to have

			flu vaccines done, ensured they had health plans in place to keep their whare warm and dry, those that need extra help were provided fire wood, warm blankets and in one case a dehumidifier • Implementing an early warning system so that we are informed within 72 hours of our whanau being admitted to hospital so that our team can put in place early intervention and support to prevent readmission. We have provided Rotorua Hospital with a list of NHI of our whanau under the Whaimua program so we can be informed of their admission or hospital visit • Sourcing out funding for this program in preparation of the end of this project also is proving a challenge. At this time we continue to have planning sessions with the team to map out a plan on how and who to approach for funds or contract
Tūwharetoa Iwi Trust Waiāriki	Ma te Mahi Ka Ora Improving economic outcomes for whānau through employment, education, training and entrepreneuriala activities	• In progress	The themes emerging this quarter include improvement of whanau economic outcomes evidenced by whānau achievement of driver's license and engaging in further learning and education. The rural isolation of our community remains an issue for whanau who are focussed on education and employment, including the 13 whanau seeking self-employment outcomes. There is a limited range of employers and local industries that tend to operate in seasonal work cycles. Training Providers are not local therefore there is a need to bring approrpiate training opportunities to whanau so that they remain accessible and relevant to local needs. Significant effort is now being focussed on attracting quality programmes to be taught locally to Turangi whānau, through consultation with whanau, iwi and community, negotiation has begun to bringing various training and education providers to the rohe. Kaiarahi have begun to identify new work placements in the rohe including both paid and voluntary positions. The second theme includes improvement to whānau resilience outcomes. Rangatahi from enrolled whanau have successfully participated in Senior Youth Mentoring programmes and demonstrated leadership skills and ability. Whanau have taken the time to independently reassess their own priorities following the winter lull. In the last quarter, there were a number of wānanga and interventions to better engage whanau, in particular rangatahi in positive ways. The rangitahi safe spaces and support networks are proving continued success, with the

			addition of after-school drop in centres where tamariki are fed and safe overnight spaces for rangatahi, mama and tamariki. These safe spaces and networks remain informal and are invariably lead by wāhine, mothers, nannys and aunts, motivated by the drive to strengthen whanau. Social and mental health needs remain an important factor affecting whānau readiness to work and the capacity to positively focus and move towards achieving outcomes according to whanau plans. In particular, the impacts of drugs and suicide continue to be a factor in the community and amongst enrolled whanau, some of whom have suspended training goals to focus on supporting rangatahi and whanau affected by suicide. A collective partnership approach to support whānau lead workshops, networking and wānanga is underway to build whanau resilience strategies across the community
Te Rūnanganui o Ngāti Porou Ikaroa Rāwhiti	Ta Te Manawa Improved health of tamariki 0-4yrs who are affected by respiratory infections and asthma This initiative will support whānau with tamariki that have a respiratory disease or are at risk of having a respiratory condition.	• Increased Whānau access to relevant informative resources • Increased knowledge of and contact with relevant service providers • Increased Whānau awareness and understanding of respiratory Risk factors	A number of whānau have sought the support of their kaiārahi to access much need resource so support their Ta Te Manawa goals. Applying for such support often meets whānau too whakamā to ask for the assistance they so desperately require. While whānau have their CI goals on the go there are other goals and challenges at play. Over the last quarter kaiārahi have identified a high rate of whānau requiring support for housing and accommodation. Housing in the Tairāwhiti area is already at a crunch so many are ending up in emergency accommodation. The application process is often the first hurdle and sometimes because they find the process so hard they give up before anything is really started. Kaiārahi are able to support them during what is an unsettling time in their lives, kaiārahi are able to monitor their wellbeing while supporting them back on their own feet Ta Te Manawa' whānau are often supported to get supported unrelated to our common agenda. For example TRONP have established a relationship with Matapuna Training Center providing drivers licence support. As a result many of our whānau that have been driving for some time finally attain a learners driver licence The collective has invested a lot of time into workforce development this quarter, as well as establishing and maintaining strong and working relationships across the Tairāwhiti region

Te Taiwhenua o Heretaunga Ikaroa Rāwhiti	Takitimu Ora Improve the economic outcomes for rangatahi aged 16 – 24 years and their whānau through education, employment and training This initiative will support whānau to be self-sufficient by focusing on their income to meet their household needs such as housing, child care, transportation, food, and health care Whānau in the Hastings area with rangatahi not in education, employment and training or who want to engage in education, employment and training with the purpose of increasing their income to meet their household needs	• Increased readiness for work • Increased Transition Into Education	This quarter has seen a further 10 whānau achieve their goals. The main goals achieved were around gaining a licence and engagement in education The Takatu driver licencing course is producing excellent results with 99% of whanau who have attempted either a restricted of full licence passing. TToH now has a trained driver instructor which is helping improve the pass rate and the amount of whanau achieving goals A new CI initiative has been developed and agreed this month by all of the Tākitimu Ora partners. The initiative will focus on a cohort of whānau Maori with Tamariki being monitored or managed by Oranga Tamariki. A hui with WOCA and Ngāti Kahungunu took place which initiated this work at a regional and national level. Kaiārahi resources have been reconfigured to support this mahi as a result of whanau requesting support as they engage with OT processes. A meeting was held with the regional OT commissioner and national OT manager investment to discuss support. Negotiations are looking positive at this point
Ngāti Rangi Trust Te Tai Hauāuru	Te Whare Āhuru ki Ruapehu (Housing Project) Ruapehu whānau proudly living in safe, warm homes This initiative will improve the living standards of whānau by supporting whānau into safe, warm and healthy homes or making improvements to their home to be safe, warm and healthy	• Increased knowledge of home maintenance Warmer, safer and healthier homes	The delivery of the home ownership program was a success however numbers were lower than originally anticipated. Information & resources around home ownership were distributed to whānau via 3 workshops over 2 programmes. Partnerships were made with NZR Real Estate, BNZ & Moore Law who provided additional resources to support the workshops Whānau numbers were less than initially anticipated due to a number of factors including winter weather, work commitments and whānau having no one to watch smaller tamariki so they can attend the programs. There were a number of whānau register their interest via phone calls and tags via social media posts, and because of the circumstances described above, did not attend Fireplaces and heat pumps are again the most in demand. These have been installed into a number of homes in the last reporting period and as a result whānau have identified that their homes are a lot warmer and drier Two kaimahi trained with Te Puni Kokiri for the Sorted Kainga Ora programme
Tui Ora Te Tai Hauāuru	He Kawa Ora To improve the unique cultural identity and connection of rangatahi living in North Taranaki aged 10-12	• Increased access to te ao Māori • Increased knowledge of te ao Māori; Increased demonstration of te ao Māori	This quarter saw the first cohort of rangatahi complete the Tiki Toa initiative, and reports from rangatahi indicate a successful and enjoyable time. Rangatahi reported that although they felt very connected to Te Ao Maori before the initiative, they felt even more connected after the initiative. This

	This initiative will increase the health, environmental and educational opportunities for rangatahi through the Taranaki Mounga project that aims to restore the ecological vitality of Mount Taranaki.	• Increased peer mentoring of te ao Māori • Increased access to whenua tupuna • Increased knowledge about whenua tupuna • Increased demonstration of whenua tupuna • Increase of taoihi teaching others about whenua tupuna	suggests that the effectiveness of the cultural education resources and the delivery of the initiative is at a good level. The second cohort has just started which will include tuakana or mentors from the first cohort to help guide the second cohort through their journey of connection to Taranaki Reporting techniques need to evolve to capture the value of intimate conversations between rangatahi and kaiarahi. Rangatahi share their progress in the conversations with kaiarahi, however kaiarahi are finding it labouring to report on this progress in the system Key stakeholders have been very hands on in supporting the initiative. Teachers, parents and other volunteers are present at workshops and other donate their time to ensure things that need to be done are done to both keep the initiative rolling over and to provide relief to the initiatives organisers At the end of July, we held a Raa Whakahirahira at Pukeiti, providing the opportunity to celebrate Rangatahi achievements with whanau and external contributors to the program. Many of our Rangatahi and whanau had never been to Pukeiti which was a lovely venue to celebrate our Tiki Toa time together & bring the program to an end. Venue allowed for both Rangatahi and their whanau to explore the beautiful gardens/nature together with lots of different manu and trees to identify. Whanau talked about how good it was to be involved and gain an even better understanding of what Tiki Toa is as many of our Rangatahi share their experiences with whanau but say they don't fully understand how beneficial and empowering their experience can be until they witness their interactions and engagement in the programm
Te Tihi o Ruahine Trust Te Tai Hauāuru	Kainga Whānau Ora Whānau participating fully in society This initiative will improve the living standards of whānau by supporting whānau into safe, warm and healthy homes or making improvements to their home to be safe, warm and healthy	• Increased access to employment • Increased knowledge for debt management • Increased access to primary healthcare • Improved health management	Following on from last quarter Te Tihi now have a functional platform for the Data Dashboard. They continue to work closely with SIA who are leading the onboarding of Government organisations to the Data Exchange. The Data Exchange is necessary to ensure the data dashboard has timely and accurate data feed into it from our Partner organisations Te Tihi have completed a fast feedback survey with a number of our whānau using the Survey Monkey. Results to date show an overall happiness for whānau in their current situation at time of survey, their progress towards achieving their goals as set by themselves, and their overall satisfaction with CI Partners. The wordles represent the

			narrative feedback that whanau provided in regard to 'Why do you feel that way' which followed each of the questions
Whaiora Whanui Ikaroa Rāwhiti	Kia Rite, Kia Ora To improve and support whānau health literacy of child obesity and its impact to the whānau This initiative will target 50% of the local kura kaupapa Maori to reduce the prevalence of obesity through increased knowledge and access to healthy kai and to improve rangatahi behaviours toward fitness and recreational activities	• Improved access to healthy kai • Improved knowledge and awareness of healthy nutrition Tamariki and their whānau have healthier eating habits • Increased participation/ motivation/ enjoyment of Physical Activity Increased tamariki understanding of benefits of Physical Activity • Tamariki are more confident in their physical activity Tamariki and their whānau have more PA habits (including outside te Kura) NOTE: Initiative currently been refined	19 Primary Whānau registrations involving 87 whānau members have completed assessments, goals and plans. The major focus of this Collective Impact programme is the 40 Tamariki that are registered under these 19 Primary Whanau concentrating on improving their participation in Physical Activity and access to Healthy Kai. This term Tamariki enrolled are monitoring their intake of fruit, vegetables, water etc and how often they participate in physical activity by means of a newly developed resource. This information will be collated to note any changes in healthy kai habits as various projects will be running alongside this resource. Information sharing on affordable recipes for the whanau and cooking demonstrations with whanau have also taken place
Te Roopu Awhina ki Porirua, Tākiri Mai Te Ata Te Tai Hauāuru/ Ikaroa Rāwhiti	Mana Taiohi To support whānau to manage their tauira transition from intermediate school (Year 7) to secondary school (Year 9) This initiative will support whānau to understand the value of education with a specific focus on transition for rangatahi from intermediate and high school. By providing information and support to through the enrolment to both rangatahi and their parents. This initiative will also enable parents with resources to adequately become more involved in their childs education journey	• Increased whānau knowledge of enrolment process • Successful enrolment at high school • Adequately resourced for high school • Successful transition to high school • Improved tauira & whānau knowledge of key personnel at school • Improved engagement with peers at school • Improved engagement with school personnel	Over the last quarter the main focus for the steering group is the transition of year 8's over to Wainuiomata High School. Key support was provided in the following areas: • Tauira having adequate uniform • Tauira enrolling to school and into the right course options • Tauira having had the right preparation i.e. visits, knowledge of staff personnel etc. • Tauira behavioural and disability needs have adequate supports in place

Withhold under section 9(2)(a)

1.1.3.5 Whānau Success

[redacted]

1.1.3.6 Other Performance Measures

The following table outlines the other performance measures, targets versus actuals.

KPI	Indicator	Target	Actual
CI4	Priority whānau report that the initiative has identified and responded to their priorities and needs.	80%	*Report six-monthly*
CI5	Priority whānau report a positive experience.	80%	*Report six-monthly*
CI6	CI partnerships have built upon existing activities and improved Whānau Ora practices of partner organisations to support priority whānau.	80%	*Report annually*
CI7	Priority whānau report improvements in ability to plan and achieve goals.	80%	*Report six-monthly*
CI10	Priority whānau experience measurable progress towards achieving multiple priority outcomes, as evidenced by a positive shift to (at least) milestone 4 on the milestone indicator framework in 2 or more of their priority outcomes.	25%	*Report six-monthly*

1.1.4 Innovation Fund

1.1.4.1 Whānau Engagement

Partner reporting on whānau engaged through the innovation fund is expected from quarter three.

1.1.4.2 Whānau Outcomes

Partner reporting on whānau outcomes achieved through the innovation fund is expected from quarter three.

1.1.4.3 Innovation Fund Initiatives

We have completed an initial review of the action plans and worked with partners to gain a better understanding of their proposed Innovation Initiatives. The below table outlines a summary of the initial review with key focus areas by outcome domain. We are aiming to have the initiatives confirmed and contracted by 30 November 2019, and will provide a finalised summary of the innovation initiatives in the quarter two report.

Partner	Innovation Fund Summary	Focus Areas
Ngāti Hine Health Trust	Moko I Te Puna - "Tamariki have the best start to life" Lead Partner funds community groups that are set up to run workshops through resource hubs called 'puna'. The Puna are the facility to provide resources and knowledge to whaanau.	- Whānau engagement in Te Ao Māori - Whānau knowledge - Whānau relationships
Te Whānau o Waipareira	There is a large number of Innovations being implemented across the Collective. These are summarised below under each Innovation Fund Stream utilised for 2019/2020. **Commissioning for Community Development** This year will see a continuation of utilising this Fund Stream to further solidify relationships and project reach by working with key community groups, previous Pitch Local finalists, marae, and other like-minded organisations. This will compliment and further develop from last year's activities with each partner leading out their commissioning roles. **Commissioning for Community Programmes** Across the collective partnership, this is taking the form of two investment approaches: • Grants with community groups or providers that are contracted specifically to deliver outcomes to whānau • Pitch Local 3.0 which opens up to applications from community groups and whānau through an online process **Programme Design/Delivery** Provision of resource for each regional partner to identify and deliver an innovative engagement approach, or programme with whaanau. Each partners' on the ground intel of their local community and in-depth knowledge of the needs required informs their programme design/co-design. **Workforce Development** Ensuring our partners workforces are adaptable, remain whānau centric and outcomes focused requires ongoing workforce development pitched at different levels. Resources are made available to regional partners to further increase the capacity of their workforce.	- Whānau engagement in Te Ao Māori - Whānau health - Whānau knowledge - Whānau participation in the community - Whānau relationships - Whānau standards of living
Te Kōhao Health	There is a large number of Innovations being implemented across the Collective. These are summarised below under each Innovation Fund	- Whānau engagement in Te Ao Māori - Whānau health

	Stream utilised for 2019/2020. **Commissioning for Community Development** This year we are utilising this Fund Stream to support a project in establishing the model of care, service provision plan, and in working with Whānau Tahi to establish both an assessment, an app, a process and pathway for Whānau Ora centred care of a Primary Secondary Co-location Wellness Hub. **Commissioning for Community Programmes** Re-investment in the suite of marae based programmes for at risk whanau; and in the Youth Labour Pool initiative focused on isolated rural communities especially those with high Maori populations. **Programme Design/Delivery** Provision of resource for partners to deliver an innovative engagement approach, or programme with whaanau.	- Whānau knowledge - Whānau participation in the community - Whānau relationships - Whānau standards of living
Ngā Mataapuna Oranga	Manawa Ora Innovation Station - To build capacity and capability in Manawa Ora communities as defined by whānau The innovation kaupapa is designed to leverage off the Manawa Ora Collective Impact initiative and address priorities that are external to collective impact outcomes.	- Whānau engagement in Te Ao Māori - Whānau health - Whānau knowledge - Whānau participation in the community - Whānau relationships - Whānau standards of living
Te Arawa Whānau Ora Collective	In line with our Strategic Plan to grow the input and participation of a wider group of partners who will co-invest in Whaanau Ora activities. This would include the establishment of an EOI model / process, with the aim to commission funding to successful applicants for delivery of community lead initiatives. While disruptive by nature, a change to our funding allocation model will ensure that our kaimahi reach is appropriate and allow for the inclusion of organisations outside of our collective, such as iwi and community groups.	- Whānau engagement in Te Ao Māori - Whānau health - Whānau knowledge - Whānau participation in the community - Whānau relationships - Whānau standards of living
Te Rūnanganui o Ngāti Porou	"Stoking Eastern Fires" This project is dedicated to the East Coast whaanau, to improve access to wrap around services to whānau who would otherwise fall under the urban service delivery radar. This initiative will look to support isolated whanau and communities on the East coast in the following ways: Wananga, Mentorship and Resource Developement - Community focused and driven Workshops will be co-designed with whaanau to explore their aspirations and improve health knowledge. Workforce Development: Kaiarahi and Data Analyst developement to better support whanau achieving outcomes.	- Whānau engagement in Te Ao Māori - Whānau health - Whānau knowledge - Whānau participation in the community
Te Taiwhenua o Heretaunga	KETE is an initiative which will support the identification and creation of social and whānau enterprises, joint ventures, partnerships or similar. 1. KETE workshops. Half day workshops where whānau engage with business facilitators. 2. KETE coaching. Individual sessions where whānau with a business plan receive customised support for their business. 3. KETE grants. This is where whānau can receive a small grant to help them get started with their business. 4. KETE trade show. This is a regular network hui where businesses and whānau can attend to promote business and develop business networks.	- Whānau knowledge - Whānau participation in the community - Whānau standards of living
Ngāti Rangi Trust	Partner will provide the following support to aspiring, new and existing home owners in the Ruapehu area: - Financial literacy via 1:1 coaching - Home ownership and maintenance workshops. This is group based - online education videos Outcomes NWOP are seeking are: increased support towards home	- Whānau knowledge - Whānau standards of living

	ownership, increased access to home ownership resources, increased knowledge in financial literacy	
Tui Ora	Mana Wahine - Taranaki Wahine are supported into their roles as wahine Tui Ora with partners Sport Taranaki & MWWL will provide workshops that are delivered in a culturally safe environment that cover: - healthy lifestyles - parenting education - cultural knowledge of the role of the wahine	- Whānau engagement in Te Ao Māori - Whānau health - Whānau relationships
Te Tihi o Ruahine Whānau Ora Alliance	Fusion GEN Z Rangatahi are connected and have a strong understanding of their own culture and identity. The conception of Fūsion in 2018 identified the significance of rangatahi years in terms of development, life-impacting decisions and discovery. Fusion aimed to support rangatahi to thrive in all aspects of their lives. Fusion 2.2 & Gen H (2019) recognized the unique context of rangatahi across four rohe across Manawatu and Horowhenua. Fusion (2018) was adapted to address the individual needs of each rohe. FŪSION GEN Z will continue to build on the momentum created by the initial two phases of Fūsion, ensuring long-term sustainability of the Fūsion kaupapa by strengthening relationships across the region, fortifying robust systems and infrastructure within the Squads, and stronger integration of Te Ao Hangarau.	- Whānau engagement in Te Ao Māori - Whānau knowledge - Whānau participation in the community
Raukawa Whānau Ora	Building Whanau Resilience Informed by the 2018/19 innovation project also run with the Foxton Community. The uniqueness of this project centres on our focus to develop the skills and capacity of whaanau to create and implement their own aspirational plans. This will be done through a series of wānanga (workshops) whānau can participate in, and engage with local and national inspiring leaders who have helped shape our world in some way. Support the local Foxton Korero Haumaru (Volunteers group) to become the flag ship for these wānanga and broaden their strategic partnerships and alliances.	- Whānau engagement in Te Ao Māori - Whānau health - Whānau knowledge - Whānau participation in the community
Whaiora Whānui	Waha Pai Tuatahi Improve management of diabetes with appropriate oral health treatment, and literacy of the full impact of diabetes on the body.	- Whānau health
Te Roopū Āwhina ki Porirua	Tamaiti Whāngai Pathways to Sustainable Education and Employment (TWPSE). To support rangatahi in the Te Awakairangi region through a career progression pathway that prepares them for sustainable education and employment.	- Whānau engagement in Te Ao Māori - Whānau knowledge - Whānau participation in the community - Whānau standards of living

1.1.4.4 Whānau Success

Partner reporting on whānau success through the innovation fund is expected from quarter three.

1.2 Other Commissioning Activities

1.2.1 Research and Evaluation

Outcomes Roadmap and Platforms of Change

An internal project plan with key activities and timelines is completed. The first part of the plan is the review of the outcomes roadmap and measurement framework to inform the platforms of change.

An internal paper was prepared with the Platforms of Change thinking. The paper will be presented to partners at a co-design Platforms of Change hui in November 2019..

Innovation Fund Research Project

Commissioning for Innovation is a research project that aims to engage with Whānau Ora partners who receive the Innovation Fund. The goal of the project is to achieve a deeper understanding of the key initiatives and to gain a deeper understanding of innovation from a Māori context and lens.

The project scope is completed and schedules are finalised. Initial contact with partners regarding the project is in also progress.

Kaupapa Māori Kaumātua Service Prototype

The project team is established and have commenced data compilation. Data will be reviewed along with a database of key stakeholders.

The team have been invited to present at the National Kaumātua Service Provider Conference in Rotorua next quarter.

Māori Youth across Te Ika a Māui

The first phase of the project commenced in July 2019. The project is in the process of being scoped. The scope will include identifying stakeholders, defining research methods, engagement and dissemination, application and approval, design of data tool and communications.

Whānau Survey Results for 2018/19

Whānau Survey data has been collected and compiled from 612 whānau acrosso the North Island. The key findings of the survey showed:

- Almost all whānau (over 99%) either strongly agreed or agreed that their Kaiārahi was easy to approach and could answer their questions. Again, almost all whānau either strongly agreed or agreed that their Kaiārahi had helped them create goals, make a plan, and progress that plan
- Most whānau (over 90%) either strongly agreed or agreed that Kaiārahi had helped improve their whānau situation, and had helped increase their awareness and use of other services that could help them achieve their goals and outcomes
- Almost all whānau either strongly agreed or agreed that working with Kaiārahi had been a positive experience; and most whānau either strongly agreed or agreed that working with other services had also been a positive experience
- Almost all whānau either strongly agreed or agreed that they were now more confident working with services that could help them achieve their goals and outcomes, and that they were now more capable of making positive choices for the future
- Finally, almost all whānau either strongly agreed or agreed that they would be able to tackle problems in the future using the tools they have learnt.

A one page summary will be produced and provided in quarter two.

1.2.2 Whānau Tahi

Whānau Tahi have initiated the below projects this quarter:

- Enhanced mobile application capabilities
- WOCA workbook generator
- WOCA contract management system refinement

Whānau Tahi has utilised this quarter to scope further requirements on these projects, and has started the initial design work. They are working with key WOCA partners to ensure any enhancements are co-designed with our partners and fit-for-purpose for our kaiārahi workforce.

1.2.3 Whānau Ora Accreditation Framework

WOCA established a working group made up of partners from across Te Ika a Māui. A co-design day with partners took place on 23 September 2019. The purpose of the co-design day was to collate feedback on the test phase, look at alignment with the Whānau Ora Practitioner Framework and design the next steps. The working group agreed to support the next phase to achieve becoming verified and accredited.

While the working group was established, some partners completed the testing phase of the Whānau Ora Accreditation Framework. The team are collating the results from the testing phase which will inform the next steps.

1.2.4 Whānau Ora Practitioner Framework

The Whānau Ora Practitioner framework is complete and ready for testing with the partners. This work stream will be rolled out with the Whānau Ora Accreditation framework.

1.2.5 Communications

Annual Report
Progress was made on the content and images for the annual report. The report is on track to be delivered to the funder 31 October 2019.

1.3 Progress against Investment Plan

1.3.1 Activities completed this quarter

Key Activity	Quarter	Status
Contracts for Whānau Direct, Kaiārahi, Collective Impact and Innovation commence	Quarter one	Complete
Monitor Whānau Direct, Kaiārahi, Collective Impact and Innovation initiatives	Quarter one	Complete
Commence research and evaluation planning	Quarter one	Commenced
Commence consultation on Outcome Roadmap Update	Quarter one	Commenced
Commence consultation with Whānau Ora Partners on the platforms of change	Quarter one	Commenced
Commence Innovation Fund research project	Quarter one	Commenced
Commence research on an evidence based co-designed kaupapa Māori kaumātua service prototype	Quarter one	Commenced
Commence research on exploring the needs and circumstances of Māori youth across Te Ika a Māui	Quarter one	Commenced
Complete report of the Whānau Survey Results for 2018/19	Quarter one	Complete

1.3.2 Activities planned next quarter

Key Activity	Quarter	Status
Monitor and report Whānau Direct, Kaiārahi, Collective Impact and Innovation initiatives	Quarter two	In Progress
Commence co-design workshops with Whānau Ora Partners on platforms of change to develop the WOCA measurement and assessment approach	Quarter two	In Progress

1.3.3 Activities/timeframes modified for next quarter

No activities have been modified for next quarter.

2.0 Spending Profile

2.1 Operating costs and commissioning funds

Please see the attached financial report.

2.2 Cost escalation / underspend issues

Please see the attached financial report for any underspend or cost escalation.

3.0 Key Risks / Issues

3.1 Key Risks

Withhold under section 9(2)(ba)(i) and 9(2)(b)(ii)

Risk category	Description	Impact	Likelihood	Mitigation	Status
[redacted]					

Withhold under section 9(2)(ba)(i) and 9(2)(b)(ii)

Risk category	Description	Impact	Likelihood	Mitigation	Status
[redacted]					

Withhold under section 9(2)(ba)(i) and 9(2)(b)(ii)

Risk category	Description	Impact	Likelihood	Mitigation	Status
[redacted]					

Withhold under section 9(2)(ba)(i) and 9(2)(b)(ii)

Risk category	Description	Impact	Likelihood	Mitigation	Status
[redacted]					

3.2 Expected delays

There are no delays this quarter.

4.0 Operating Policies

Vulnerable Children Act 2014 and Health and Safety at Work Act 2015
Confirmation of compliance received from all partners in relation to policies and processes in place for both Vulnerable Children Act 2014 and Health and Safety at Work Act 2015.

By checking this box, I confirm that the operating policies in place satisfy the principles and mandatory requirements as set out in Clause 4 of Appendix 11 to the Outcome Agreement.	**Y**

Acknowledgement

By signing below, I confirm that the information contained in this report is true and correct to the best of my knowledge.

Signed **Awerangi Tamihere**

Date **22 November 2019**