



Te Pou Matakana

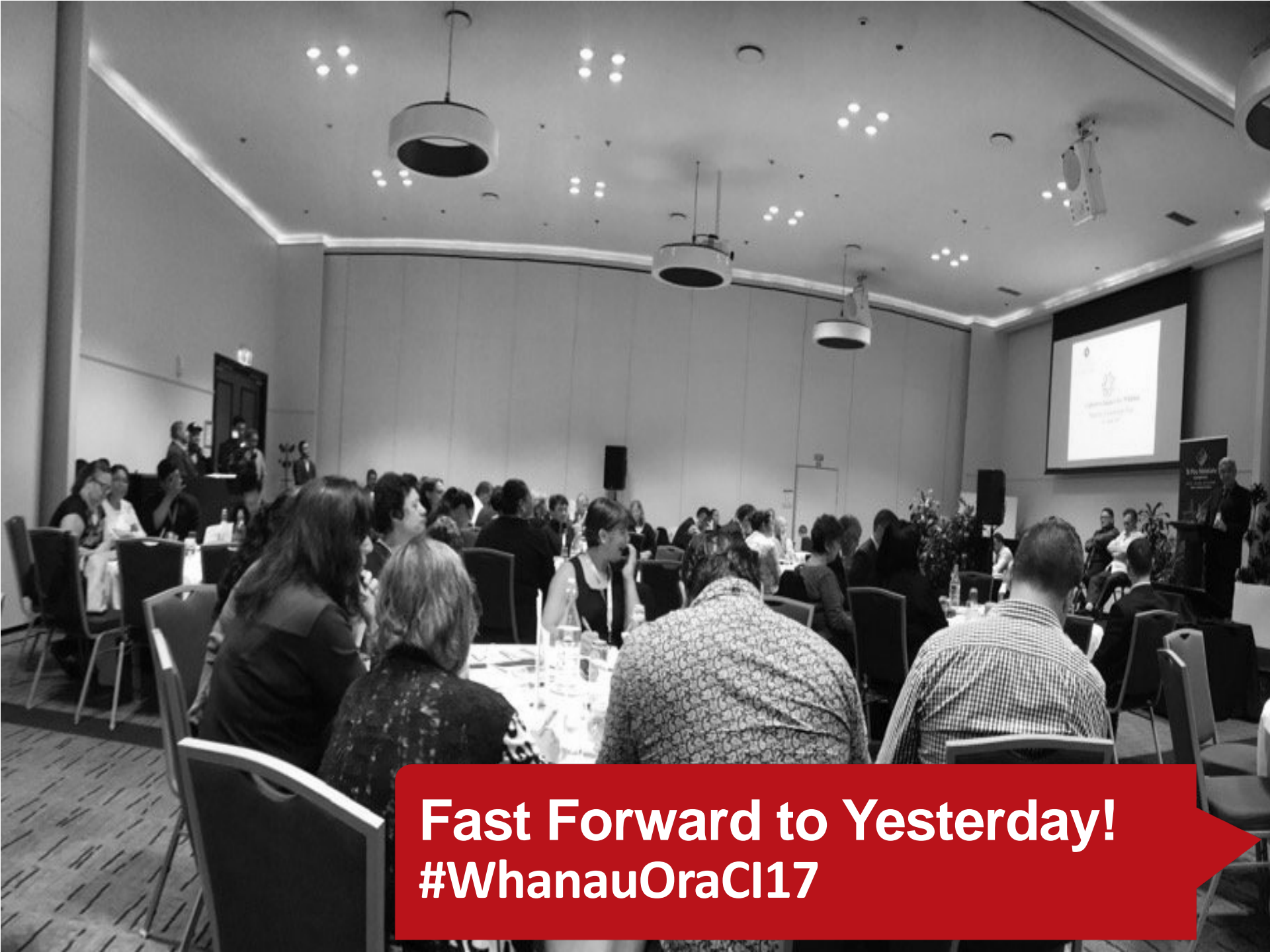
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STAND TALL - STAND STRONG - STAND VIGILANT

Commissioning For Outcomes

#MaoriFutureMakers



Fast Forward to Yesterday!
#WhanauOraCI17

“Whānau Storytelling”



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@TePouMatakana

Don't give up on our whānau. It may take a while for them to engage but we are there with them, we don't give up. [#TwoYearGoals](#) [#Tatou](#)

Tanya Allport @TanyaAllport

Te Pae Haerenga o Tamaki: Collective Impact across Tamaki needs to work for long term sustainability
[#WhanauOraCI17](#) @TePouMatakana



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Waves of Change for our Whānau

- Avert Crisis
- Support Stability
- Strengthen Resilience
- Accelerate Whānau Leadership
- Enable Self- Sustaining Communities



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Foreword #WhanauOraCI17

“Whānau identifying their own outcomes”



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Ngā Pou o Te Whare o Waipareira

The Whānau Centre Collective Impact Initiative -
A Report on the

"Understanding Your Health Needs" Survey Findings



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Foreword #WhanauOraCI17

“Whānau Ora Partners accountable for
acheiving the outcomes whānau desire”



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After completing your snapshot, our kaiārahi are here to help you identify key goals and discuss support for you to progress these.

Key to figuring out where you are at:



RANGATIRATANGA

Supporting whānau to map a positive future, achieve self-determination, and identify future aspirations.

| Self Determination & Self-Management - I feel positive about my future and can plan and set goals. | ① | ② | ③ | ④ |
|--|---|---|---|---|
| I have thought about developing a whānau plan to manage my health. | | | | |
| I have a health plan. | | | | |
| I have health goals I want to achieve. | | | | |
| I am able to achieve my health goals. | | | | |
| I know different programmes / services that can help me with my health goals. | | | | |
| I have good leadership skills in our whānau. | | | | |
| I access different services in the community to support my health goals. | | | | |

TIKANGA

Guiding whānau to networks that will support them increase their cultural knowledge and connectedness.

| Cultural Integrity - I am connected to my culture and language. | ① | ② | ③ | ④ | ⑤ |
|---|---|---|---|---|---|
| I have knowledge of different cultural practices that support my health and well-being. | | | | | |
| I participate in cultural/physical activities (e.g. kapa haka, haka). | | | | | |
| I have established health practices I stick to e.g. no take aways during the week. | | | | | |
| I value cultural knowledge. | | | | | |
| I have strong cultural knowledge. | | | | | |

ORANGA

Supporting whānau to prioritise health and well-being as important for their whānau and are actively working towards improving the current health of individuals and whānau as a whole.

| Healthy People / Healthy Environments - I prioritise health and wellbeing and actively work to keep healthy. | ① | ② | ③ | ④ | ⑤ |
|--|---|---|---|---|---|
| I am generally healthy (physical, emotional, spiritual). | | | | | |
| I take advantage of preventative health (e.g. immunisation, health screening, and flu shots). | | | | | |
| I have successfully managed a health challenge. | | | | | |
| I will access health services when sick. | | | | | |
| I am enrolled with GP / Dentist. | | | | | |
| I enjoy doing activities together with my whānau (e.g. going to beach, walk, family events). | | | | | |
| I have healthy eating patterns. | | | | | |

OHANGA

Whānau are linked to positive networks within their local community, and/or have knowledge of how to access networks if they require.

| Sustainable Economies - I am linked to positive networks within our local community, and/or have knowledge of how to access networks if they require. | ① | ② | ③ | ④ | ⑤ |
|---|---|---|---|---|---|
| | | | | | |

Foreword #WhanauOraCI17

“Our Maori World Views continue to provide frameworks that underpin Whānau Ora”

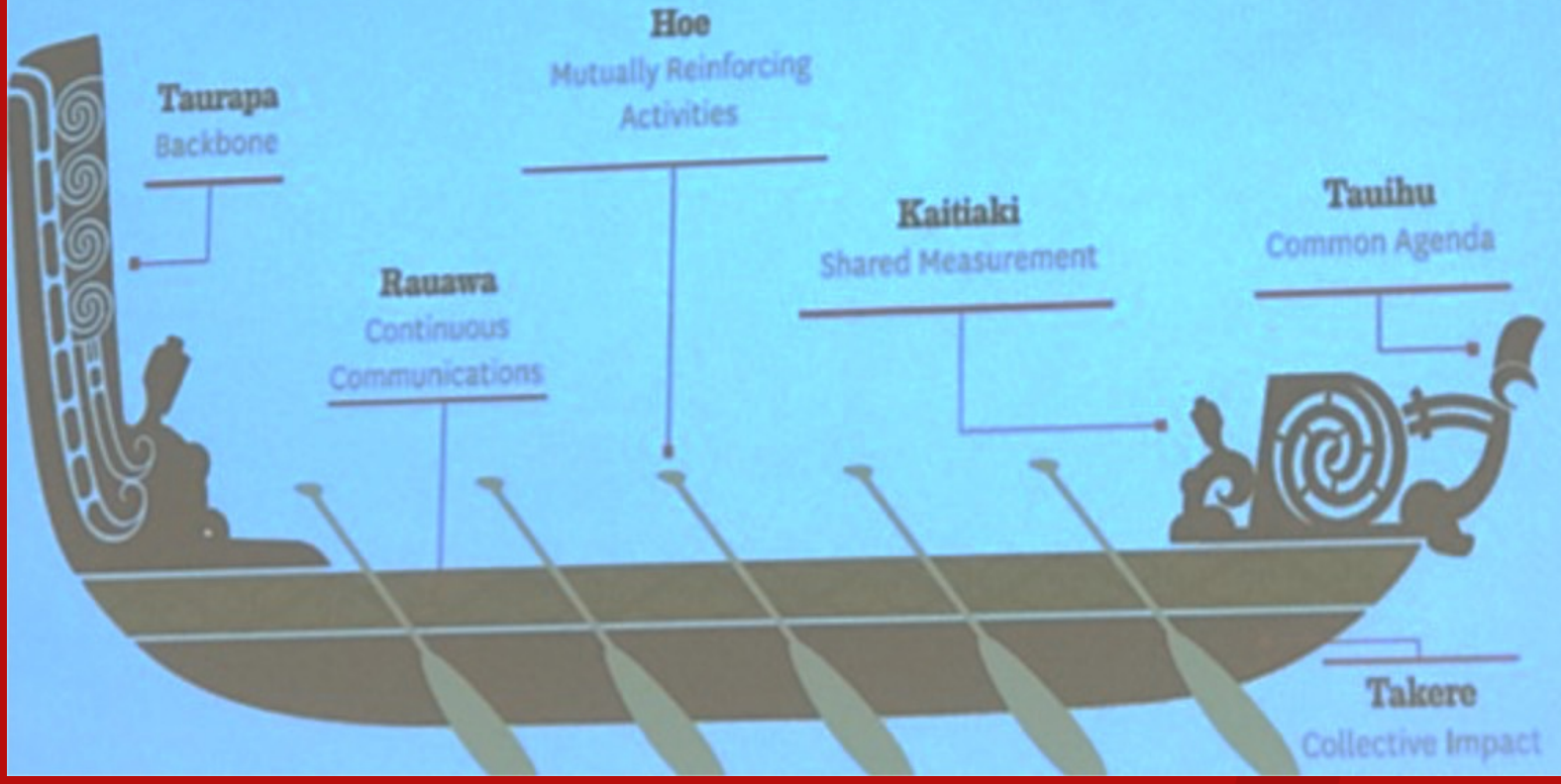


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WHAIA TE PAE TĀWHITI - Our vision



THE CONDITIONS FOR SUCCESS FOR COLLECTIVE IMPACT

TE PAE HERENGA O TĀMAKI

FOUNDATION CONDITIONS (Kania & Kramer 2011)

- 01 Developing a common agenda
- 02 Developing a shared measurement programme
- 03 Mutually reinforcing activities
- 04 Continuous Communication
- 05 The Backbone Support
- 06 _____
- 07 _____
- 08 _____

REVISED CONDITIONS (Tamarak Institute 2016)

- 01 Community aspiration
- 02 Strategic learnings
- 03 High leverage activities
- 04 Inclusive, authentic Community engagement
- 05 Containers for change
- 06 Movement building
- 07 _____
- 08 _____

TE PAE HERENGA o TĀMAKI (Ngā Pou o te Whare o Waipareira - #Tātou 2017)

- 01 Hapori Mina Tahī
- 02 He Rautaki Ako
- 03 He Mahinga Hirahira, He Putanga Angitū
- 04 Ko te Pito, Te Tirohanga Hapori
- 05 He Pou Ārahi Whakaumu
- 06 Te Kotahitanga
- 07 He Kaitārai
- 08 Ko Te Whānau Ora



Te Pae Herenga o Tāmaki

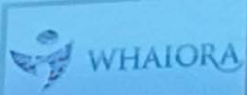
Foreword #WhanauOraCI17

“Our Māori world views continue to also be the baseline from which we operate working together”

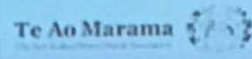
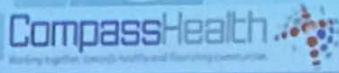
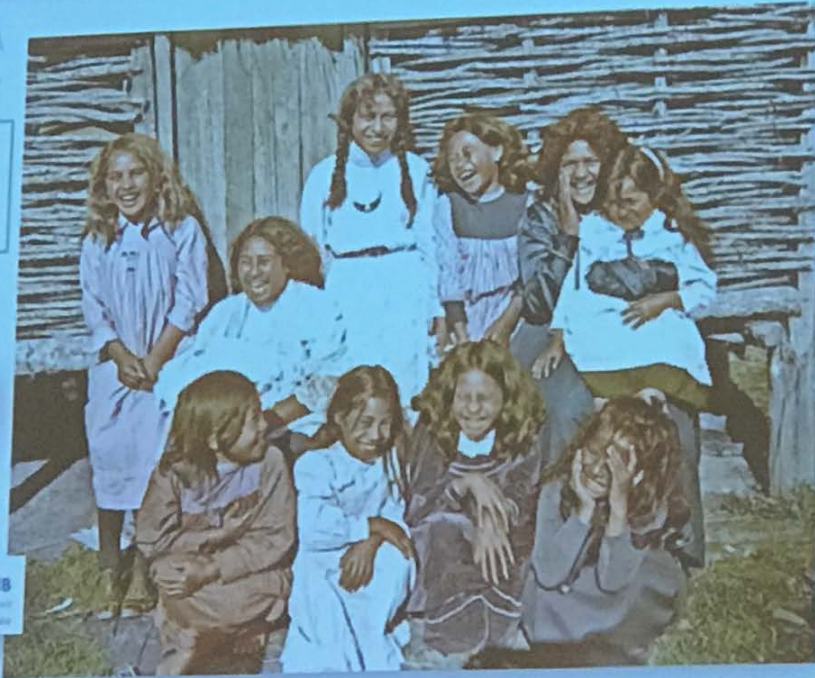


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KEVIN
WONG
DENTAL
SURGERY



Whānaungatanga



Te Runanga o Ngāti Whātua
Lower Te Tai Tokerau

Te Puna Hauora
North Shore



Ngāti Whātua Ōrākei Ltd
Central Auckland



Te Whānau o
Waipareira Trust
West Auckland



Kotahitanga
Collective
South Auckland



Manukau Urban
Māori Authority
South Auckland

Foreword #WhanauOraCI17

“Measure what Matters! Reporting on the change that matters most for whānau, hapu and iwi”



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2017/18

ENGAGE
300
WHĀNAU

- All ages
HB REGION
1. Hastings
2. Napier
3. CHB
4. Wairoa

JOBS
100

%
Self-employed

%
Benefits

EDUCATION TRAINING
100

%
Trade School
or Academy

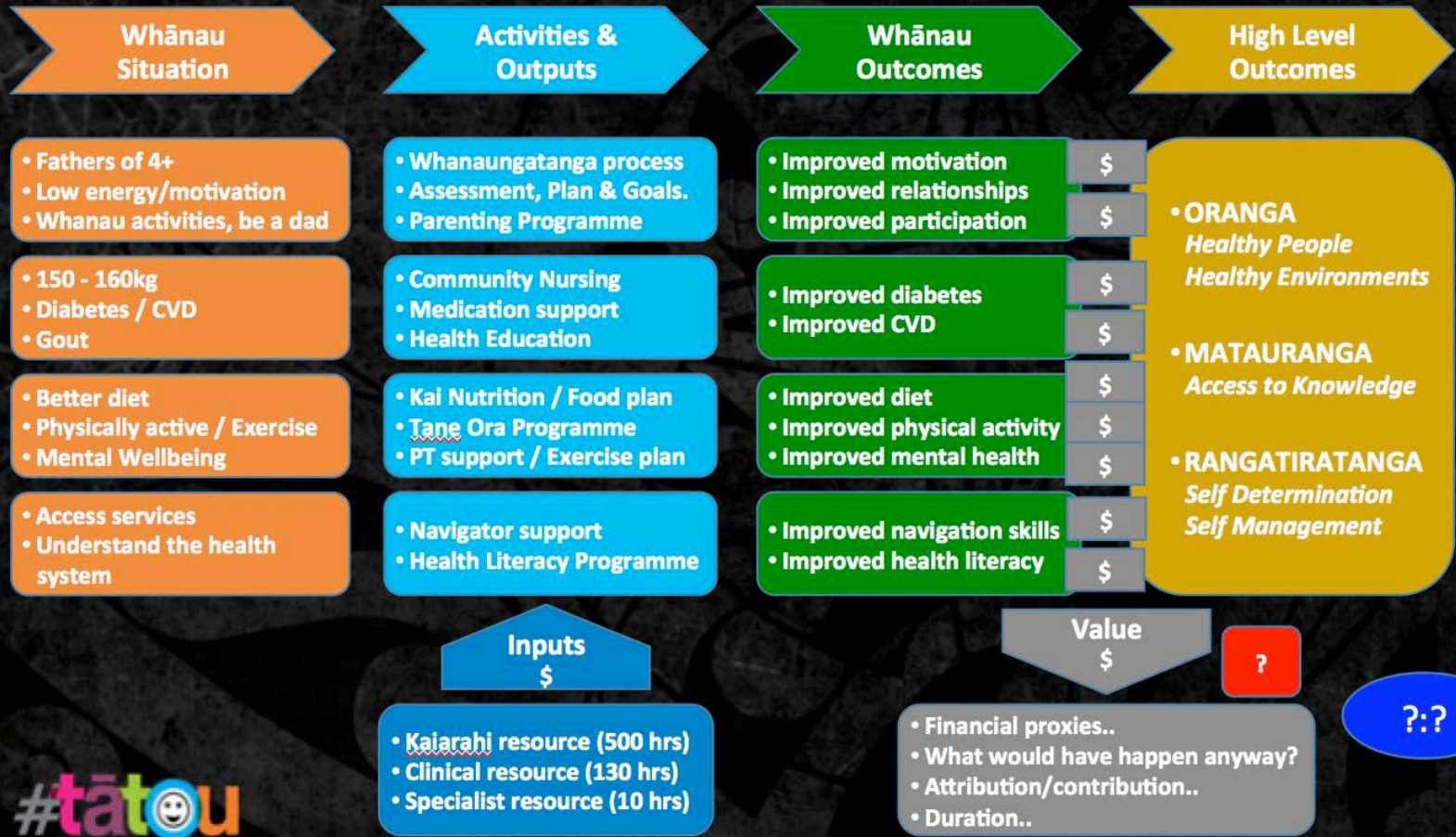
% enjoy work or education

CULTURAL CONNECT
%↑ **IDENTITY**
- TOI MĀORI
- MĀHINGA KAI

LIFE SKILLS
%↑ **INDEPENDENCE**
- DRIVER MONITORING PROGRAMME
- FINANCIAL LITERACY PROGRAMME



Social Cost...transition pathway to a full SROI





Commissioning Landscape



Commissioning For Outcomes Landscape

At the heart of Te Pou Matakana's commissioning model is the *BELIEF* that achieving outcomes for whānau are far more likely to be sustained in the long term when...

“outcomes have been identified directly by the whānau so that the whānau is well placed to have a strong sense of ownership of the outcomes and the resulting transformation for them and their whānau”



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Commissioning In Action



Managing to Outcomes



- Our Outcomes Framework and Roadmap defines our policy for 'managing to outcomes'.
- Provides a set of tools and processes to:
 - prove that we are having the intended impact
 - improve outcomes for whānau
- Co-designed and co-produced with Whānau Ora partners
- Enabling allows Whānau Ora partners to co-design and co-produce with Whānau
- Signed off in September 2015 by Whānau Ora Partnership Group



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Core Commissioning Programme



- Immediate Outcomes Programme

Kaiarahi

- Short Term Outcomes Programme



- Medium Term Outcomes Programme



- Long Term Outcomes Programme
Incubation!





Commissioning Programme also includes:

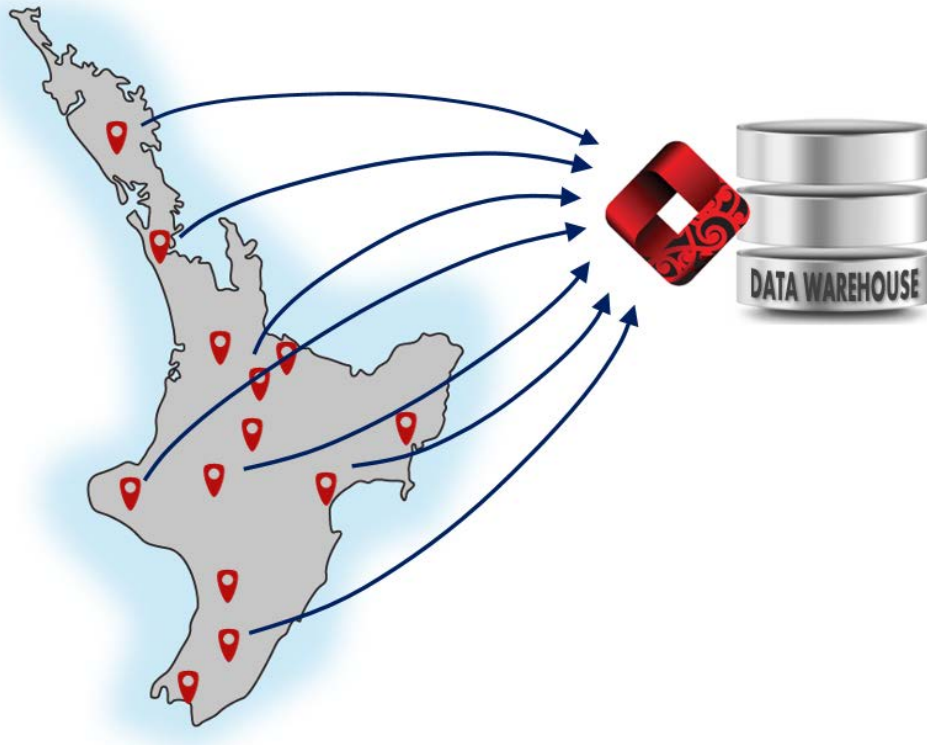
- Co-Investment Programme
 - Ministry of Health , Breast & Cervical Screening
- Research Programme
 - Managing to Outcomes
 - Programme Design, Evaluations
 - The Voice of Whānau
 - Working alongside Whānau Ora Partners



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Outcomes Measurement



- 13 Collective Impact initiatives and 60 Whānau Ora Partners

- Transactional, outcomes based data
- What is being achieved by whānau
- What services are achieving this.



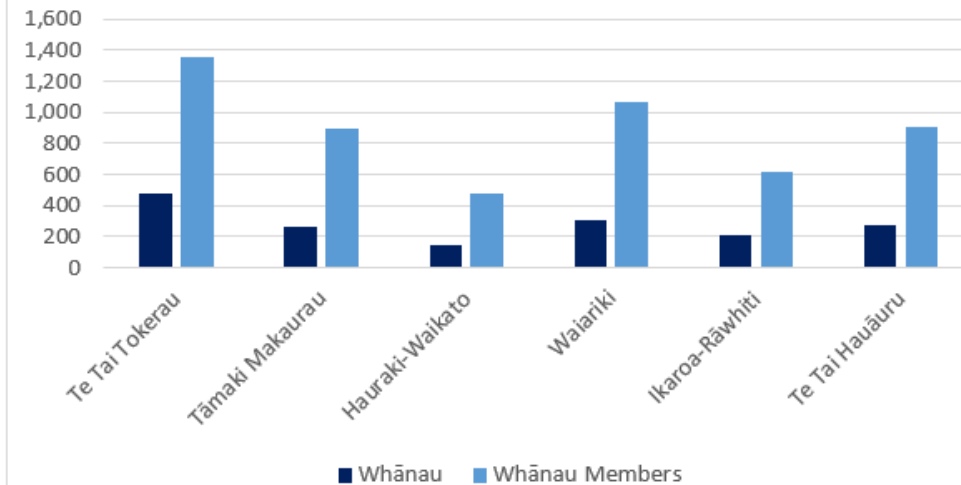
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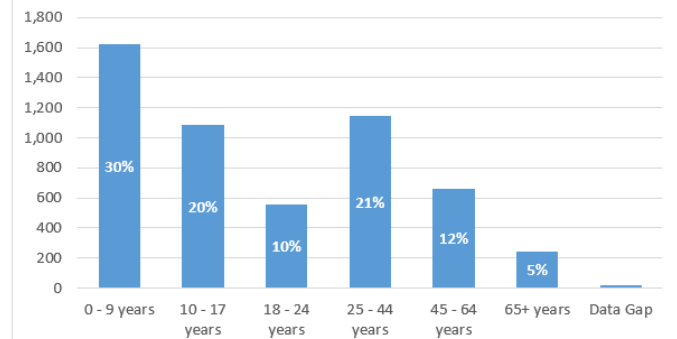
Outcomes Measurement Reporting

- **1,676 whānau and 5,327 whānau members supported through Whānau Direct**

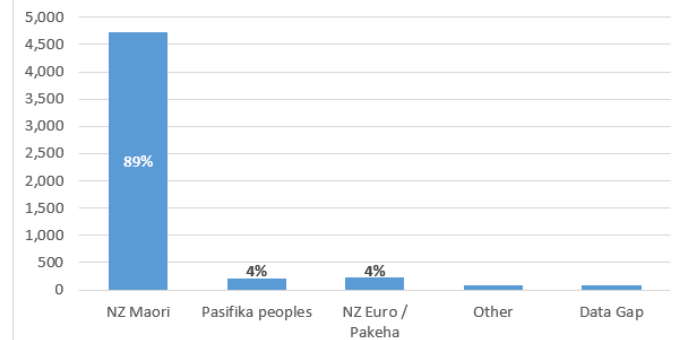
Whānau by Region



Whānau Members by Age Band

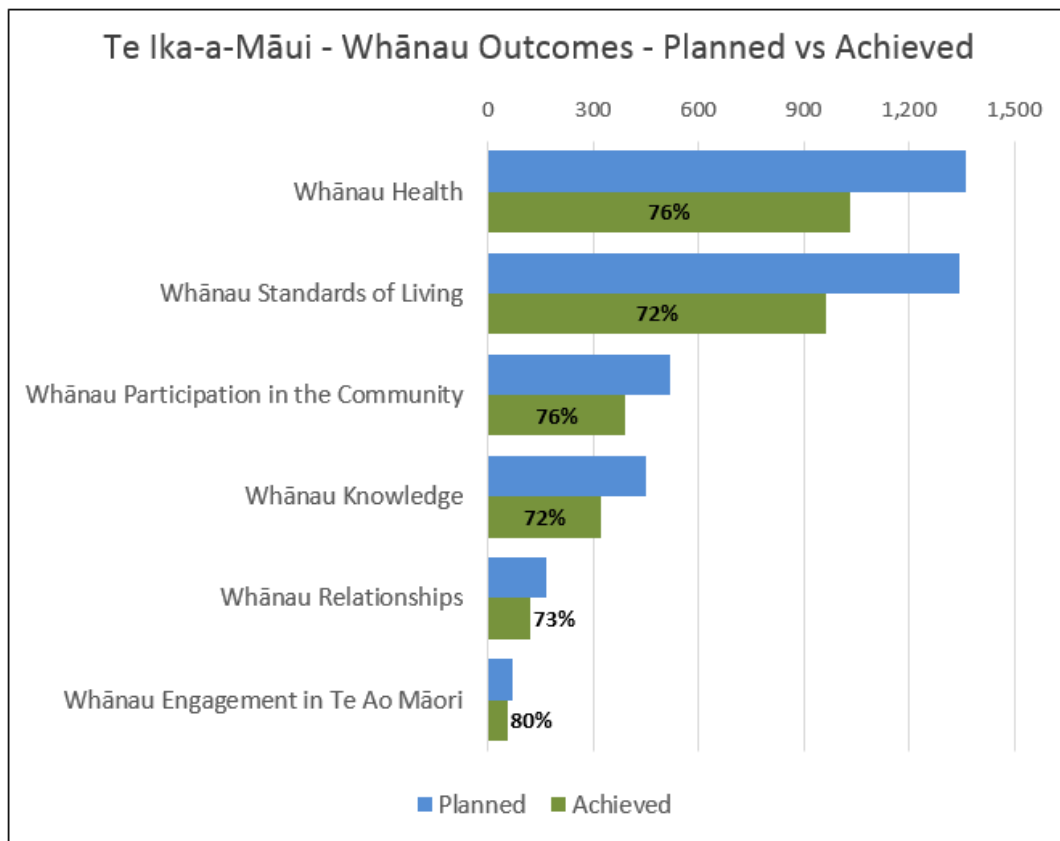


Whānau Members by Ethnic Group





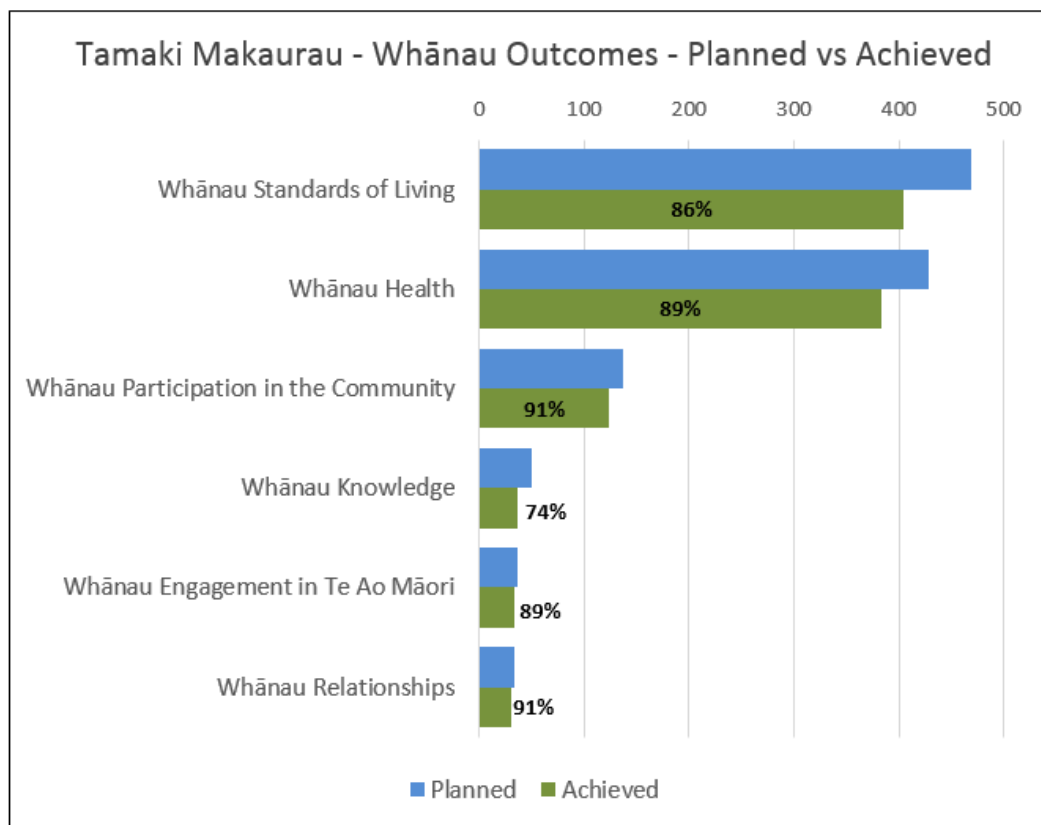
Outcomes Measurement Reporting



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Outcomes Measurement Reporting

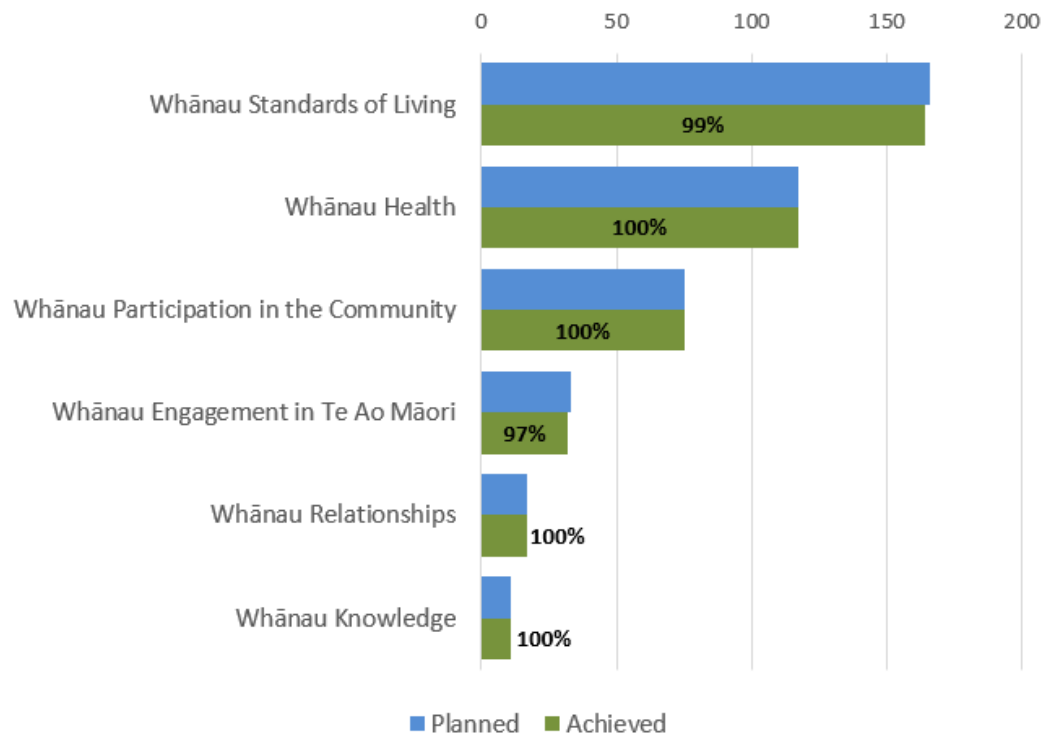


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Outcomes Measurement Reporting

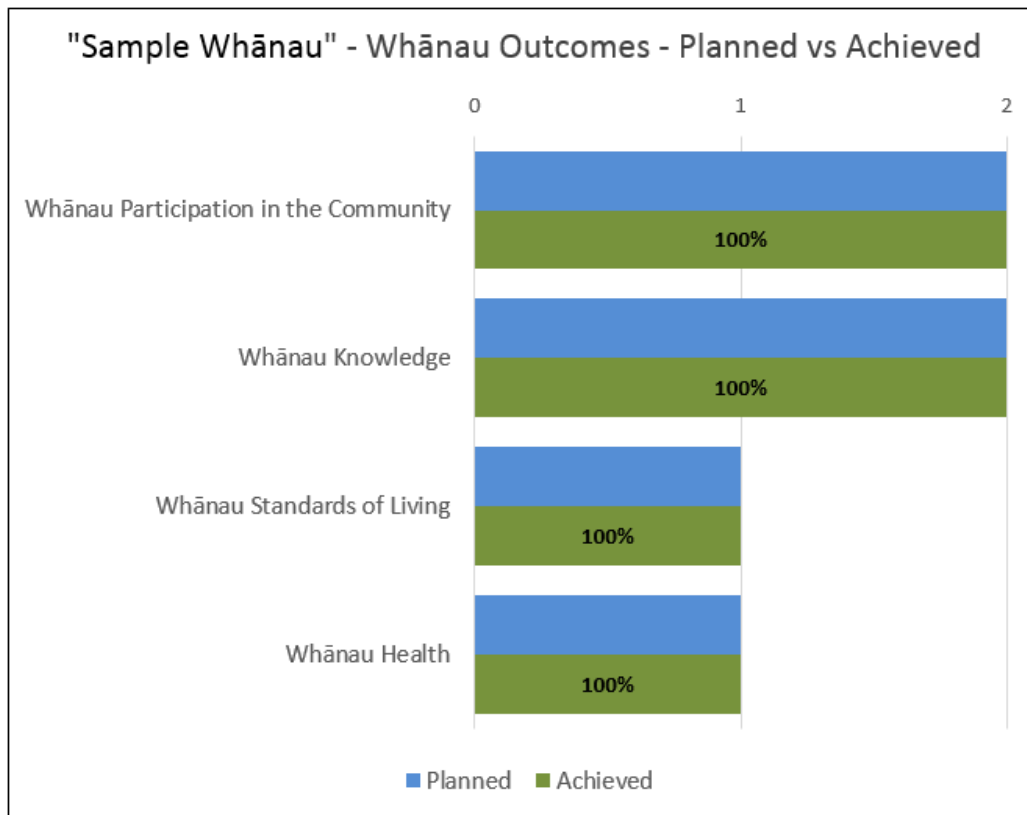
Waitakere - Whānau Outcomes - Planned vs Achieved



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Outcomes Measurement Reporting



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Whānau Story Telling

- Telling the story through the lens of Whānau supported by data
- The story of change told by Whānau is just as important as the outcome
- TPM outcomes publication on immediate outcomes.



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Our Partners and Commissioning Activities



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- Whānau Ora investment through Lead Whānau Ora Partners
- 13 Collective Impact partnerships, 13 unique initiatives, over 100 organisations
- 26 Whānau Direct partners – resources direct to whānau
- 60 Kaiārahi partners with nearly 190 FTE – supporting and working alongside whānau
- New relationships extend reach to whānau into priority communities



Fast Forward to Tomorrow!
#MāoriFutureMakers



At the heart of TPM Commissioning for Outcomes;

- Whānau Centric Model
- Whānau Wellbeing
- Measuring What Matters for Whānau
- Accountability to Whānau
- Ground Up – sustained solutions owned by Whānau
- It's a practice, its part of us, it has both our hearts & minds.

Whānau Ora!



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“Te Pou Matakana, a commissioning agency that supports the aspirations of our Whānau as they navigate their journeys towards becoming strong and resilient”



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