

# Wānanga mō Te Ratonga Whenua Māori

## Key Insights from Wānanga Two for the proposed Māori Land Service

**23 January - 19 February 2017**

**Whatungarongaro te tangata, toitū te whenua.**

While people perish, the land remains.

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# Contents

Location	Venue	Date 2017
Whangārei	Terenga Parāoa Marae	Monday 23 January
Kaikohe	Kohewhata Marae	Monday 23 January
Kaitaia	Te Ahu Centre	Tuesday 24 January
Auckland	Whatua Kaimārie Marae	Wednesday 25 January
Auckland	Te Pūea Marae	Wednesday 25 January
Hamilton	Distinction Hotel	Thursday 26 January
Te Kūiti	Les Munroe Centre	Thursday 26 January
Taumarunui	War Memorial Hall	Friday 27 January
Taupō	Waitetoko Marae	Friday 27 January
Wellington	Te Wharewaka o Pōneke	Saturday 28 January
Rotorua	Pikirangi Marae	Tuesday 7 February
Tauranga	Whareroa Marae	Tuesday 7 February
Tāneatua	Te Uru Taumatua	Wednesday 8 February
Te Kaha	Maungaroa Marae	Thursday 9 February
Tikitiki	Rāhui Marae	Thursday 9 February
Gisborne	Whirikōkā Marae	Friday 10 February
Wairoa	Taihoa Marae	Friday 10 February
Masterton	Te Rangimārie Marae	Sunday 12 February
Hastings	Waipatu Marae	Monday 13 February
Whanganui	Whanganui Racecourse	Tuesday 14 February
New Plymouth	Muru Raupatu Marae	Wednesday 15 February
Motueka	Te Āwhina Marae	Thursday 16 February
Blenheim	Scenic Hotel	Friday 17 February
Christchurch	Chateau on the Park	Saturday 18 February
Dunedin	Araiteuru Marae	Sunday 19 February

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights - Whangārei Proposed Māori Land Service

**23 January 2017**  
**15 attendees**

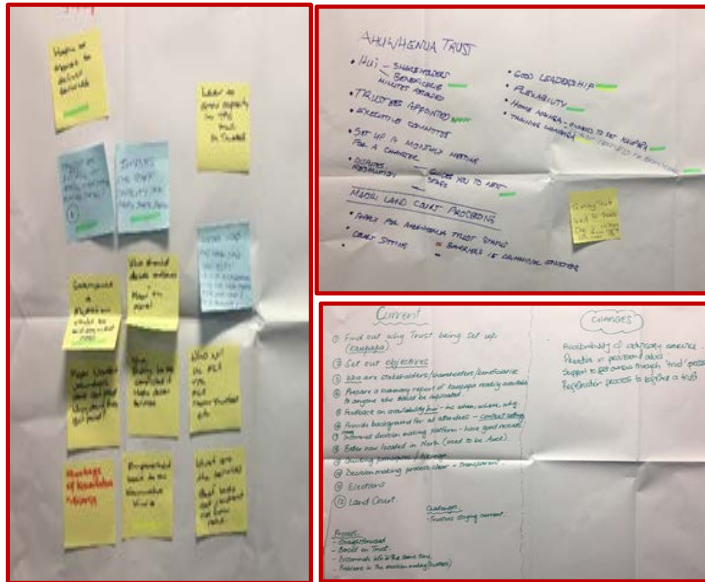
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# Ngā whakaaro ki Whangārei



*“Good decisions.  
The capability of land  
owners to make these can  
be improved by making  
more info available to land  
owners.”*

*“Hapū should  
provide these  
services.”*

## People at the wānanga in Whangārei expressed:

- interest in providing their own advisory and advocacy assistance, especially in dealing with Council practices
- desire to build the capability of Māori land owners
- expectation for Māori land owners to be able to evaluate the services so they are always improving.

*“Trusteeship is acting  
in the interests of the  
owners and in accord  
with the Trust deed.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights - Kaikohe Proposed Māori Land Service

**23 January 2017**

**24 attendees**

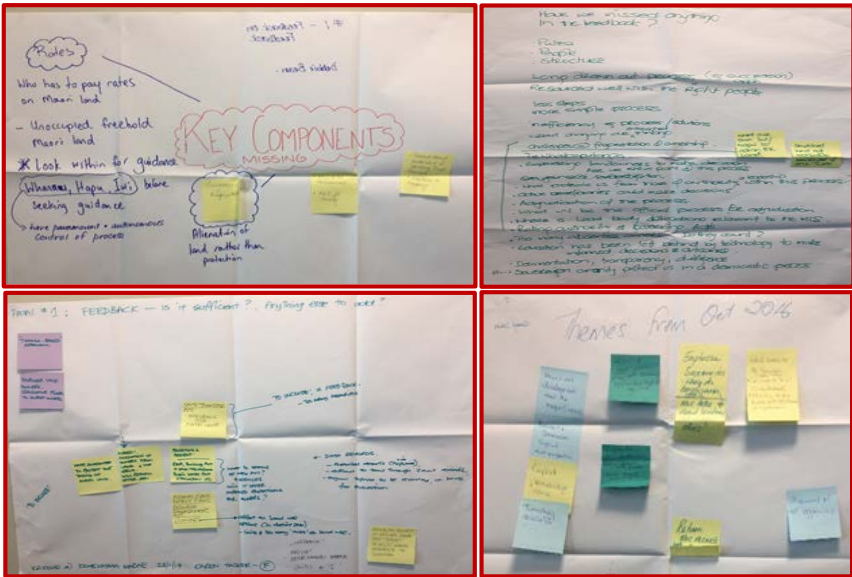
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# Ngā whakaaro ki Kaikohe



*“Whānau, hapū, iwi – keeping it in the realm of tikanga. If our whānau have issues we would go to the hapū. We would then go to the iwi rūnanga. Within the hapū and iwi rūnanga we have the people with the skills. Let’s utilise them.”*

*“Māori land owners need to be involved in deciding who will deliver the services because we are the affected party.”*

**People at the wānanga in Kaikohe expressed:**

- requirement for sufficient resourcing of education and technology so that Māori land owners are familiar with the new Māori Land Service processes
- need for support for dispute resolution services for Māori land owners.

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights: Kaitaia Proposed Māori Land Service

**24 January 2017**  
**11 attendees**

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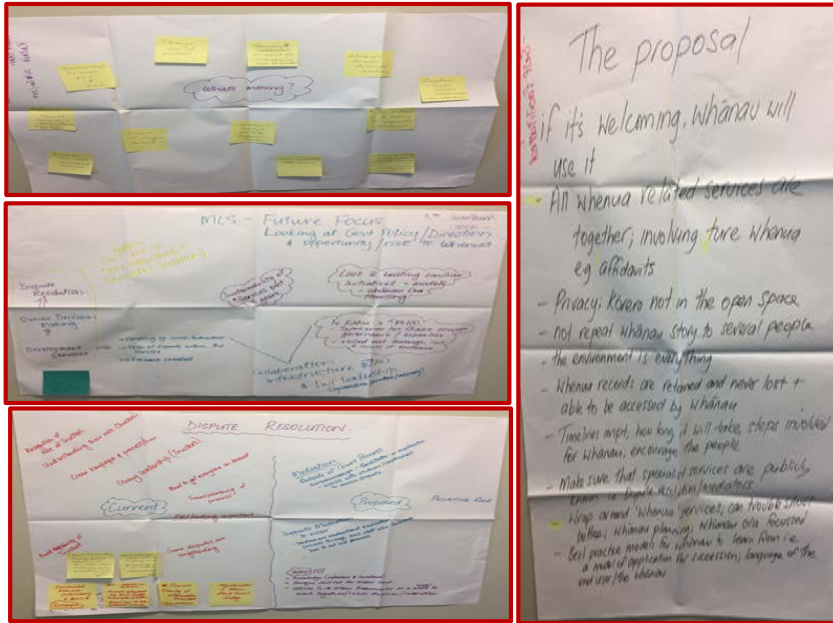
# Ngā whakaaro ki Kaitaia

*“Our internet is so slow it’s hōhā. We need skills and a hub so we can learn together.”*

*“Partner with existing services (for their information technology) like the fibre connection in our kura.”*

*“Facilitator just be there to keep the people on the take that they are there to hui about.”*

*“Working collaboratively with Councils. Will the Māori Land Service do that?”*



## People at the wānanga in Kaitaia expressed:

- desire for best practice models that whānau can learn from
- expectation that information and expertise be locally provided
- need for user-friendly services so people can understand issues that impact on the whenua.



# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights - Auckland (morning) Proposed Māori Land Service

25 January 2017

8 attendees

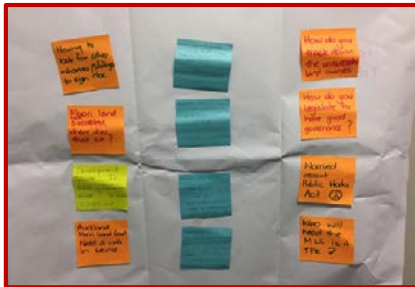
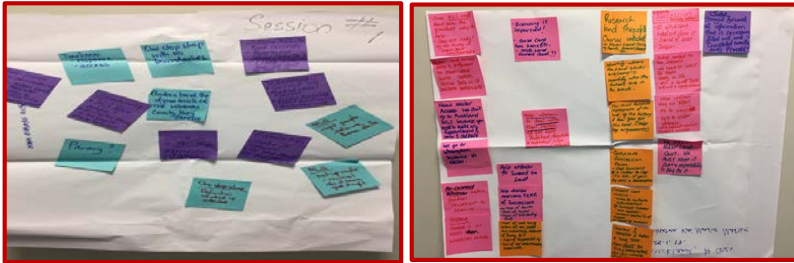
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# Ngā whakaaro ki Tāmaki-makaurau



*“Walk the journey with us and  
walk us through the phases.”*

*“Need for whānau to reconnect  
with each other before  
reconnecting with the whenua.”*

## People at the wānanga in Auckland expressed:

- a wish for more mechanisms and better coordination for engaging owners who are disconnected from their land
- need for staff to provide quality services and information, as well as understand the dynamics of the whānau and community they serve.

*“Māori Land Service set up;  
do it once, get it right.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights - Auckland (evening) Proposed Māori Land Service

**25 January 2017**  
**23 attendees**

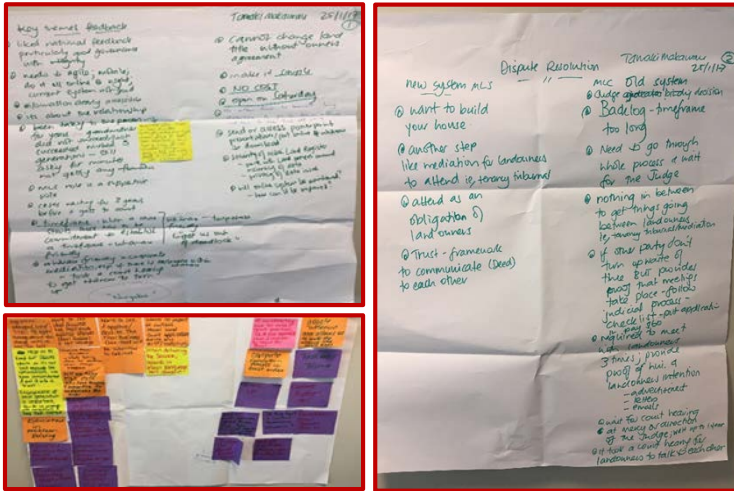
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# Ngā whakaaro ki Māngere



*“Keep it simple, be responsive and have one navigator for me on my journey. And underlying that is tikanga Māori.”*

## People at the wānanga in Māngere expressed:

- strong support for ‘good governance with integrity’
- encouragement for engaging the next generation with technology tools and virtual interaction with the whenua
- desire for whānau-friendly services that are agile and mobile with qualified, accessible and supportive staff.

*“External, neutral, mediator, trained problem solver. Helps land owners to understand and make their own resolution.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights - Hamilton Proposed Māori Land Service

26 January 2017

28 attendees

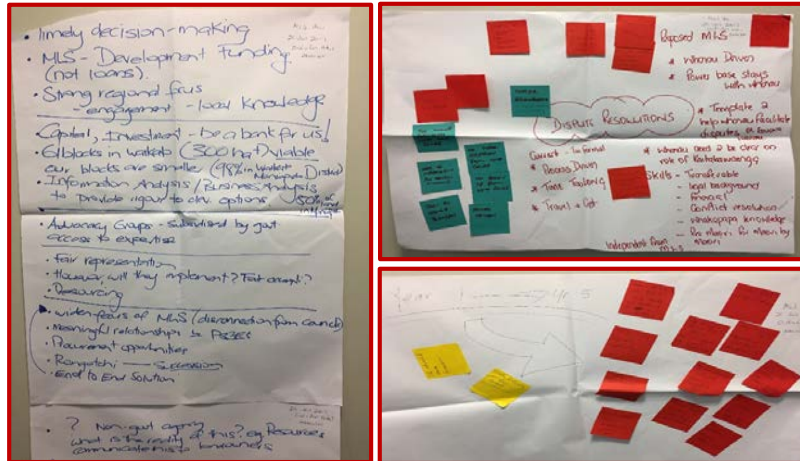
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# Ngā whakaaro ki Kirikiriroa



*“Māori Land Service as a total solution – end to end.”*

*“Develop tools to support whānau to make good decisions.”*

## People at the wānanga in Hamilton expressed:

- interest in providing their own services for their rohe
- desire to access development funding (not loans)
- wish for tools to be developed that will support whānau to make good decisions
- importance of trust activities being transparent – keeping owners informed
- significance of retaining whenua in whānau ownership.

*“Tainui Waka.  
By Māori for Māori.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights - Te Kūiti Proposed Māori Land Service

**26 January 2017**  
**10 attendees**

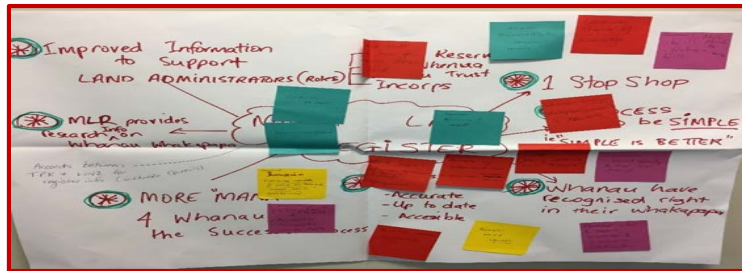
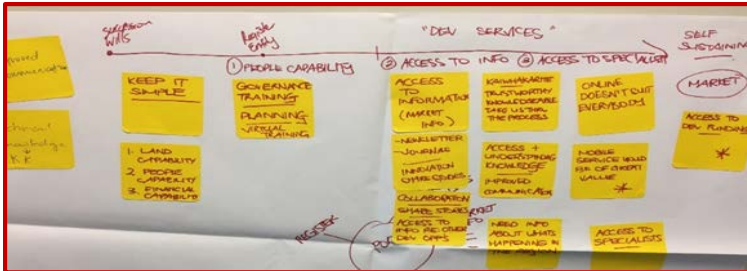
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# Ngā whakaaro ki Te Kūiti



*“Proactive kaupapa Māori education programme that includes values.”*

*“A Māori land register that is accurate, accessible and up-to-date.”*

## People at the wānanga in Te Kūiti expressed:

- desire for access to development funding and seed funding
- a wish for different channels for governance training
- preference for collaboration to be promoted and development models to be shared.



# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Taumarunui Proposed Māori Land Service

**27 January 2017**  
**40 attendees**

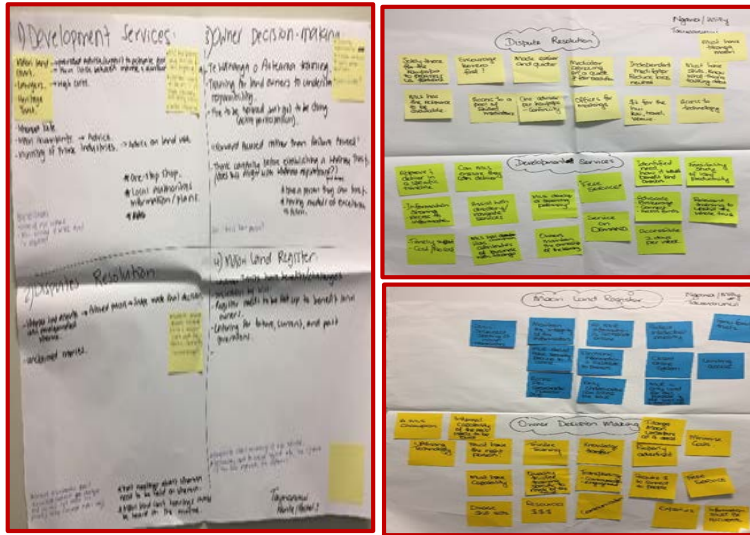
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# Ngā whakaaro ki Taumarunui



*“Tikanga before law. One has control yet the other one should have it.”*

*“Disputes are for whānau to sort out.”*

*“Tikanga Māori underpins all four core areas of service.”*

## People at the wānanga in Taumarunui expressed:

- support for accurate, accessible information which is delivered online and kanohi ki te kanohi
- desire for a one-stop shop that includes local authority/Council information
- need for governance training and a model of excellence for Trusts
- vision of the Service being an advocate for whānau when dealing with agencies such as Councils.

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Taupō Proposed Māori Land Service

**27 January 2017**  
**16 attendees**

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# Ngā whakaaro ki Waitetoko Marae



*“We want to provide for our own people without the high costs.”*

## People at the wānanga in Taupō expressed:

- support for helping whānau return to the land
- requirement for the Service to be tikanga or iwi driven
- preference for a processes where decisions are binding
- need for capital funding for development purposes
- requirement for services to be free
- importance of including smaller towns
- need for acknowledgement that iwi and hapū have valuable resources – local knowledge.

*“We have valuable technical skills and want input into the set up of this service.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Wellington Proposed Māori Land Service

**28 January 2017**  
**12 attendees**

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# Ngā whakaaro ki Te Whanganui a-Tara



## People at the wānanga in Wellington expressed:

- need for strong succession strategies
- requirement for information to be accessible, flexible, secure and user-friendly
- preference for a system that updates all information once, automatically
- desire for an agile, personalised service with dedicated experts assisting whānau through an entire process
- vision of a collaborative model where information is shared with, for example, Councils.

*“Tikanga Māori first.”*

*“Spend the funds on services, not bricks and mortar.”*

*“Technology helps to eliminate the barriers of geography.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Rotorua Proposed Māori Land Service

**7 February 2017**  
**43 attendees**

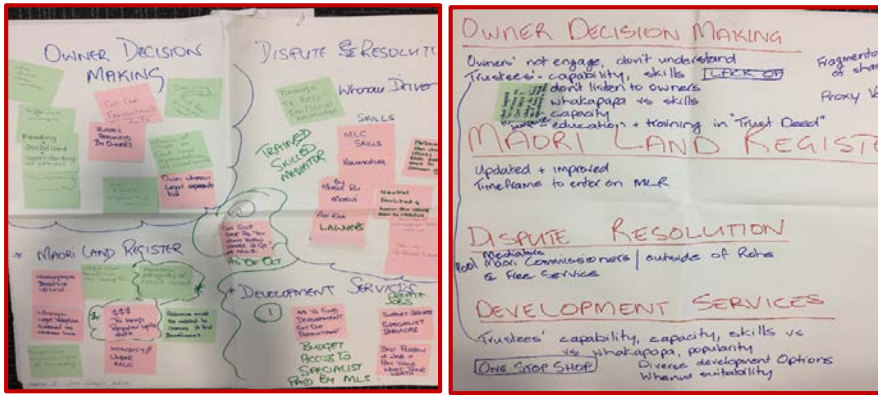
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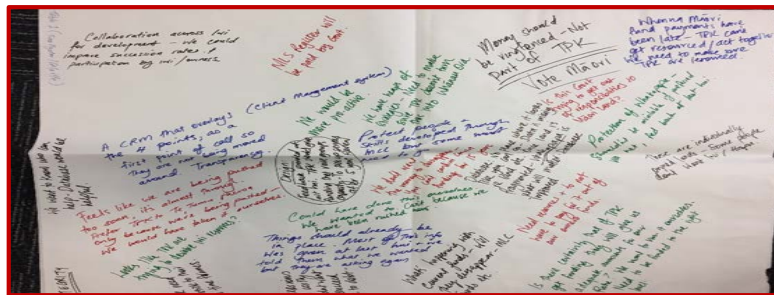
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# Ngā whakaaro ki Rotorua



*"By Māori for Māori.  
By Te Arawa for Te  
Arawa."*



*"Uphold Māori bloodlines.  
No exception."*

## People at the wānanga in Rotorua expressed:

- strong support for the Service to be devolved to iwi
- importance of skilled mediators having strong local knowledge of tikanga, reo, whakapapa and whenua
- desire for the Service to retain institutional knowledge and skills
- need for planning and activities to be owner-driven
- support for whānau development so they can make well informed decisions.



# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Tauranga Proposed Māori Land Service

**7 February 2017**  
**18 attendees**

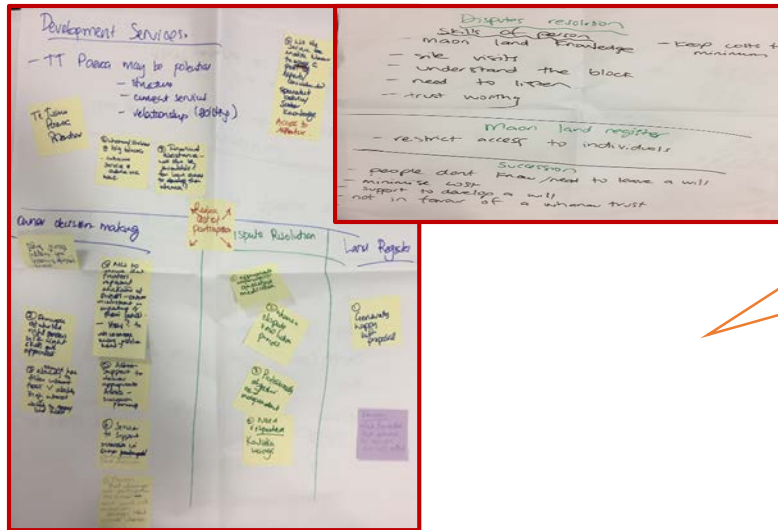
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# Ngā whakaaro ki Tauranga



*“Simple services that empower people to make informed decisions.”*

*“Financial literacy support for Trusts.”*

## People at the wānanga in Tauranga expressed:

- desire for a good range of workable templates across the range of services
- requirement for accountability to owners
- support for restricted access to the Māori Land Register.

*“Participation in owner decision making through multiple mediums. Kanohi kitea still most important.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Taneatua Proposed Māori Land Service

**7 February 2017**  
**11 attendees**

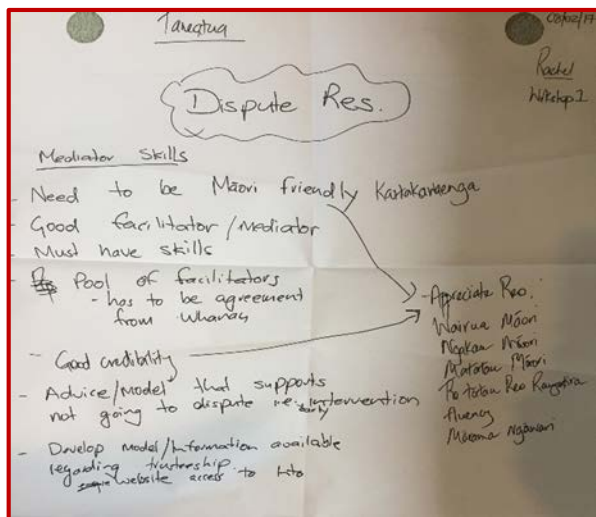
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# Ngā whakaaro ki Taneatua



*“Mā te Maori, mō te Māori, me te Māori.”*

*“Tēnei kaupapa pēhea te āhua? He māmā noa iho - me wairua Māori, me ngākau Māori, me matatau Māori – koinā te āhua o te tangata he ngākaunui ki te kaupapa. Ki te mārama ki te kaupapa, kia ngāwari – āta whakarongo ki te kōrero, āta tau.”*

## People at the wānanga in Taneatua expressed:

- strong demand for quality governance training
- strong demand for further training and support to maximise and develop the land to its greatest potential
- need for “all the oppressive structures” to be reviewed
- interest in providing own services for own rohe
- support for a Mataatua-led MLS through TPK.

*“How should this work look? It’s easy – it should have a Māori spirit, a Māori heart and Māori expertise. Those are the attributes of anyone who is devoted to the issues. If they understand it, it’ll be easy, listen carefully to what’s being said, and the issue will be settled well.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Te Kaha Proposed Māori Land Service

**9 February 2017**  
**17 attendees**

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# Ngā whakaaro ki Te Kaha

**Māori Land Register**  
Ensure records are accurate + up to date

- ensure accurate information
- ensure records are up to date
- ensure records are accurate + up to date

**OWNER DECISION MAKING**

OWNERS (MTOs) should be empowered to make decisions about their land.

- ensure records are accurate + up to date
- ensure records are accurate + up to date

**Development Services**  
Empower owners to understand + achieve their aspirations

- 4% (funding) → where will funding for development come from?
- provide the services support for owners
- ensure records are accurate + up to date

**Dispute Resolution**

Use a mediator to help resolve disputes.

- ensure records are accurate + up to date
- ensure records are accurate + up to date

## People at the wānanga in Te Kaha expressed:

- need for strong governance training and better education about Trusts
- request for simplified language and processes
- support for landowners to become experts in the development of their own land
- requirement for support funding and investment initiatives
- emphasis on importance of kanohi ki te kanohi
- need for clear decision-making processes to minimise chance for disputes.

“Mana motuhake o ngā hapū. This must be recognised.”

“Must upskill the people so we can do it ourselves.”

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Tikitiki Proposed Māori Land Service

**9 February 2017**  
**2 attendees**

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# Ngā whakaaro ki Te Rāhui Marae



## People at the wānanga in Tikitiki expressed:

- desire for governance training and succession planning, including encouraging owners to make wills to overcome succession disputes
- value of kaitakawaenaga (mediators) being impartial, having good local knowledge, integrity and honesty
- strong support for activities and planning to be owner driven.

*“Accountability back to the Maori land owners.”*



# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Gisborne Proposed Māori Land Service

**10 February 2017**  
**37 attendees**

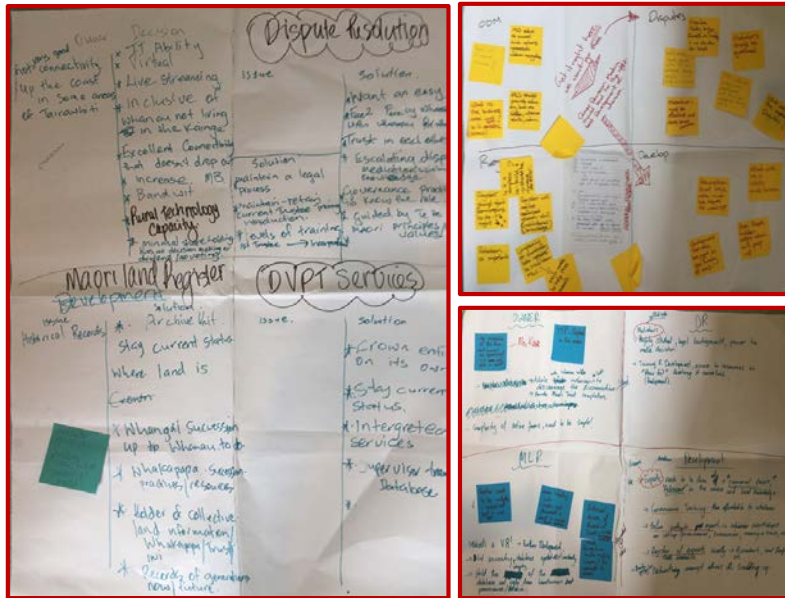
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# Ngā whakaaro ki Tūranganui-a-Kiwa



*“Guided by Te Ao  
Māori principles and  
values.”*

## People at the wānanga in Gisborne expressed:

- need for proactive support of all land owners, both big and small
- interest in technology to connect pakeke with rangatahi and overcome barriers of rural living
- support for a tuākana – teina model: bigger blocks helping smaller blocks
- desire for more simple forms and templates
- strong preference to keep the land register in the same location as the land.

*“Goal is to have the  
best service possible;  
to be self-funded and  
independent.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Wairoa Proposed Māori Land Service

**20 September**  
**52 attendees**

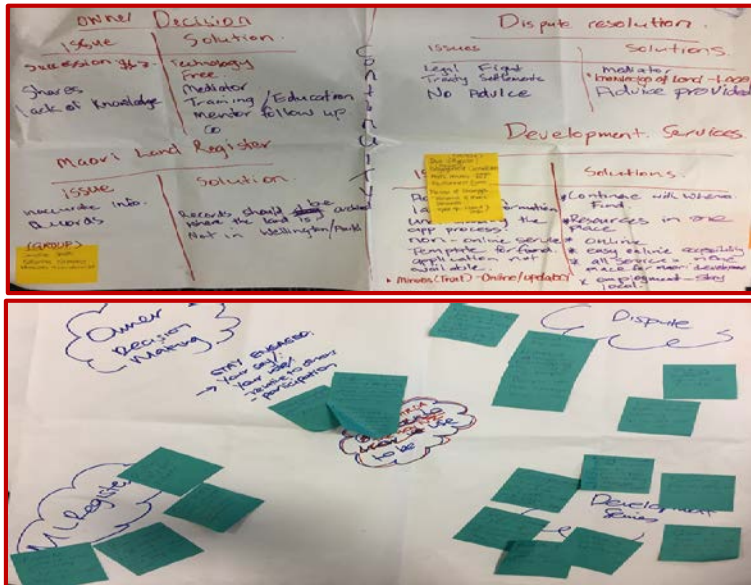
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# Ngā whakaaro ki Te Wairoa



*“What we need is a one-stop shop.”*

*“Getting back to the whenua is healing and relearning how we used to roll.”*

## People at the wānanga in Wairoa expressed:

- desire for a one-stop shop with easy access to all information and development resources - at no cost
- strong preference that records be archived where the land is
- need for whakapapa information to be secure
- wish for others to recognise that owners' focus for the whenua is not just on economics.

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Masterton Proposed Māori Land Service

**12 February 2017**  
**11 attendees**

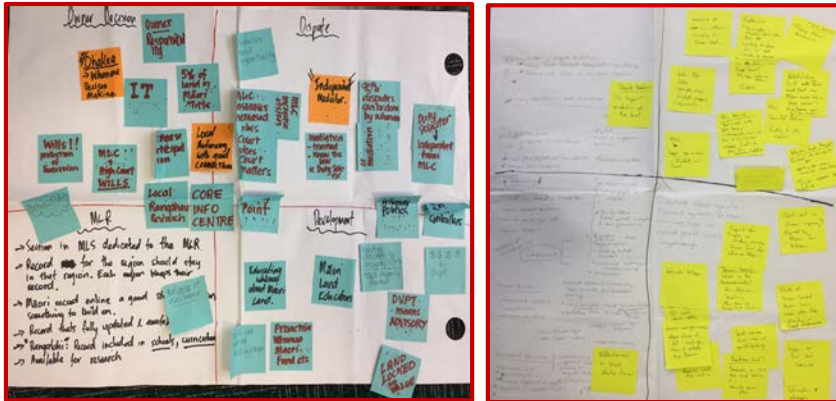
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# Ngā whakaaro ki Whakaoriori



*“Ninety per cent of disputes can be sorted by whānau.”*

## People at the wānanga in Masterton expressed:

- the importance of a tikanga Māori framework
- desire for a one-stop shop with strong regional knowledge, local networks and the local land register
- need for land matters to be owner driven
- support for the use of future focused technology but not in place of kanoahi ki te kanoahi service
- need for proactive succession planning
- a proposal for a third option to lead the implementation of MLS; Māori Incorporation framework, otherwise supported TPK-led model.

*“Educate Māori land owners, especially rangatahi.”*

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Hastings Proposed Māori Land Service

**13 February 2017**  
**13 attendees**

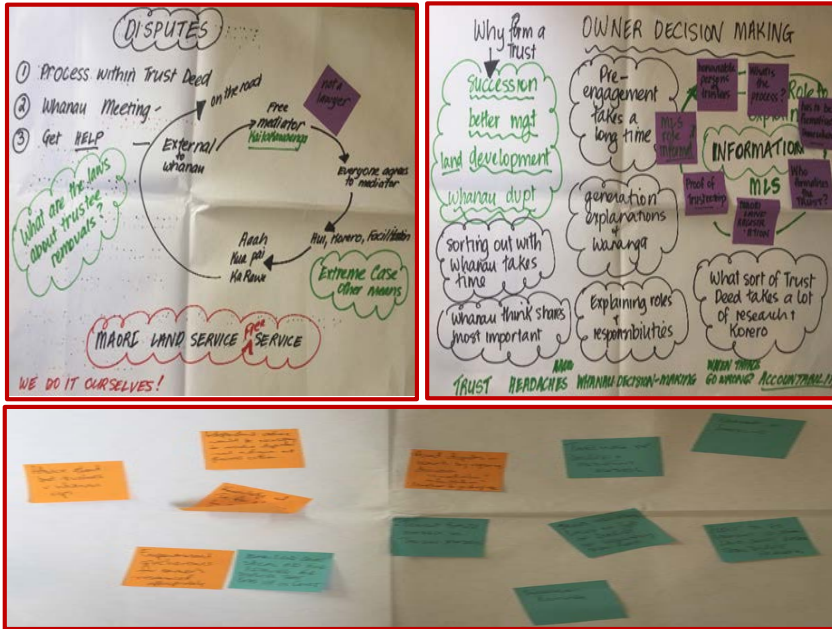
**Whatungarongaro te tangata, toitū te whenua.**

While people perish, the land remains.

*“To Māori, land is everything. Land provides our sense of identity, belonging, and continuity.”*

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# Ngā whakaaro ki Heretaunga



*“Don’t get stuck setting policies for ‘worst case’ when they rarely happen.”*

*“Do it once.  
Do it properly.”*

*“Empower our own to deliver these services for ourselves.  
Tino rangatiratanga.  
Kua tae te wā.”*

## People at the wānanga in Hastings expressed:

- requirements for processes to be made simple while keeping accountability measures strong
- need for governance templates, tools for training and experts to help whānau make the best decisions for their whenua
- desire for empowerment of owners through adequate resourcing
- importance of kanohi ki te kanohi communication
- Importance of staff who are knowledgeable, independent, unbiased and mobile.



# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Whanganui Proposed Māori Land Service

**14 February 2017**  
**43 attendees**

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# Ngā whakaaro ki Whanganui

**Owner Decision Maker**

Process for the trustees to ensure they understand their roles & responsibilities

- Trustees Training / Apply School 2007
- Better understanding of the process 1-1
- Level 1 monitoring services to observe & advise
- No decision making for us
- "Do it with us not for us"
- Need protection for the land & assets / Low / No fees to LMS / Alternative Rates
- Support to get messaging out / Database Management

**Māori Land Register**

- Combining registers LMS - one stop shop
- One department / No fees!
- Privacy Act needs to be revised
- Access to minutes
- Whānau land to assist whānau how they connect.

**Development Services**

- Good legal advice on the process
- Support for others to utilise whānau
- Kanohi ki te Kanohi / Someone to help navigate you way to those service sources
- Funding for Mediation / Fees / Māori
- Dispute Resolution

**Mediators** - good knowledge / kaupapa Māori

- Support qualification
- Facilitate whānau to make own decisions / decisions
- Using the resources of MLC
- Use the skills we already have

**MLS** = Advisory Service not the decision makers



**Owner Decision Makers**

- Education / Information to all Māori Land owners
- ensure best practice when decisions from trustees & Māori Land Court
- empowering landowners in making decisions

**Dispute Resolution**

- Mediation / Arbitration / Court
- Mediators / Arbitrators
- Dispute Resolution

**Māori Land Register**

- easier access / accessible
- the position / encouraging / accessible
- accessible

**Whānau Services**

- Housing / population development
- range of legal services / legal advice
- support for business development opportunities
- legal advice
- supporting / management / as decision services
- programs designed by MLC for Māori

*“A Māori Land Service to provide the means for Māori land owners to be our own masters.”*

*“Do it with us, not for us.”*

## People at the wānanga in Whanganui expressed:

- interest in providing their own services for their rohe
- expectations of being involved in the evaluation/review of the Māori Land Service
- need for the upskilling of Māori land owners to raise their capability, lead land development and create career pathways.

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – New Plymouth Proposed Māori Land Service

**15 February 2017**

**16 attendees**

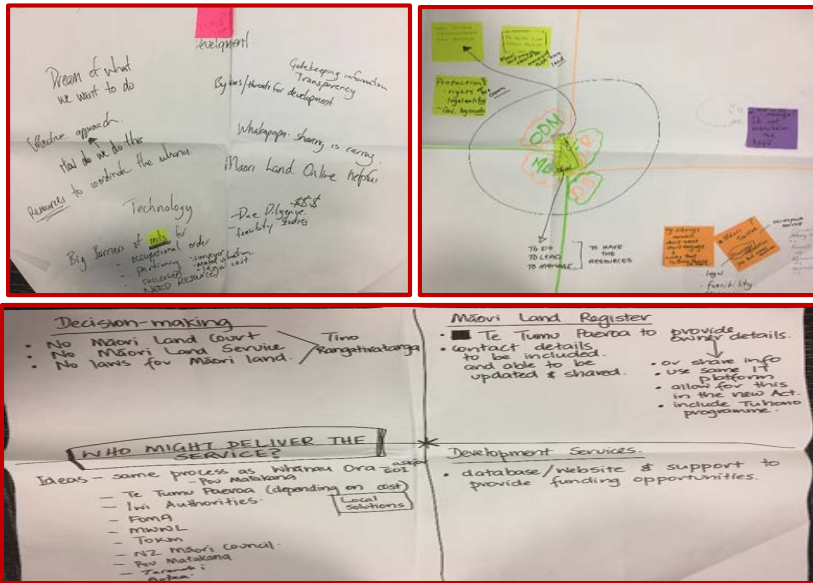
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# Ngā whakaaro ki Ngāmotu



*“We need to get back to our connection to our whenua – ūkaipōtanga.”*

*“People in governance roles should be responsible for ensuring land owners understand what is happening with their land.”*

## People at the wānanga in New Plymouth expressed:

- interest in providing their own services for their rohe
- desire for Māori land owners to be encouraged to work together
- views that the suitable service provider will need to be the best provider, with the right experience, knowledge, expertise and resources.

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Motueka Proposed Māori Land Service

**16 February 2017**  
**22 attendees**

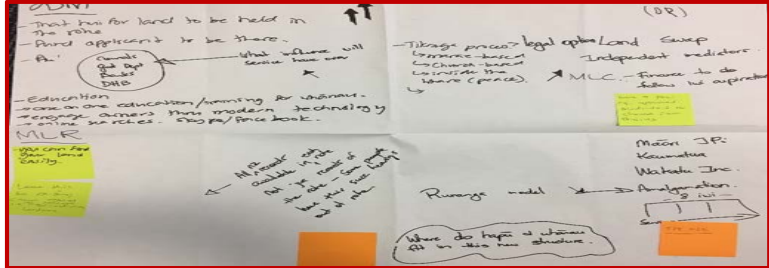
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# Ngā kōrero ki Motueka



“One on one education and training for whānau.”

**People at the wānanga in Motueka expressed:**

- interest in providing their own services for their rohe
- need for tikanga Māori based services with people friendly staff who have a positive attitude.

“Access to records being available in each rohe.”

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Blenheim Proposed Māori Land Service

**17 February 2017**  
**12 attendees**

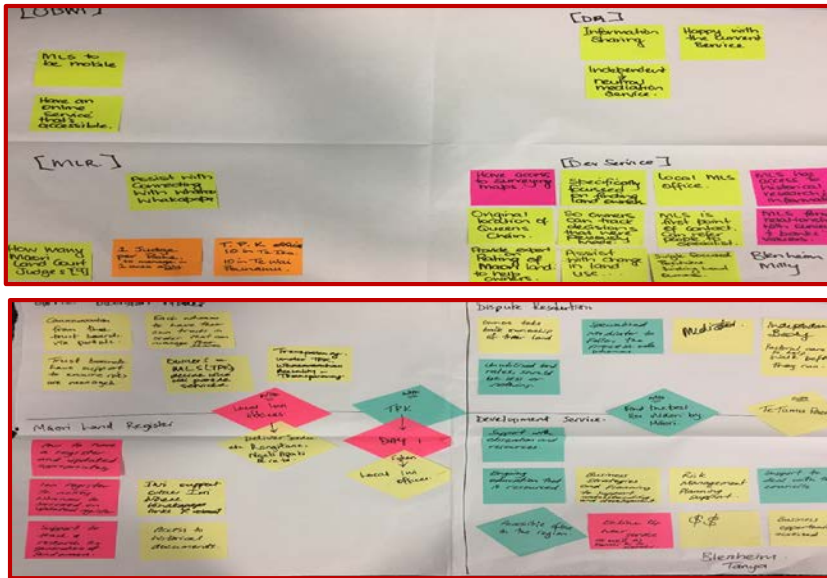
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# Ngā whakaaro ki Te Waiharakeke



“Have Māori land owner start-up packs.”

“Kaupapa Māori organisation – by Māori, for Māori with Māori.”

## People at the wānanga in Blenheim expressed:

- interest in providing their own services for their rohe
- desire for advocacy and practical assistance to be across the range of proposed services
- need for owners and trustees to understand their responsibilities.



# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Christchurch Proposed Māori Land Service

**18 February 2017**

**18 attendees**

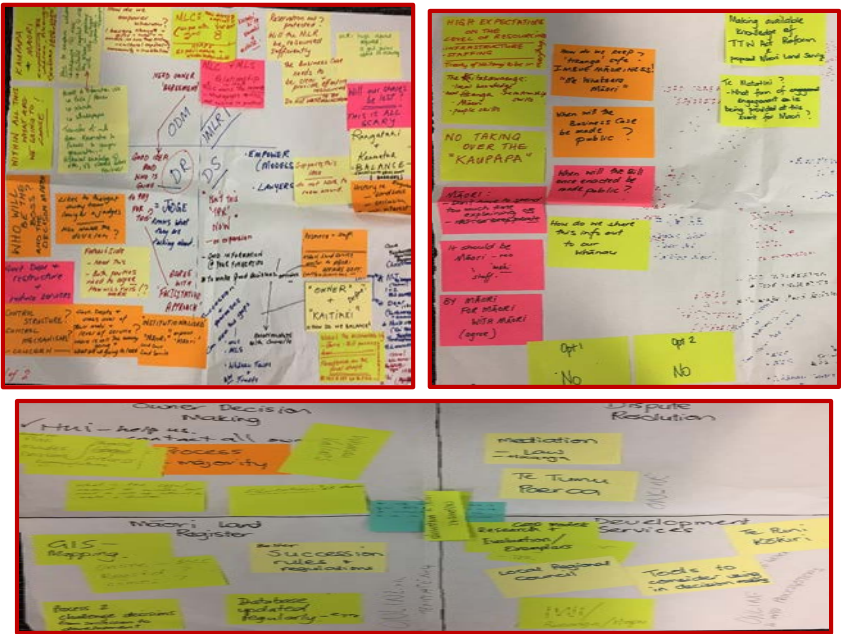
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# Ngā whakaaro ki Ōtautahi



*“Whānau have a responsibility to share information.”*

*“By Māori, for Māori with Māori for the future.”*

**People at the wānanga in Ōtautahi expressed:**

- interest in providing their own services for their rohe
- high expectations about the level of resourcing needed to achieve the proposed services
- need for greater emphasis on improving owner connectivity
- importance of kaupapa Māori based services.

# Wānanga II mō Te Ratonga Whenua Māori

## Key Insights – Dunedin Proposed Māori Land Service

**19 February 2017**  
**10 attendees**

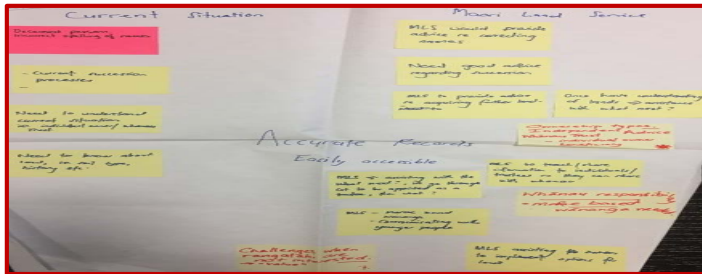
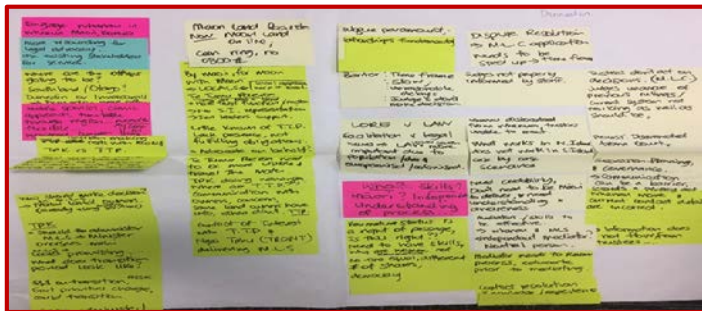
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# Ngā whakaaro ki Ōtepoti



*“Owners have got to realise that it is their mokopuna that are going to inherit this. Many of us older ones will need to recognise our time to step aside and make way for our rangatahi who have the skills and ability.”*

**People at the wānanga in Ōtepoti expressed:**

- interest in providing their own services for their rohe
- desire for advice and advocacy across all matters involving Māori land.