

Whānau Ora Update for District Health Boards



Issue 1 – September 2011



From Te Kete Hauora Deputy Director-General Teresa Wall

Tēnā rā tātou katoa.

Welcome to the first issue of Te Kete Hauora's electronic newsletter, providing Whānau Ora updates to District Health Boards (DHBs) around the country.

In this newsletter we look at the Whānau Ora Hui – Sharing the learning – held in Auckland in mid-August. We also provide brief updates on ongoing Whānau Ora implementation work.

We are aiming to send this e-newsletter out regularly, to keep you informed of Whānau Ora implementation, milestones and success stories.

If you have a story that highlights a particular Whānau Ora success you would like to share with other DHBs in upcoming issues of this newsletter, please contact: marama_ellis@moh.govt.nz



Sharing the learning

Whānau Ora took centre stage in Auckland last month during a national hui aimed at giving collectives the opportunity to showcase innovative practices and insights.

Some 360 people, including DHB representatives, registered for the Whānau Ora Hui: Sharing the learning on 15–16 August. However, organisers say the total number of people who attended during the two days was probably closer to 400.

It was the first national forum enabling all 25 collectives to share their experiences of Whānau Ora since their selection in October 2010.

As well as capturing the roll-out of Whānau Ora in the past year, the hui emphasised the ongoing programme implementation and engagement between whānau, collectives, government and non-government agencies.

A collective-led working party organised the hui, with support from Te Puni Kōkiri.

Five key topics were discussed during the workshops:
Whānau-centred practices;
achieving outcomes;
investing in our workforce;
investing in infrastructure and quality; and
governance and leadership.



Whānau perspective: Key speakers at the hui were Liana Burns, left, and Sarah Smith.

For more information about the August hui, including presentation and media materials, as well as its photographic highlights, go to: www.whanauorahui.co.nz

Quotable quotes

'The most important thing is that we get really good outcomes for our whānau and they get good outcomes for themselves.' **Minister Responsible for Whānau Ora Tariana Turia**





‘This is a provider hui. It is very important that we start to learn about the greatness and richness of collectives.’ **Te Whānau o Waipareira chief executive John Tamihere**

‘The Whānau Ora landscape now has enough players who are committed to the Whānau Ora philosophy at all the important strategic points to ensure the state sector is more effective for Māori.’ **Te Puni Kōkiri chief executive Leith Comer**

‘Whānau potential is high and ready to be unleashed . . . Whānau Ora provider networks are extensive, committed, innovative, and ready to learn from each other . . . Whānau Ora is already

anchored on solid foundations that will bring fresh opportunities and gains for whānau in the decade ahead.’ **Acting chair of the Whānau Ora Governance Group Professor Sir Mason Durie**

‘Whānau Ora gives us the chance to look at the possibilities of succeeding. With the right kind of support within the community and a bit of willpower, we can do it.’ **Whānau representative, 19-year-old Sarah Smith**

‘Seeing families struggle has created a voice deep down, telling me things need to change. We can make that change, make a start now.’ **Whānau representative, 20-year-old Liana Burns**

Results-based accountability resources

Te Kete Hauora recently sent out results based accountability resources to DHBs to consider using with Māori health providers.

The resources include a DVD and several books from Mark Friedman, of the Fiscal Policy Studies Institute in New Mexico. Other resources are available from the institute’s website www.resultsaccountability.com

Mark has worked extensively with the Ministry of Social Development in recent years, as it developed its outcomes-based approach to contracting.

Te Kete Hauora Deputy Director-General Teresa Wall said many Māori health providers are participating in two priority areas – the Te Puni Kōkiri-led implementation of Whānau Ora and the implementation of Better, Sooner, More Convenient Primary Health Care. Participation brings opportunities for providers to further develop their service models.

‘It is hoped the results based accountability resources will prove useful to Māori health providers, and give both providers and DHBs tools to use together,’ Teresa said.

Transforming our futures

DHBs should now have hard copies of the new electronic booklet *Whānau Ora: Transforming our futures*.

Launched in mid-August, the booklet looks at the Whānau Ora approach to empower New Zealand whānau, allowing them to transform their futures by taking control of their lives.

Whānau Ora is driven by a focus on outcomes: that whānau will be self-managing, living healthy lifestyles, participating fully in society, economically secure, successfully involved in wealth creation, cohesive, resilient and nurturing.

Perhaps the biggest immediate difference is that services, providers and agencies are required to work differently to centre their focus on whānau.

To download a copy of this booklet, go to:

<http://www.maorihealth.govt.nz/moh.nsf/indexmh/whanau-ora-transforming-futures>



National snapshot

- Twenty-five provider collectives involving more than 150 health and social service providers are beginning work to develop and deliver Whānau Ora.
- These providers continue to offer existing services to their communities while they work on changes to their service delivery to engage whānau.
- Some providers are trialling the role of Whānau Ora navigators – skilled staff who work with and support whānau to develop plans that address their needs and who help broker their access to services.
- Ten Whānau Ora Regional Leadership Groups provide regional strategic leadership to ensure whānau-centred initiatives contribute in positive and realistic ways to local communities.
- Almost 1200 whānau representing some 15,000 family members have set their whānau planning activities in motion via their applications to the Whānau Integration, Innovation and Engagement (WIIE) Fund.
- Action researchers are now working with providers and whānau to record progress and capture stories of change that feed into and inform the continued development of Whānau Ora.
- Work in the next year will extend Whānau Ora to Kaipara, Hauraki, South Waikato, Taupō and Tūrangi, Palmerston North, Wairarapa, Levin and Kapiti Coast, and Murihiku.
- Budget 2011 invested another \$30 million in Whānau Ora, adding to the \$134 million over four years provided in last year's Budget.

Integrated contract firsts for two DHBs

So far, 15 integrated contracts have been signed by Whānau Ora providers and their funders.

This includes Bay of Plenty and Nelson Marlborough DHBs, which have signed up to integrated contracts for the first time.

In the table below are the names of the relevant Ministry of Health/DHB representatives involved in the integrated contracts process so far. These people may be useful as contacts for DHBs with specific process queries.

Whānau Ora Provider	Funders	Health contact
Te Runanga o Te Rarawa	Ministry of Social Development (MSD), Ministry of Health, Northland DHB, Housing New Zealand	Aimee Rensford (Ministry of Health) aimee_rensford@moh.govt.nz
Te Kupenga Hauora-Ahuriri	MSD, Ministry of Health	Aimee Rensford (Ministry of Health) aimee_rensford@moh.govt.nz
Te Runanganui o Taranaki Whanui ki te Upoko o Te Ika a Maui Inc – (Hutt Valley)	MSD, Te Puni Kōkiri (TPK), Hutt Valley DHB	Nichollette Pomana (Hutt Valley DHB) Nichollette.Pomana@huttvalleydhb.org.nz
Otangarei Trust	MSD, TPK	
Kokiri Marae Health & Social Services – (Hutt Valley)	MSD, Ministry of Health, TPK	Aimee Rensford (Ministry of Health) aimee_rensford@moh.govt.nz
Tu Tama Wahine – Taranaki	MSD, TPK	
Te Hau Ora o Kaikohe	MSD, Ministry of Health	Aimee Rensford (Ministry of Health) aimee_rensford@moh.govt.nz
Whakatu Te Korowai Manaakitanga Trust – (Nelson)	MSD, Nelson Marlborough DHB	Jeremy Tumoana (Nelson Marlborough DHB) Jeremy.tumoana@nmdhb.govt.nz
Pirirakau Hauora (Tauranga)	Ministry of Health, Bay of Plenty DHB	Aimee Rensford (Ministry of Health) aimee_rensford@moh.govt.nz Janet McLean (BoP DHB) Janet.McLean@bopdhb.govt.nz





Whānau Ora Provider	Funders	Health contact
Te Manu Toroa (Tauranga)	MSD, Ministry of Health	Aimee Rensford (MoH) aimee_rensford@moh.govt.nz
Whakaatu Whanaunga Trust (Opotiki)	MSD, Ministry of Health	Aimee Rensford (MoH) aimee_rensford@moh.govt.nz
Ngai Tai Iwi Authority (Torere, Opotiki)	MSD, Bay of Plenty DHB	Janet McLean (BoP DHB) Janet.McLean@bopdhb.govt.nz
Whaioranga Trust (Tauranga)	MSD, Bay of Plenty DHB	Janet McLean (BoP DHB) Janet.McLean@bopdhb.govt.nz
Tipu Ora Charitable Trust (Rotorua)	MSD, Ministry of Health	Aimee Rensford (MoH) aimee_rensford@moh.govt.nz
Te Oranganui Iwi Health Authority PHO (Whanganui)	MSD, TPK, Ministry of Health, Whanganui DHB	Aimee Rensford (MoH) aimee_rensford@moh.govt.nz Rowena Kui (WDHB) Rowena.Kui@wdhb.org.nz

In brief

Programmes of Action

Twenty-three of the 25 programmes of action (POAs) submitted by collectives have completed the assessment process.

A POA is a detailed plan setting out how providers will develop and provide whānau-centred services. Each POA addresses infrastructure needs; workforce training and development needs; a process for integrated contracts; the development of outcomes framework and an agreed action research, evaluation and monitoring plan.

Pacific Trust Canterbury recently submitted its POA. Te Wai Pounamu Whānau Ora Services has yet to submit its final POA. Both of these collectives have been focused on supporting whānau affected by the Christchurch earthquakes.

Business cases

National Whānau Ora implementation has moved into the business case assessment phase. Nine business cases are currently being assessed. These are for:

- Kotahitanga Roopū
- National Urban Māori Authority
- The Pacific Island Safety and Prevention Project
- Alliance Health+ PHO
- Waikato-Tainui Te Ope Koiora
- Te Whare Maire o Tapuwae
- Te Ao Hou
- Taranaki Ora (Tui Ora and Tu Tama Wahine)
- Te Oranganui

DHBs have been asked to participate in this process in the same way they did with the POAs.

